

Standards for Technology in Automotive Retail

Implementation Guidelines
Process Service Processing Advisory
Repository Version Rev4.5.4

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Process Service Processing Advisory Guidelines

Overview

This document is a guideline on how to use the Process Service Processing Advisory Business Object Document (BOD). Process Service Processing Advisory has been defined in the context of STAR for the Automotive Retail Industry. The scope of this BOD is to define the Process Service Processing Advisory process for individual consumers who service their automobiles through their OEM's authorized Dealers. The focus is on Dealer and OEM interactions, not third party organizations. NOTE: Although this is the traditional use of the Process Service Processing Advisory, this BOD could be used to send Process Service Processing Advisory information between any two business parties.

Implementation Guidelines provide detailed information regarding the structure and meaning of the Process Service Processing Advisory BOD and corresponds directly to the Process Service Processing Advisory schema. In addition to structure and meaning, the Implementation Guidelines identify various business rules for specific fields/components that due to their nature, i.e. field interdependence, are not possible to express using schema. Please note that although these business rules are not included in the schema, they <u>MUST</u> be followed to be STAR Compliant. Therefore, the Process Service Processing Advisory Implementation Guidelines must be used in concert with the Process Service Processing Advisory schema during development and should <u>NOT</u> be considered a supplement or substitution to the schema. For more information regarding STAR XML Data Compliance, please review the STAR Data Compliance Guidelines document located on the STAR Web site.

For a copy of the corresponding Process Service Processing Advisory schema, please download the appropriate STAR schema repository from the XML portion of the STAR website (www.starstandard.org). Prior to downloading the schema, users are encouraged to download the STAR XML Reference/Implementation document also located on the XML portion of the STAR website. This document provides an overview of the STAR BOD development methodology, how to download and read STAR schema, and various frequently asked questions related to the implementation of STAR BODs.

STAR has followed the Open Application Group's Business Object Document methodology to develop the Process Service Processing Advisory BOD. Where possible, STAR has mapped to existing OAGI fields and components. Note however that the STAR Process Service Processing Advisory BOD is unique to the Retail Automotive industry and is not an extension of any existing OAGIS BODs.

For more information on the Open Applications Group's BODs and related documentation please refer to the Open Applications Group's Web site at (www.openapplications.org).

Schema Field Usage

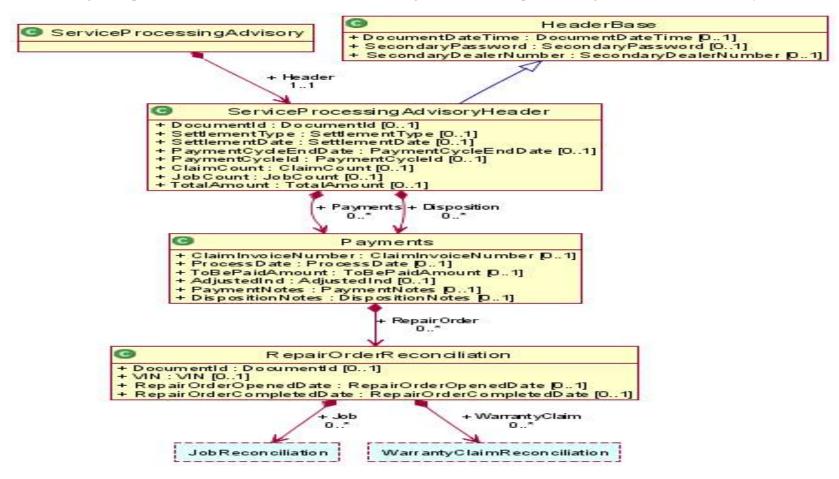
STAR uses the same Noun in the schema for all the Noun/Verb combinations of the Process Service Processing Advisory except the Get verb. Please refer to each Noun/Verb combination within this document to understand the requirements for each specific BOD. Although the Noun will always have every field defined for the Noun in the schema, each Noun/Verb combination may not use all of the fields. If a field is not used by a BOD, it will be noted in the business rules.

Business Scenario

The Service Processing Advisory Binary Collaboration starts with the sending of Service Processing Advisory information from the OEM to the Dealer. This process occurs on demand as needed. Note: This scenario is an example of how the Service Processing Advisory BOD can be used. Implemenations may vary.

Relationship Diagram

The following is a representation of the Noun for this BOD. It is a high level overview provided to give an idea of the hierarchy of the Noun's components.



Schema Document Properties

Declared Namespaces

A schema can contain more than one namespace. According to Whatis.com, "In general, a namespace uniquely identifies a set of names so that there is no ambiguity when objects having different origins but the same names are mixed together." An example would be two namespaces that both defined an element called ID, without a namespace it would be impossible to determine which definition was being used.

Prefix	Namespace
Default namespace	http://www.starstandards.org/STAR
xml	http://www.w3.org/XML/1998/namespace
xsd	http://www.w3.org/2001/XMLSchema

Components and Data Types

Global definitions include components, code lists, and data types. Components are used to build the data structures that make up a Noun and it's requirements. Data types specify the type of data that a component's fields may contain. Not all definitions are included in this documentation. Please see either the STAR Code List guideline or Data Type Guidelines for further information.

AcknowledgableVerb

Name	AcknowledgableVerb
Abstract	yes

Attributes

Field / Component	Description	R/O	Business Rule
acknowledge		R	

Data Elements and Components

Field / Component	Description	R/O	Business Rule
Verb		R	
Criteria		О	

XML Instance Representation

ActionExpressionCriteria

These field(s) use this type: **Criteria.**

Name	ActionExpressionCriteria
Abstract	no

Attributes

Field / Component	Description	R/O	Business Rule
expressionLanguage		R	

Data Elements and Components

Field / Component	Description	R/O	Business Rule
Expression		R	

XML Instance Representation

```
<...
expressionLanguage="ExpressionLanguage [0..1]">
    <Expression> ... </Expression> [1..*]
    </...>
```

ActionVerb

Name	ActionVerb
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
Verb		R	
Criteria		О	

XML Instance Representation

```
<...
confirm="ConfirmType [0..1]">
    <Criteria> ActionExpressionCriteria </Criteria> [0..1]
    </...>
```

AdjustedAmount

These field(s) use this type: **AdjustedAmount.**

Amount of adjustment

Name	AdjustedAmount
Abstract	no

XML Instance Representation

```
<...
currency="Currency [1]">
Amount
</...>
```

AdjustmentReason

These field(s) use this type: **AdjustmentReason, AdjustmentReason.**

Name	AdjustmentReason
Abstract	no

Field / Component	Description	R/O	Business Rule
AdjustedReason	Free form text of reason(s) Claim was adjusted	О	
AdjustedAmount	Difference between the submitted amount and the paid amount	О	
Tax	Amount of tax on Adjusted Amount	О	Values: Adjustment

XML Instance Representation

```
<...>
<AdjustedReason> AdjustedReason </AdjustedReason> [0..1]
<AdjustedAmount> AdjustedAmount </AdjustedAmount> [0..1]
<Tax> Tax </Tax> [0..*]
</...>
```

Amount

Based on OAGI Amount. Simple content with the currency as an attrbute

Name	Amount
Abstract	no

Attributes

Field / Component	Description	R/O	Business Rule
currency		R	

XML Instance Representation

```
<...
currency="Currency [1]">
    xsd:decimal
</...>
```

ApplicationArea

These field(s) use this type: **ApplicationArea**.

Name	ApplicationArea
Abstract	no

Field / Component	Description	R/O	Business Rule
Sender	Identifies characteristics and control identifiers that relate to the application that created the Business Object Document. The sender area can indicate the logical location of the application and/or database server, the application, and the task that was processing to create the BOD.	R	
CreationDateTime	is the date time stamp that the given instance of the Business Object Document was created. This date must not be modified during the life of the Business Object Document.	R	DateTime fields must be formatted as XML Schema Datetimes in UTC/GMT format without offsets.
			Example: 2003-11-05T13:15:30Z
Signature	If the BOD is to be signed the signature element is included, otherwise it is not. Signature supports any digital signature that maybe used by an implementation of OAGIS. The qualifying Agency identifies the agency that provided the format for the signature. This element supports any digital signature specification that is available today and in the future. This is accomplished by not actually defining the content but by allowing the implementation to specify the digital signature to be used via an external XML Schema namespace declaration. The Signature element is defined to have any content from any other namespace. This allows the user to carry a digital signature in the xml instance of a BOD. The choice of which digital signature to use is left up to the user and their integration needs.		
BODId	The BODId provides a place to carry a Globally Unique Identifier (GUID) that will make each Business Object Document instance uniquely identifiable. This is a critical success factor to enable software developers to use the Globally Unique Identifier (GUID) to build the following services or capabilities: 1. Legally binding transactions, 2. Transaction logging, 3. Exception handling, 4. Re-sending, 5. Reporting, 6. Confirmations, 7. Security.	О	
Destination	Information related to the receiver of the BOD	R	

XML Instance Representation

<...>
 <Sender> Sender </Sender> [1]
 <CreationDateTime> DateTime </CreationDateTime> [1]

```
<Signature> Signature </Signature> [0..1]
<BODId> Code </BODId> [0..1]
<Destination> Destination </Destination> [1]
</...>
```

ApprovedAmount

These field(s) use this type: **ApprovedAmount.**

Amount pre-approved

Name	ApprovedAmount
Abstract	no

XML Instance Representation

```
<...
currency="Currency [1]">
Amount
</...>
```

BusinessObjectDocument

Name	BusinessObjectDocument
Abstract	no

Attributes

Field / Component	Description	R/O	Business Rule
revision	This should contain the STAR repository version in the following recommended format. 4.2.1_M20080416. Where the first part indicates the version of the STAR repository and anything after the _ indicates the Milestone build that is being used. If referring to an official published version then only the STAR Repository version is required.	O	
release	Indicates the OAGIS release that this BOD belongs.	O	

Field / Component	Description	R/O	Business Rule
environment	Indicates whether this BOD is being sent in a "Test" or a "Production" mode. If the BOD is being sent in a test mode, it's information should no affect the business operation. However, if the BOD is sent in "Production" mode it is assumed that all test has been complete and the contents of the BOD are to affect the operation of the receiving business application(s).		
lang	Indicates the language that the contents of the BOD is in unless otherwise stated.	О	
bodVersion	Deprecated as of STAR 4.2.2. It is recommended to use the revision attribute to identify the repository and the noun. May be removed in a new major version of the STAR repository. Indicates the version number of the BOD.	O .	

Data Elements and Components

Field / Component	Description	R/O	Business Rule
ApplicationArea	Provides the information that an application may need to know in order to communicate in an integration of two or more business applications. The ApplicationArea is used at the applications layer of communication. While the integration frameworks web services and middleware provide the communication layer that OAGIS operates on top of. Provides the information that an application may need to know in order to communicate in an integration of two or more business applications. The ApplicationArea is used at the applications layer of communication. While the integration frameworks web services and middleware provide the communication layer that OAGIS operates on top of.		

XML Instance Representation

```
currict in the state of t
```

<ApplicationArea> ... </ApplicationArea> [1]
</...>

ClaimCount

These field(s) use this type: **ClaimCount.**

Identifies the total number of Claims

Name ClaimCount

Abstract no

XML Instance Representation



ConfirmableVerb

Name	ConfirmableVerb
Abstract	no

Attributes

Field / Component	Description	R/O	Business Rule
confirm		R	

Data Elements and Components

Field / Component	Description	R/O	Business Rule
Verb		R	

XML Instance Representation

```
<...
confirm="ConfirmType [0..1]"/>
```

Count

Simple quantity type with no attributes

Name	Count
Abstract	no

XML Instance Representation

```
<...>
xsd:integer
</...>
```

DealerContributionAmount

These field(s) use this type: $\underline{\textbf{DealerContributionAmount.}}$

The dealer's contribution and or copay amount factored out of the total amount

Name	DealerContributionAmount
Abstract	no

XML Instance Representation

```
<...
currency="Currency [1]">
Amount
</...>
```

DeductibleAmount

These field(s) use this type: **DeductibleAmount.**

The Customer Deductible and/or Co/pay amount Amount. Eg:\$50.00

Name DeductibleAmount

Abstract no

XML Instance Representation

```
<...
currency="Currency [1]">
Amount
</...>
```

Description

Description

Name	Description
Abstract	no

Attributes

Field / Component	Description	R/O	Business Rule
language	The ISO language code that the description is written.	О	

XML Instance Representation

```
<...
language="Language [0..1]">
    xsd:string
</...>
```

Destination

These field(s) use this type: **Destination.**

Name	Destination
------	-------------

Abstract

no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
DestinationNameCode	Code for destination of file (i.e.Short Manufacturer or DSP code)	О	Must use a valid code from the ShortMfg/RSP list on http://www.starstandards.org
DestinationURI	Physical address of the destination	О	
DestinationSoftwareCode	Additional information about the destination application	О	
DestinationSoftware	For which software destination file is intended (may not be known	n). O	
DealerNumber	Target Dealer Code receiving information	О	
StoreNumber	Dealer code store number (DMS assigned)	О	
AreaNumber	Dealer code area number (DMS vendor assigned)	О	
DealerCountry	Target Dealer country location	О	
PartyId	The Party Id field uniquely identifies the Receiver of the message. element can be used for parties within the Automotive Community well as external parties. Party Id is not intended as a replacement f Dealer Number. Suggested formats for OEMs or other large institutional include: DUNs Number, ShortMfgCode + DUNs, or ShortMfgCode suggested format for Dealers is: ShortMfgCode+Dealer Number.	y as for the utions	
LocationId	The Location Id field uniquely identifies the location of the Receive message. This Id may be aligned with a physical address or data or This field provides an additional level of granularity beyond the use the Party Id for additional routing and deliver of data.	enters.	
ServiceId	The Service Id field identifies the particular service to which a me is being sent, e.g., an inventory service.	essage O	

XML Instance Representation



DispositionReason

These field(s) use this type: **DispositionReason, DispositionReason.**

Name	DispositionReason
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
DispositionStatus	Disposition of request Ex: Rejected, Partial Payment, etc.)	О	
DispositionReasonCode	Substantiating reason for arriving at disposition	О	
DispositionReasonCodeDesc	Description of disposition Reason code	O	

XML Instance Representation

```
<...>
<DispositionStatus> DispositionStatus </DispositionStatus> [0..1]
<DispositionReasonCode> DispositionReasonCode </DispositionReasonCode> [0..1]
<DispositionReasonCodeDesc> DispositionReasonCodeDesc </DispositionReasonCodeDesc> [0..1]
</...>
```

DispositionReasonCodeDesc

These field(s) use this type: **DispositionReasonCodeDesc.**

Description of disposition Reason code

Name	DispositionReasonCodeDesc
Abstract	no

XML Instance Representation

```
<...
language="Language [0..1]">
Description
</...>
```

DocumentId

These field(s) use this type: **<u>DocumentId</u>**.

Is the identifier for the document.

Name	DocumentId
Abstract	no

XML Instance Representation



HeaderBase

Used on all STAR BODs

Name	HeaderBase
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
DocumentDateTime	Is the date and time the document was last created. This is not the date and time that the BOD message instance was created.	О	
SecondaryPassword	Secondary password used to validate access to the dealer information	O	
SecondaryDealerNumber	Identifies secondary dealer number if different than primary "Dealer Number"	О	

XML Instance Representation

```
<...>
    <br/>
    <br/>
```

ld

These field(s) use this type: **AuthorizationId.**

Party Identification number

Name	ld
Abstract	no

XML Instance Representation



JobCount

These field(s) use this type: **JobCount.**

Identifies the total number of jobs

Name JobCount
Abstract no

XML Instance Representation



JobReconciliation

These field(s) use this type: **Job,Job.**

Name JobReconciliation
Abstract no

Field / Component	Description	R/O	Business Rule
JobNumber	DMS assigned job or line identification number	О	
OperationId	Dealer or DMS assigned operation code identifier	О	
AdjustedInd	Indicates that the final payment Amount was adjusted from the original submission amount during processing	О	Values: 1 - Yes, 0 - No
ApprovedAmount	Total Payment amount approved	O	
LaborAmount	Labor portion of total approved amount	O	
PartsAmount	Parts portion of total approved amount	O	
OtherAmount	Everything that is not included in total approved amount such as sublets, GOG, transportation, towing, etc.	О	
Tax	Amount of job tax for total, labor, parts, prorated and other.	O	Values: Total, Labor, Parts, Prorated, Other

Field / Component	Description	R/O	Business Rule
ProratedAmount	Total payment amount after application of Customer pay Deductible and/or Co/pay amounts	О	
AdjustmentReason	Reason that adjustment was made on request	О	
DispositionReason	Reason that disposition was changed on request	О	
WarrantyClaim	Warranty Claim information associated with Job	О	
ClaimType	Identifier of the type of claim the job is associated with.	0	Use when multiple jobs with varying claim types exists in one claim.
PaidAmount	Total paid amount without deductions and/or co-pay amounts.	О	

XML Instance Representation

LaborAmount

These field(s) use this type: **LaborAmount.**

Labor Amount

Name LaborAmount

Abstract no

XML Instance Representation

```
<...
currency="Currency [1]">
Amount
</...>
```

LocationId

These field(s) use this type: **LocationId**, **LocationId**.

Code identifying a physical location

Name LocationId

Abstract no

XML Instance Representation



NonTaxableAmount

These field(s) use this type: **NonTaxableAmount.**

Total non-taxable price.

Name NonTaxableAmount

Abstract no

XML Instance Representation

<...

```
currency="Currency [1]">
Amount
</...>
```

OperationId

These field(s) use this type: **OperationId.**

Dealer or DMS assigned operation code identifier

Name	OperationId
Abstract	no

XML Instance Representation



OtherAmount

These field(s) use this type: **OtherAmount.**

Other Amount

Name	OtherAmount
Abstract	no

XML Instance Representation

```
<...
currency="Currency [1]">
Amount
</...>
```

PaidAmount

These field(s) use this type: **PaidAmount.**

Total paid amount without deductions and/or co-pay amounts.

 Name
 PaidAmount

 Abstract
 no

XML Instance Representation

```
<...
currency="Currency [1]">
Amount
</...>
```

PartsAmount

These field(s) use this type: **PartsAmount.**

Parts Amount

Name PartsAmount
Abstract no

XML Instance Representation

```
<...
currency="Currency [1]">
Amount
</...>
```

Partyld

These field(s) use this type: **<u>DealerNumber,PartyId,DealerNumber,PartyId.</u>**

Party Identification Number

Name	Partyld
Abstract	no

XML Instance Representation



PaymentCycleId

These field(s) use this type: **PaymentCycleId.**

Identifies a Payment Cycle

Name	PaymentCycleId PaymentCycleId
Abstract	no

XML Instance Representation



Payments

These field(s) use this type: **Payments, Disposition.**

Name	Payments
Abstract	no

Field / Component	Description	R/O	Business Rule
ClaimInvoiceNumber	Invoice number that Claim was paid from	О	
ProcessDate	Effective date of process	0	YYYY-MM-DD
ToBePaidAmount	Amount paid on Warranty Claim, not necessarily the amount claimed	О	

Field / Component	Description	R/O	Business Rule
AdjustedInd	Indicates that the final payment Amount was adjusted from the original submission amount during processing	О	Values: 1 - Yes, 0 - No
RepairOrder	Repair Order information associated with a Payment/Disposition.	О	
PaymentNotes	Notes from OEM to dealer regarding this payment	О	
DispositionNotes	Notes from OEM to dealer regarding disposition of this request	O	

XML Instance Representation

Percent

Percent

Name	Percent
Abstract	no

XML Instance Representation



Process

These field(s) use this type: **Process.**

Name	Process
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
Verb		R	
Criteria		O	

XML Instance Representation

ProcessServiceProcessingAdvisory

These field(s) use this type: **ProcessServiceProcessingAdvisory.**

Name	ProcessServiceProcessingAdvisory
Abstract	no

Field / Component	Description	R/O	Business Rule
ApplicationArea	Provides the information that an application may need to know in order to communicate in an integration of two or more business applications. The ApplicationArea is used at the applications layer of communication. While the integration frameworks web services and middleware provide the communication layer that OAGIS operates on top of. Provides the information that an application may need to know in order to communicate in an integration of two or more business applications. The ApplicationArea is used at the applications layer of communication. While the integration frameworks web services and middleware provide the communication layer that OAGIS operates on top of.	2	
DataArea		R	

XML Instance Representation

ProcessServiceProcessingAdvisoryDataArea

These field(s) use this type: **DataArea.**

Name	ProcessServiceProcessingAdvisoryDataArea
Abstract	no

Field / Component	Description	R/O	Business Rule
Process	The Process verb is used to request processing of the associated nou the receiving application or business to party. In a typical external exchange scenario a Process BOD is considered to be a legally bind message. For example, if a customer sends a ProcessPurchaseOrder to a supplier and the supplier acknowlegdes with a positive AcknowledgePurchaseOrder, then the customer is obligated to fullfi agreement, unless of course other BODs are allowed to cancel or chathe original order.	ng BOD the	
ServiceProcessingAdvisory		R	

XML Instance Representation

```
<...>
    <Process> ... </Process> [1]
    <ServiceProcessingAdvisory> ... </ServiceProcessingAdvisory> [1..*]
    </...>
```

ProratedAmount

These field(s) use this type: **ProratedAmount.**

Prorated Amount

Name	ProratedAmount
Abstract	no

XML Instance Representation

```
<...
currency="Currency [1]">
Amount
</...>
```

RepairOrderReconciliation

These field(s) use this type: **RepairOrder.**

Name	RepairOrderReconciliation
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
DocumentId	Repair Order Number - Identification number of repair order assigned dealer or DMS	ed by O	
VIN	Federally defined 17 position vehicle identification number	О	
RepairOrderOpenedDate	System date when Repair Order was opened	О	
RepairOrderCompletedDate	The date the last line was closed on the repair order	О	
Job	Job information associated with a Repair Order	О	
WarrantyClaim	Warranty Claim information associated with a Repair Order	О	

XML Instance Representation

SecondaryDealerNumber

These field(s) use this type: $\underline{\textbf{SecondaryDealerNumber.}}$

Identifies secondary dealer number if different than primary "Dealer Number"

Name	SecondaryDealerNumber
Abstract	no

XML Instance Representation



Sender

These field(s) use this type: **Sender.**

Name	Sender
Abstract	no

Field / Component	Description	R/O	Business Rule
LogicalId	Provides the logical location of the server and applications from which the Business Object Document originated. It can be used to establish a logical to physical mapping, however its use is optional. Each system or combination of systems should maintain an external central reference table containing the logical names or logical addresses of the application systems in the integration configuration. This enables the logical names to be mapped to the physical network addresses of the resources needed on the network. Note: The technical implementation of this Domain Naming Service is not dictated by this specification. This logical to physical mapping may be done at execution time by the application itself or by a middleware transport mechanism, depending on the integration architecture used. This provides for a simple but effective directory access capability while maintaining application independence from the physical location of those resources on the network		
Component	Provides a finer level of control than Logical Identifier and represents the business application that issued the Business Object Document. Its use is optional. For STAR's use this is the DCS Software code name		
Task	Describes the business event that initiated the need for the Business Object Document to be created. For STAR, the task is defined in the Implementation Guidelines for each BOD. It is usually a short description of the BOD. Ex: SalesLead, CreditDecision, etc.	R	

Field / Component	Description	R/O	Business Rule
ReferenceId	Enables the sending application to indicate the instance identifier of the event or task that caused the BOD to be created. This is used to correlate a response BOD to an originating BOD		
AuthorizationId	Identifyies the authorization level of the user or application that is sending the Business Object Document Message. This authorization lev being recognized be the receiving system indicates what can be done on the receiving system. For STAR, this is the User ID.		
CreatorNameCode	DCS Software Creator Code	R	
SenderNameCode	Additional information about the sending platform (i.e., Short MFG or DSP code).	R	Must use a valid code from the ShortMfg/RSP list on http://www.starstandards.org
SenderURI	Physical address of the sender	О	
DealerNumber	Dealer Code of source of information	0	DealerNumber is Required if originating from the DMS.
StoreNumber	Dealer code store number (DMS assigned)	О	
AreaNumber	Dealer code area number (DMS vendor assigned)	О	
DealerCountry	Source Dealer country location	О	
Language	This code is used to define the language of the data used in this transaction	О	
DeliverPendingMailInd	Indicates if the user requests to receive pending mail that has been store and has yet not been delivered yet. By selecting 0, the user will only receive the response for the current transaction the user is performing.	d O	
Password	Token for application specific authentication. Used to authenticate dealership/users through application specific security	0	
SystemVersion	The sender's software version number.	O	

Field / Component	Description	R/O	Business Rule
PartyId	The Party Id field uniquely identifies the Sender of the message. Thi element can be used for parties within the Automotive Community a well as external parties. Party Id is not intended as a replacement for Dealer Number. Suggested formats for OEMs or other large institutionclude: DUNs Number, ShortMfgCode + DUNs, or ShortMfgCode suggested format for Dealers is: ShortMfgCode+Dealer Number.	s the ons	
LocationId	The Location Id field uniquely identifies the location of the Sender of message. This Id may be aligned with a physical address or data central field provides an additional level of granularity beyond the usage the Party Id for additional routing and deliver of data.	ters.	
ServiceId	The Service Id field identifies the particular service from which a message is being sent, e.g., an inventory service.	О	

XML Instance Representation

```
<...>
 <LogicalId> Text </LogicalId> [0..1]
 <Component> Text </Component> [1]
 <Task> Text </Task> [1]
 <ReferenceId> Reference </ReferenceId> [0..1]
 < AuthorizationId > Id < / AuthorizationId > [0..1]
 <CreatorNameCode> Text </CreatorNameCode> [1]
 <SenderNameCode> ShortMfg </SenderNameCode> [1]
 <SenderURI> URI </SenderURI> [0..1]
 <DealerNumber> PartyId /DealerNumber> [0..1]
 <StoreNumber> Text </StoreNumber> [0..1]
 <AreaNumber> Text </AreaNumber> [0..1]
 <DealerCountry> Country /DealerCountry> [0..1]
 <Language> Language </Language> [0..1]
 <DeliverPendingMailInd> Indicator </DeliverPendingMailInd> [0..1]
 <Password> Text </Password> [0..1]
 <SystemVersion> SystemVersion </SystemVersion> [0..1]
 <PartyId> PartyId </PartyId> [0..1]
 <LocationId> LocationId </LocationId> [0..1]
 <ServiceId> ServiceId </serviceId> [0..1]
```



SenderBase

Name	SenderBase
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
LogicalId	Provides the logical location of the server and applications from which the Business Object Document originated. It can be used to establish a logical to physical mapping, however its use is optional. Each system or combination of systems should maintain an external central reference table containing the logical names or logical addresses of the application systems in the integration configuration. This enables the logical names to be mapped to the physical network addresses of the resources needed on the network. Note: The technical implementation of this Domain Naming Service is not dictated by this specification. This logical to physical mapping may be done at execution time by the application itsel or by a middleware transport mechanism, depending on the integration architecture used. This provides for a simple but effective directory access capability while maintaining application independence from the physical location of those resources on the network	ı	
Component	Provides a finer level of control than Logical Identifier and represents the business application that issued the Business Object Document. Its use is optional. For STAR's use this is the DCS Software code name		
Task	Describes the business event that initiated the need for the Business Object Document to be created. For STAR, the task is defined in the Implementation Guidelines for each BOD. It is usually a short description of the BOD. Ex: SalesLead, CreditDecision, etc.	R	
ReferenceId	Enables the sending application to indicate the instance identifier of the event or task that caused the BOD to be created. This is used to correlate a response BOD to an originating BOD		

Field / Component	Description	R/O	Business Rule
AuthorizationId	Identifyies the authorization level of the user or application that is sending the Business Object Document Message. This authorization leve being recognized be the receiving system indicates what can be done on the receiving system. For STAR, this is the User ID.		

XML Instance Representation

```
<...>
    <LogicalId> Text </LogicalId> [0..1]
    <Component> Text </Component> [1]
    <Task> Text </Task> [1]
    <ReferenceId> Reference </ReferenceId> [0..1]
    <AuthorizationId> Id </AuthorizationId> [0..1]
    </...>
```

ServiceId

These field(s) use this type: **ServiceId**, **ServiceId**.

The Service Id field identifies the particular service to or from which a message is being sent, e.g., an inventory service.

Name	Serviceld
Abstract	no

XML Instance Representation



ServiceProcessingAdvisory

These field(s) use this type: $\underline{\textbf{ServiceProcessingAdvisory.}}$

STAR Version 3.0 - Draft

STAR Version 2.1, STAR approved 04/20/2005; effective date 07/04/2005

STAR Version 2.0, STAR approved 05/07/2004; effective date 07/04/2004

STAR Version 1.0, STAR approved 8/7/2002; OAGI approved 8/16/2002; effective date 1/01/2003

Name	ServiceProcessingAdvisory
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
Header		R	

XML Instance Representation

```
<...>
    <Header> ... </Header> [1]
    </...>
```

ServiceProcessingAdvisoryHeader

These field(s) use this type: **Header.**

.

Name	ServiceProcessingAdvisoryHeader
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
DocumentDateTime	Is the date and time the document was last created. This is not the date and time that the BOD message instance was created.	О	
SecondaryPassword	Secondary password used to validate access to the dealer information	О	
SecondaryDealerNumber	Identifies secondary dealer number if different than primary "Dealer Number"	О	

Field / Component	Description	R/O	Business Rule
DocumentId	The unique identifer of the settlement instrument EX: Check Number	O	
SettlementType	Method that was used for settlement transfer of funds	О	
SettlementDate	Date that funds are transferred between the OEM and the Dealer	0	YYYY-MM-DD
PaymentCycleEndDate	Ending date of Payment Cycle	О	YYYY-MM-DD
PaymentCycleId	Identifies a Payment Cycle	О	
ClaimCount	Identifies the total number of Claims within the Payment Cycle.	О	
JobCount	Identifies the total number of jobs within the Payment Cycle.	О	
TotalAmount	Identifies the total amount of the Payment Cycle.	О	
Payments	Contains Information for request that was submitted. This component may contain additional sub-components with detail on request for payment.	О	
Disposition	Contains Information for request that was submitted. This component may contain additional sub-components with detail on reason for change in disposition of request for payment.	O	

XML Instance Representation

```
<Disposition> Payments </Disposition> [0..*] </...>
```

Signature

These field(s) use this type: **Signature.**

Name	Signature
Abstract	no

Attributes

Field / Component	Description	R/O	Business Rule
qualifyingAgency		О	

Data Elements and Components

Field / Component	Description	R/O	Business Rule

XML Instance Representation

```
<... qualifyingAgency="Text [0..1]">
Allow any elements from any namespace (strict validation). [0..1]
</...>
```

Tax

These field(s) use this type: <u>Tax,Tax,Tax,Tax.</u>

Name	Тах
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
ТахТуре	Identifies the type tax.	R	
TaxDescription	Free form text description of tax amount.	О	
TaxAmount	Actual amount of tax paid.	О	
UnitSalesTaxAmount	Unit amount of sales tax.	О	
TaxRate	Tax Percentage Rate	О	
TotalTaxableAmount	Total taxble price	О	
NonTaxableAmount	Total non-taxble price	О	
TaxTypeId	Tax type identification	О	
TaxabilityInd	Determines whether the dealer wants to claim tax on the cost.	0	

XML Instance Representation

TaxAmount

These field(s) use this type: **TaxAmount.**

Actual amount of tax paid.

Name

Abstract

no

XML Instance Representation

```
<...
currency="Currency [1]">
Amount
</...>
```

TaxDescription

These field(s) use this type: **TaxDescription**.

Free form text description of tax amount.

Name TaxDescription

Abstract no

XML Instance Representation

```
<...
language="Language [0..1]">
Description
</...>
```

TaxRate

These field(s) use this type: **TaxRate.**

Tax Percentage rate.

Name TaxRate

Abstract no

XML Instance Representation

<...>
Percent

</...>

ToBePaidAmount

These field(s) use this type: **ToBePaidAmount,ToBePaidAmount.**

Amount to be paid

Name	ToBePaidAmount ToBePaidAmount
Abstract	no

XML Instance Representation

```
<...
currency="Currency [1]">
Amount
</...>
```

TotalAmount

These field(s) use this type: **TotalAmount.**

Total price (cost + markup)

Name	TotalAmount
Abstract	no

XML Instance Representation

```
<...
currency="Currency [1]">
Amount
</...>
```

TotalTaxableAmount

These field(s) use this type: **TotalTaxableAmount.**

Total taxable price.

Name TotalTaxableAmount
Abstract no

XML Instance Representation

```
<...
currency="Currency [1]">
Amount
</...>
```

UnitSalesTaxAmount

These field(s) use this type: <u>UnitSalesTaxAmount.</u>

Unit amount of sales tax.

Name UnitSalesTaxAmount
Abstract no

XML Instance Representation

```
<...
currency="Currency [1]">
Amount
</...>
```

Verb

These field(s) use this type: **Verb.**

Name Verb
Abstract no

Data Elements and Components

	Field / Component	Description	R/O	Business Rule
--	-------------------	-------------	-----	---------------

XML Instance Representation

<.../>

WarrantyClaimBase

Name	WarrantyClaimBase
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
ClaimNumber	Identifier of claim entered by dealer	О	
ClaimType	Identifier of the type of claim	O	
OEMClaimNumber	Assigned by OEM at time of claim processing	O	
ExternalReferenceNumber	Secondary identifying scheme that is meaningful to claimant	О	

XML Instance Representation

WarrantyClaimDeductible

These field(s) use this type: WarrantyClaimDeductible.

Name	WarrantyClaimDeductible
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
DeductibleType	The type of customer deductible. Eg: Service Contract	О	
DeductibleAmount	The Customer Deductible and/or Co/pay amount factored out of the tota Claim Amount. Eg:\$50.00	10	
Tax	Amount of tax on Warranty Claim for Claim and Dealer	0	Values: Deductible
DeductibleWaiverInd	Indicates that the dealer waivered the deductible or changed the deductible from an amount greater than zero to zero.	0	Values: 1 - Yes, 0 - No

XML Instance Representation

WarrantyClaimReconciliation

These field(s) use this type: WarrantyClaim,WarrantyClaim.

Name	WarrantyClaimReconciliation
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
ClaimNumber	Identifier of claim entered by dealer	О	
ClaimType	Identifier of the type of claim	О	
OEMClaimNumber	Assigned by OEM at time of claim processing	O	

Field / Component	Description	R/O	Business Rule
ExternalReferenceNumber	Secondary identifying scheme that is meaningful to claimant	O	
WarrantyClaimDeductible	Deductible information associated with Warranty Claim	0	
AdjustedInd	Indicates that the final payment Amount was adjusted from the original submission amount during processing	О	Values: 1 - Yes, 0 - No
ToBePaidAmount	Amount paid on claim, not necessarily the amount claimed	О	
AdjustmentReason	Reason that adjustment was made on request	О	
DispositionReason	Reason that disposition was changed on request	О	
Job	Job information associated with a Warranty Claim.	O	
ClaimGasInd	Determines whether the cost of gas is included in the request for reimbursement	О	Values: 1 - Yes, 0 - No
WarrantyNotes	Notes from OEM to dealer regarding this claim	0	
DealerContributionAmount	The dealer \tilde{A} # \hat{A} ¢ \hat{A} # \hat{A} #s contribution and or copay amount factored out of the total claim amount	ofO	
Тах	Amount of tax on Warranty Claim for Claim and Dealer	O	

XML Instance Representation

```
<DealerContributionAmount> DealerContributionAmount </DealerContributionAmount> [0..1]
  <Tax> Tax </Tax> [0..*]
  </...>
```

AcknowledgementType

Name	AcknowledgementType		
*Base XSD Type: NMTOKEN	Base XSD Type: NMTOKEN		
Code Value	Description		
Always			
OnChange			
Never			

Action

Name	Action		
*Base XSD Type: stri	Base XSD Type: string		
Code Value		Description	
Add			
Delete Change			
Change			
Replace			
A			
D			
C			

Code Value	Description
R	

AdjustedInd

These field(s) use this type: **AdjustedInd, AdjustedInd.**

Indicates that the Amount was adjusted

Name	AdjustedInd
Base XSD Type: string	
Code Value	Description
0	
1	

AdjustedReason

These field(s) use this type: **AdjustedReason.**

Free form text of reason(s) for adjustment

Name AdjustedReason

Base XSD Type: string

ClaimGasInd

These field(s) use this type: **ClaimGasInd.**

Determines whether the cost of gas is included in the request for reimbursement

Name ClaimGasInd

Base XSD Type: string

Code Value	Description
0	

1

ClaimInvoiceNumber

These field(s) use this type: **ClaimInvoiceNumber.**

Claim Invoice number

Name ClaimInvoiceNumber

Base XSD Type: string

ClaimNumber

These field(s) use this type: **ClaimNumber.**

Identifier of claim entered by dealer

Name ClaimNumber

Base XSD Type: string

ClaimType

These field(s) use this type: ClaimType, ClaimType.

Identifier of the type of claim

Name ClaimType

Base XSD Type: string

Code

These field(s) use this type: **BODId.**

Unique code name

Name Code

Base XSD Type: string

ConfirmType

Name	ConfirmType		
Base XSD Type: NMTOKEN	Base XSD Type: NMTOKEN		
Code Value	Description		
Always			
OnChange			
Never			

Country

These field(s) use this type: **DealerCountry, DealerCountry.**

Country in which the Address is in. Conforms to ISO 3166-2. AF -AFGHANISTAN AL -ALBANIA DZ -ALGERIA AS -AMERICAN SAMOA AD -ANDORRA AO -ANGOLA AI -ANGUILLA AQ -ANTARCTICA AG -ANTIGUA AND BARBUDA AR -ARGENTINA AM -ARMENIA AW -ARUBA AU -AUSTRALIA AT -AUSTRIA AZ -AZERBAIJAN BS -BAHAMAS BH -BAHRAIN BD -BANGLADESH BB -BARBADOS BY -BELARUS BE -BELGIUM BZ -BELIZE BJ -BENIN BM -BERMUDA BT -BHUTAN BO -BOLIVIA BA -BOSNIA AND HERZEGOVINA BW -BOTSWANA BV -BOUVET ISLAND BR -BRAZIL IO-BRITISH INDIAN OCEAN TERRITORY BN -BRUNEI DARUSSALAM BG -BULGARIA BF -BURKINA FASO BI -BURUNDI KH -CAMBODIA CM -CAMEROON CA -CANADA CV -CAPE VERDE KY -CAYMAN ISLANDS CF -CENTRAL AFRICAN REPUBLIC TD -CHAD CL -CHILE CN -CHINA CX -CHRISTMAS ISLAND CC -COCOS (KEELING) ISLANDS CO -COLOMBIA KM -COMOROS CG -CONGO CD -CONGO, THE DEMOCRATIC REPUBLIC OF THE CK -COOK ISLANDS CR -COSTA RICA CI -CÃ#Â#TE D'IVOIRE HR -CROATIA CU -CUBA CY -CYPRUS CZ -CZECH REPUBLIC DK -DENMARK DJ -DJIBOUTI DM -DOMINICA DO -DOMINICAN REPUBLIC EC -ECUADOR EG -EGYPT SV -EL SALVADOR GQ -EQUATORIAL GUINEA ER -ERITREA EE -ESTONIA ET

-ETHIOPIA FK -FALKLAND ISLANDS (MALVINAS) FO -FAROE ISLANDS FJ -FIJI FI -FINLAND FR -FRANCE GF -FRENCH GUIANA PF -FRENCH POLYNESIA TF -FRENCH SOUTHERN TERRITORIES GA -GABON GM -GAMBIA GE -GEORGIA DE -GERMANY GH -GHANA GI -GIBRALTAR GR -GREECE GL -GREENLAND GD -GRENADA GP -GUADELOUPE GU -GUAM GT -GUATEMALA GN -GUINEA GW -GUINEA-BISSAU GY -GUYANA HT -HAITI HM -HEARD ISLAND AND MCDONALD ISLANDS VA -HOLY SEE (VATICAN CITY STATE) HN -HONDURAS HK -HONG KONG HU -HUNGARY IS -ICELAND IN -INDIA ID -INDONESIA IR -IRAN, ISLAMIC REPUBLIC OF IQ -IRAQ IE -IRELAND IL -ISRAEL IT -ITALY JM -JAMAICA JP -JAPAN JO -JORDAN KZ -KAZAKHSTAN KE -KENYA KI -KIRIBATI KP -KOREA. DEMOCRATIC PEOPLE'S REPUBLIC OF KR -KOREA, REPUBLIC OF KW -KUWAIT KG -KYRGYZSTAN LA -LAO PEOPLE'S DEMOCRATIC REPUBLIC LV -LATVIA LB -LEBANON LS -LESOTHO LR -LIBERIA LY -LIBYAN ARAB JAMAHIRIYA LI -LIECHTENSTEIN LT -LITHUANIA LU -LUXEMBOURG MO -MACAO MK -MACEDONIA, THE FORMER YUGOSLAV REPUBLIC OF MG -MADAGASCAR MW -MALAWI MY -MALAYSIA MV -MALDIVES ML -MALI MT -MALTA MH -MARSHALL ISLANDS MO -MARTINIQUE MR -MAURITANIA MU -MAURITIUS YT -MAYOTTE MX -MEXICO FM -MICRONESIA, FEDERATED STATES OF MD -MOLDOVA, REPUBLIC OF MC -MONACO MN -MONGOLIA MS -MONTSERRAT MA -MOROCCO MZ -MOZAMBIQUE MM -MYANMAR NA -NAMIBIA NR -NAURU NP -NEPAL NL -NETHERLANDS AN -NETHERLANDS ANTILLES NC -NEW CALEDONIA NZ -NEW ZEALAND NI -NICARAGUA NE -NIGER NG -NIGERIA NU -NIUE NF -NORFOLK ISLAND MP -NORTHERN MARIANA ISLANDS NO -NORWAY OM -OMAN PK -PAKISTAN PW -PALAU PS -PALESTINIAN TERRITORY, OCCUPIED PA -PANAMA PG -PAPUA NEW GUINEA PY -PARAGUAY PE -PERU PH -PHILIPPINES PN -PITCAIRN PL -POLAND PT -PORTUGAL PR -PUERTO RICO QA -QATAR RE -RÃ#Â#UNION RO -ROMANIA RU -RUSSIAN FEDERATION RW -RWANDA SH -SAINT HELENA KN -SAINT KITTS AND NEVIS LC -SAINT LUCIA PM -SAINT PIERRE AND MIQUELON VC -SAINT VINCENT AND THE GRENADINES WS -SAMOA SM -SAN MARINO ST -SAO TOME AND PRINCIPE SA -SAUDI ARABIA SN -SENEGAL CS -SERBIA AND MONTENEGRO SC -SEYCHELLES SL -SIERRA LEONE SG -SINGAPORE SK -SLOVAKIA SI -SLOVENIA SB -SOLOMON ISLANDS SO -SOMALIA ZA -SOUTH AFRICA GS -SOUTH GEORGIA AND THE SOUTH SANDWICH ISLANDS ES -SPAIN LK -SRI LANKA SD -SUDAN SR -SURINAME SJ -SVALBARD AND JAN MAYEN SZ -SWAZILAND SE -SWEDEN CH -SWITZERLAND SY -SYRIAN ARAB REPUBLIC TW -TAIWAN, PROVINCE OF CHINA TJ -TAJIKISTAN TZ -TANZANIA, UNITED REPUBLIC OF TH -THAILAND TL -TIMOR-LESTE TG - TOGO TK -TOKELAU TO -TONGA TT -TRINIDAD AND TOBAGO TN -TUNISIA TR -TURKEY TM -TURKMENISTAN TC -TURKS AND CAICOS ISLANDS TV -TUVALU UG -UGANDA UA -UKRAINE AE -UNITED ARAB EMIRATES GB -UNITED KINGDOM US -UNITED STATES UM -UNITED STATES MINOR OUTLYING ISLANDS UY -URUGUAY UZ -UZBEKISTAN VU -VANUATU VE -VENEZUELA VN -VIET NAM VG -VIRGIN ISLANDS, BRITISH VI -VIRGIN ISLANDS, U.S. WF -WALLIS AND FUTUNA EH -WESTERN SAHARA YE -YEMEN ZM -ZAMBIA ZW -ZIMBABWE

Name	Country	
Base XSD Type: string		
Code Value	Description	
US		
AF		
AL		

Code Value	Description
DZ	
AS	
AD	
AO	
AI	
AQ	
AG	
AR	
AM	
AW	
AU	
AT	
AZ	
BS	
вн	
BD	
BB	
BY	
BE	
BZ	
ВЈ	
BM	

Code Value	Description	
BT		
BO		
BA		
BW		
BV		
BR		
IO		
BN		
BG		
BF		
BI		
KH		
CM		
CA		
CV		
KY		
CF		
TD		
CL		
CN		
CX		
CC		

Code Value	Description	
CO		
KM		
CG		
CD		
CK		
CR		
CI		
HR		
CU		
CY		
CZ		
DK		
DJ		
DM		
DO		
EC		
EG		
SV		
GQ		
ER		
EE		
ET		

Code Value	Description	
FK		
FO		
FJ		
FI		
FR		
GF		
PF		
TF		
GA		
GM		
GE		
DE		
GH		
GI		
GR		
GL		
GD		
GP		
GU		
GT		
GN		
GW		

Code Value	Description	
GY		
HT		
НМ		
VA		
HN		
НК		
HU		
IS		
IN		
ID		
IR		
IQ		
IE		
IL		
IT		
JM		
JP		
<u>IO</u>		
KZ		
KE		
KI		
KP		

Code Value	Description	
KR		
KW		
KG		
LA		
LV		
LB		
LS		
LR		
LY		
LI		
LT		
LU		
MO		
MK		
MG		
MW		
MY		
MV		
ML		
MT		
MH		
MQ		

Code Value	Description	
MR		
MU		
YT		
MX		
FM		
MD		
MC		
MN		
MS		
MA		
MZ		
MM		
NA		
NR		
NP		
NL		
AN		
NC		
NZ		
NI		
NE		
NG		

Code Value	Description	
NU		
NF		
MP		
NO		
OM		
PK		
PW		
PS		
PA		
PG		
PY		
PE		
РН		
PN		
PL		
PT		
PR		
QA		
RE		
RO		
RU		
RW		

Code Value	Description
SH	
KN	
LC	
PM	
VC	
WS	
SM	
ST	
SA	
SN	
CS	
SC	
SL	
SG	
SK	
SI	
SB	
SO	
ZA	
GS	
ES	
LK	

Code Value	Description	
SD		
SR		
SJ		
SZ		
SE		
СН		
SY		
TW		
TJ		
TZ		
тн		
TL		
TG		
TK		
ТО		
TT		
TN		
TR		
TM		
TC		
TV		
UG		

Code Value	Description	
	Description	
UA		
AE		
GB		
UM		
UY		
UZ		
VU		
VE		
VN		
VG		
VI		
WF		
ЕН		
YE		
ZM		
ZW		

Currency

The ISO code identifying the type of currency in use.

Name	Currency
------	----------

Base XSD Type: string

Code Value	Description	
USD		
ADP		
AED		
AFA		
ALL		
ANG		
AOK		
ARA		
ATS		
AUD		
AWG		
BBD		
BDT		
BEF		
BGL		
вно		
BIF		
BMD		
BND		
ВОВ		
BRC		
BSD		

Code Value	Description	
BTN		
BUK		
BWP		
BZD		
CAD		
CHF		
CLF		
CLP		
CNY		
COP		
CRC		
CSK		
CUP		
CVE		
СҮР		
DDM		
DEM		
DJF		
DKK		
DOP		
DZD		
ECS		

Code Value	Description	
EGP		
ESP		
ETB		
EUR		
FIM		
FKP		
FRF		
GBP		
GHC		
GIP		
GMD		
GNF		
GRD		
GTQ		
GWP		
GYD		
HKD		
HNL		
HTG		
HUF		
IDR		
IEP		

Code Value	Description	
ILS		
INR		
IQD		
IRR		
ISK		
ITL		
JMD		
JOD		
JPY		
KES		
KHR		
KMF		
KPW		
KRW		
KWD		
KYD		
LAK		
LBP		
LKR		
LRD		
LSL		
LUF		

Code Value	Description	
LYD		
MAD		
MGF		
MNT		
MOP		
MRO		
MTL		
MUR		
MVR		
MWK		
MXN		
MYR		
MZM		
NGN		
NIC		
NLG		
NOK		
NPR		
NZD		
OMR		
PAB		
PEI		

Code Value	Description	
PGK		
РНР		
PKR		
PLZ		
PTE		
PYG		
QAR		
ROL		
RWF		
SAR		
SBD		
SCR		
SDP		
SEK		
SGD		
SHP		
SLL		
SKK		
SOS		
SRG		
STD		
SUR		

Code Value	Description	
SVC		
SYP		
SZL		
тнв		
TND		
TOP		
TPE		
TRL		
TTD		
TWD		
TZS		
UGS		
UYP		
VEB		
VND		
VUV		
WST		
YDD		
YER		
YUD		
ZAR		
ZRZ		

Code Value	Description
ZWD	
Other	

Date

Name Date

Base XSD Type: date

DateTime

These field(s) use this type: **CreationDateTime.**

Date and time conforms to ISO 8601format rules without offset EX:2003-11-05T13:15:30Z

Name DateTime

Base XSD Type: dateTime

DeductibleType

These field(s) use this type: **<u>DeductibleType.</u>**

The type of customer deductible. Eg: Service Contract

Name Deductible Type

Base XSD Type: string

DeductibleWaiverInd

These field(s) use this type: **<u>DeductibleWaiverInd.</u>**

Indicates that the dealer waivered the deductible or changed the deductible from an amount greater than zero to zero.

Name	DeductibleWaiverInd
Base XSD Type: string	
Code Value	Description
0	
1	

DispositionNotes

These field(s) use this type: **DispositionNotes.**

Notes regarding disposition of request

Name DispositionNotes

Base XSD Type: string

DispositionReasonCode

These field(s) use this type: **<u>DispositionReasonCode.</u>**

Substantiating reason for arriving at disposition

Name DispositionReasonCode

Base XSD Type: string

DispositionStatus

These field(s) use this type: **DispositionStatus.**

Disposition of request Ex: Rejected, Partial Payment, etc.)

Name DispositionStatus

Base XSD Type: string

DocumentDateTime

These field(s) use this type: **<u>DocumentDateTime.</u>**

Is the date and time the document was last created. This is not the date and time that the BOD message instance was created.

Name DocumentDateTime

Base XSD Type: dateTime

Expression

Name	Expression

Base XSD Type: string

ExpressionLanguage

Name	ExpressionLanguage
name	ExpressionLanguage

Base XSD Type: string

ExternalReferenceNumber

These field(s) use this type: **ExternalReferenceNumber.**

Secondary identifying scheme that is meaningful to claimant

Name	ExternalReferenceNumber
------	-------------------------

Indicator

These field(s) use this type: **<u>DeliverPendingMailInd.</u>**

0 = No, 1 = Yes

Name	Indicator
Base XSD Type: string	
Code Value	Description
0	
1	

JobNumber

These field(s) use this type: **JobNumber.**

DMS assigned job or line identification number

Name JobNumber

Base XSD Type: string

Language

These field(s) use this type: **Language.**

Language conforms to ISO 639-2 rules. Note the format for this field is language-Country (see Country data type for the list of countries with definitions). AA "Afar", AB "Abkhazian", AF "Afrikaans", AM "Amharic", AR "Arabic", AS "Assamese", AY "Aymara", AZ "Azerbaijani", BA "Bashkir", BE "Byelorussian", BG "Bulgarian", BH "Bihari", BI "Bislama", BN "Bengali" "Bangla", BO "Tibetan", BR "Breton", CA "Catalan", CO "Corsican", CS "Czech", CY "Welsh", DA "Danish", DE "German", DZ "Bhutani", EL "Greek", EN "English" "American", ES "Spanish", ET "Estonian", EU "Basque", FA "Persian", FI "Finnish", FJ "Fiji", FO "Faeroese", FR "French", FY "Frisian", GA "Irish", GD "Gaelic" "Scots Gaelic", GL "Galician", GN "Guarani", GU "Gujarati", HA "Hausa", HI "Hindi", HR "Croatian", HU "Hungarian", HY "Armenian", IK "Inupiak", IN "Indonesian", IS "Icelandic", IT "Italian", IW "Hebrew", JA "Japanese", JI "Yiddish", JW "Javanese", KA "Georgian", KK "Kazakh", KL "Greenlandic", KM "Cambodian", KN "Kannada", KO "Korean", KS "Kashmiri", KU "Kurdish", KY "Kirghiz", LA "Latin", LN "Lingala", LO "Laothian", LT "Lithuanian", LV "Latvian" "Lettish", MG "Malagasy". MI "Maori", MK "Macedonian", ML "Malayalam", MN "Mongolian", MO "Moldavian", MR "Marathi", MS "Malay", MT "Maltese", MY

"Burmese", NA "Nauru", NE "Nepali", NL "Dutch", NO "Norwegian", OC "Occitan", OM "Oromo" "Afan", OR "Oriya", PA "Punjabi", PL "Polish", PS "Pashto" "Pushto", PT "Portuguese", QU "Quechua", RM "Rhaeto-Romance", RN "Kirundi", RO "Romanian", RU "Russian", RW "Kinyarwanda", SA "Sanskrit", SD "Sindhi", SG "Sangro", SH "Serbo-Croatian", SI "Singhalese", SK "Slovak", SL "Slovenian", SM "Samoan", SN "Shona", SO "Somali", SQ "Albanian", SR "Serbian", SS "Siswati", ST "Sesotho", SU "Sudanese", SV "Swedish", SW "Swahili", TA "Tamil", TE "Tegulu", TG "Tajik", TH "Thai", TI "Tigrinya", TK "Turkmen", TL "Tagalog", TN "Setswana", TO "Tonga", TR "Turkish", TS "Tsonga", TT "Tatar", TW "Twi", UK "Ukrainian", UR "Urdu", UZ "Uzbek", VI "Vietnamese", WO "Wolof", XH "Xhosa", YO "Yoruba", ZH "Chinese", ZU "Zulu"

Name	Language		
Base XSD Type: st	tring		
Code Value		Description	
en-US			
en-CA			
aa-ET			
ab-GE			
af-ZA			
am- ET			
ar-SA			
as-IN			
ay-BO			
az-AZ			
ba-RU			
be-BY			
bg-BG			
bh-IN			
bi-VU			
bn-BD			

Code Value	Description
bo-BT	
br-FR	
ca-ES	
co-FR	
cs-CZ	
cy-GB	
da-DE	
de-DE	
dz-BT	
el-GR	
es-ES	
et-EE	
eu-ES	
fa-AF	
fi-FI	
fj-FJ	
fo-FO	
fr-CA	
fr-FR	
fy-NL	
ga-IE	
gd-GB	

Code Value	Description
gl-ES	
gn-PY	
gu-IN	
ha-NG	
hi-IN	
hr-HR	
hu-HU	
hy-AM	
ik-GL	
in-ID	
is-IS	
it-IT	
iw-IL	
ja-JP	
ji-IL	
jw-ID	
ka-GE	
kk-KZ	
kl-GL	
km-KH	
kn-IN	
ko-KP	

Code Value	Description
ko-KR	
ks-IN	
ku-IQ	
ky-CN	
la-VA	
ln-CD	
lo-LA	
lt-LT	
lv-LV	
mg-MG	
mi-NZ	
mk-MK	
ml-IN	
mn-MN	
mo-MO	
mr-IN	
ms-MY	
mt-MH	
my-MM	
na-NR	
ne-NP	
nl-NL	

Code Value	Description
no-NO	Возоприон
oc-FR	
om- ET	
or-IN	
pa-IN	
pl-PL	
ps-PK	
pt-PT	
qu-PE	
rm-CH	
rn-BI	
ro-RO	
ru-RU	
rw-RW	
sa-IN	
sd-PK	
sg-CF	
sh-HR	
si-LK	
sk-SK	
sl-SI	
sm-WS	

Code Value	Description
sn-ZW	
so-SO	
sq-AL	
sr-CS	
ss-ZA	
st-ZA	
su-SD	
sv-SE	
sw-TL	
ta-IN	
te-IN	
tg-TJ	
th-TH	
ti-ET	
tk-TM	
tl-PH	
tn-ZA	
to-TO	
tr-TR	
ts-ZA	
tt-RU	
tw-GH	

Code Value	Description	
uk-UA	Beschpion	
ur-PK		
uk-UA ur-PK uz-UZ vi-VN wo-SN xh-ZA yo-NG		
vi-VN		
wo-SN		
xh-ZA		
yo-NG		
zh-CN zu-ZA		
zu-ZA		

Note

A free form note.

Name Note

Base XSD Type: string

OEMClaimNumber

These field(s) use this type: **OEMClaimNumber.**

Assigned by OEM at time of claim processing

Name OEMClaimNumber

Base XSD Type: string

PaymentCycleEndDate

These field(s) use this type: **PaymentCycleEndDate.**

Ending date of Payment Cycle

Name PaymentCycleEndDate

Base XSD Type: date

PaymentNotes

These field(s) use this type: **PaymentNotes.**

Notes regarding payment

Name PaymentNotes

Base XSD Type: string

ProcessDate

These field(s) use this type: **ProcessDate.**

Effective date of process

Name ProcessDate

Base XSD Type: date

Reference

These field(s) use this type: **ReferenceId.**

Reference notation

Name Reference

ReferenceNumber

Reference number

Name ReferenceNumber

Base XSD Type: string

RepairOrderCompletedDate

These field(s) use this type: **RepairOrderCompletedDate.**

The date the last line was closed on the repair order

Name RepairOrderCompletedDate

Base XSD Type: date

RepairOrderOpenedDate

These field(s) use this type: **RepairOrderOpenedDate.**

System date when Repair Order was opened

Name RepairOrderOpenedDate

Base XSD Type: date

SecondaryPassword

These field(s) use this type: **SecondaryPassword.**

Secondary password used to validate access to the dealer information

Name SecondaryPassword

SettlementDate

These field(s) use this type: **SettlementDate.**

Date that funds are transferred

Name SettlementDate

Base XSD Type: date

SettlementType

These field(s) use this type: **SettlementType.**

Method that was used for settlement transfer of funds

Name	SettlementType	
Base XSD Type: string		
Code Value	Code Value Description	
EFT	Electronic funds transfer.	
Check	Indicates that a check will be used as the method of payment.	
Parts Credit	Parts Credit	
Other	Other	

ShortMfg

 $These \ field (s) \ use \ this \ type: \\ \underline{\textbf{SenderNameCode,} DestinationNameCode.}$

Short Manfacturer or RSP Codes

Name ShortMfg

SystemVersion

These field(s) use this type: **SystemVersion.**

The sender's software version number.

Name SystemVersion

Base XSD Type: string

TaxabilityInd

These field(s) use this type: **TaxabilityInd.**

Determines whether an item or amount is taxable.

Name	TaxabilityInd
*Base XSD Type: string	
Code Value	Description
0	
1	

TaxType

These field(s) use this type: **TaxType.**

Tax Type

Name	ТахТуре		
Base XSD Type: s	tring		
Code Value		Description	
Total			
Amount			

Code Wales	Description	
Code Value	Description	
Labor		
Parts		
Claim		
Dealer	Dealer	
Deductible		
Prorated		
Other	Other	
Luxury		
Vehicle Inventory		
Taxes Not In Cash Price		
Document Stamp		
Sales		
Tire		
Personal Property		
Registration		
Monthly/Use		
Weight		
Adjustment		
DownPayment		
CapCostReduction		
Lieu		
CurrentYear		

Code Value	Description
N/A	Not Applicable
LocalOption	Tennessee Tax - combination of city and county.
SingleArticle	Tennessee Tax - State Tax
Gas	Gas tax levied to applicable vehicles or by state/province law. (Referred to in US as "Gas Guzzler" tax).
Total Monthly/Use	The total amount of monthly use tax for a payment on a contract.
Service Contract	Tax charged on service contracts (where applicable).
Adjusted Sales	Adjusted sales tax due to tax modifications when capitalized (i.e. NY)
Total Sales/Use	The total amount of sales/use tax for a single payment contract.
Air Conditioning Excise	Provincal tax providing for the installation or removal of freon. (Canada)
Purchase and Use	A type of tax that is assessed upon "tax free" tangible personal property purchased by a resident of the assessing state for use, storage or consumption of goods in that state (not for resale), regardless of where the purchase took place. The tax is a one time retail tax due at registration or titling of a vehicle.
County Tax	A county tax charged based on the location of the dealer and the customer. An example, The Cook County Tax.
General Excise	This is a general excise tax that a state or region could impose.
Gross Receipt	A gross receipts tax, sometimes referred to as a gross excise tax, is a tax on the total gross revenues of a company, regardless of their source.
Tax on Trade-In	Tax due on a trade-in vehicle.
Tax on Upfront Fees	Total tax due on fees paid upfront.
Tax on Acquisition Fee	Tax due on amount of acquisition fee.
Environmental Tax	Environmental Levy / Tax.
Motor Vehicle Tax	Tax paid at of registration based on the vehicle's age and MSRP.
Wheel Tax	A tax levied by cities and villages to be credited to a road fund of the city or village

TaxTypeld

These field(s) use this type: **TaxTypeId.**

CS - City, CP - County, ST - State, OT - Other, EX - Excise, VAT - Value Added Tax, PST - Provincial Sales Tax, RT - Rental, GST - Goods and Services Tax, HST - Harmonized Tax, ART - Air Tax, QST - Quebec Sales Tax, IMP - Import Tax

Name	TaxTypeld		
Base XSD Type: string	Base XSD Type: string		
Code Value	Description		
CS	City		
СР	County		
ST	State		
OT	"OT" = Other		
EX	Excise		
VAT	Value Added		
PST	Provincial Sales Tax		
RT	Rental		
GST	Goods and Services Tax		
HST	Harmonized Tax		
ART	Air Tax		
QST	Quebec Sales Tax		
IMP	Import Tax		

Text

These field(s) use this type:

 $\underline{CreatorNameCode, StoreNumber, AreaNumber, Password, DestinationSoftwareCode, DestinationSoftware, StoreNumber, AreaNumber, LogicalId, Component, Toucher, Component, Compone$

Indicates generic text type

Name Text

Base XSD Type: string

Type

Type

Name Type

Base XSD Type: string

URI

These field(s) use this type: **SenderURI,DestinationURI.**

URI

Name URI

Base XSD Type: anyURI

VIN

These field(s) use this type: **VIN**.

Federally defined 17 position vehicle identification number

Name VIN

Base XSD Type: string

WarrantyNotes

These field(s) use this type: WarrantyNotes.

Any Warranty related Notes

Name WarrantyNotes

Fields and Global Attributes

Global declarations are items such as elements, attribute groups, and group definitions. These items are not defined within any particular component. A component may reference these definitions. Within a STAR XML Schemas these are typically known as global fields.

ApplicationArea

These field(s) use this type: **ApplicationArea**.

Provides the information that an application may need to know in order to communicate in an integration of two or more business applications. The ApplicationArea is used at the applications layer of communication. While the integration frameworks web services and middleware provide the communication layer that OAGIS operates on top of.

Provides the information that an application may need to know in order to communicate in an integration of two or more business applications. The ApplicationArea is used at the applications layer of communication. While the integration frameworks web services and middleware provide the communication layer that OAGIS operates on top of.

Name	ApplicationArea
Туре	ApplicationArea
Nillable	no
Abstract	no

XML Instance Representation

```
<ApplicationArea>
  <Sender> Sender </Sender> [1]
  <CreationDateTime> DateTime </CreationDateTime> [1]
  <Signature> Signature </Signature> [0..1]
  <BODId> Code </BODId> [0..1]
  <Destination> Destination </Destination> [1]
</ApplicationArea>
```

Header

Name

Туре	ServiceProcessingAdvisoryHeader
Nillable	no
Abstract	no

XML Instance Representation

Process

These field(s) use this type: **Process.**

The Process verb is used to request processing of the associated noun by the receiving application or business to party. In a typical external exchange scenario a Process BOD is considered to be a legally binding message. For example, if a customer sends a ProcessPurchaseOrder BOD to a supplier and the supplier acknowlegdes with a positive AcknowledgePurchaseOrder, then the customer is obligated to fullfil the agreement, unless of course other BODs are allowed to cancel or change the original order.

Name	Process
Туре	Process
Nillable	no

Abstract no

XML Instance Representation

ProcessServiceProcessingAdvisory

These field(s) use this type: **ProcessServiceProcessingAdvisory.**

Name	ProcessServiceProcessingAdvisory
Туре	ProcessServiceProcessingAdvisory
Nillable	no
Abstract	no

XML Instance Representation

```
<ProcessServiceProcessingAdvisory
revision="Text [0..1]"
release="8.1-Lite [0..1]"
environment="Text [0..1]"
lang="Language [0..1]"
bodVersion="Text [0..1]">
    <ApplicationArea> ... </ApplicationArea> [1]
    <DataArea> ProcessServiceProcessingAdvisoryDataArea </DataArea> [1]
    </ProcessServiceProcessingAdvisory>
```

ServiceProcessingAdvisory

These field(s) use this type: **ServiceProcessingAdvisory.**

Type ServiceProcessingAdvisory

Nillable no

Abstract no

XML Instance Representation

<ServiceProcessingAdvisory> <Header> ... </Header> [1] </ServiceProcessingAdvisory>

Verb

These field(s) use this type: **Verb.**

Name Verb

Type Verb

Nillable no

Abstract yes

XML Instance Representation

<Verb/>

Process Service Processing Advis	orv
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