

Standards for Technology in Automotive Retail

Implementation Guidelines Show Vehicle Service History Repository Version Rev4.5.4

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Show Vehicle Service History Guidelines

Overview

This document is a guideline on how to use the Show Vehicle Service History Business Object Document (BOD). Show Vehicle Service History has been defined in the context of STAR for the Automotive Retail Industry. The scope of this BOD is to define the Show Vehicle Service History process for individual consumers who service their automobiles through their OEM's authorized Dealers. The focus is on Dealer and OEM interactions, not third party organizations. NOTE: Although this is the traditional use of the Show Vehicle Service History, this BOD could be used to send Show Vehicle Service History information between any two business parties.

Implementation Guidelines provide detailed information regarding the structure and meaning of the Show Vehicle Service History BOD and corresponds directly to the Show Vehicle Service History schema. In addition to structure and meaning, the Implementation Guidelines identify various business rules for specific fields/components that due to their nature, i.e. field interdependence, are not possible to express using schema. Please note that although these business rules are not included in the schema, they <u>MUST</u> be followed to be STAR Compliant. Therefore, the Show Vehicle Service History Implementation Guidelines must be used in concert with the Show Vehicle Service History schema during development and should <u>NOT</u> be considered a supplement or substitution to the schema. For more information regarding STAR XML Data Compliance, please review the STAR Data Compliance Guidelines document located on the STAR Web site.

For a copy of the corresponding Show Vehicle Service History schema, please download the appropriate STAR schema repository from the XML portion of the STAR website (www.starstandard.org). Prior to downloading the schema, users are encouraged to download the STAR XML Reference/Implementation document also located on the XML portion of the STAR website. This document provides an overview of the STAR BOD development methodology, how to download and read STAR schema, and various frequently asked questions related to the implementation of STAR BODs.

STAR has followed the Open Application Group's Business Object Document methodology to develop the Show Vehicle Service History BOD. Where possible, STAR has mapped to existing OAGI fields and components. Note however that the STAR Show Vehicle Service History BOD is unique to the Retail Automotive industry and is not an extension of any existing OAGIS BODs.

For more information on the Open Applications Group's BODs and related documentation please refer to the Open Applications Group's Web site at (www.openapplications.org).

Schema Field Usage

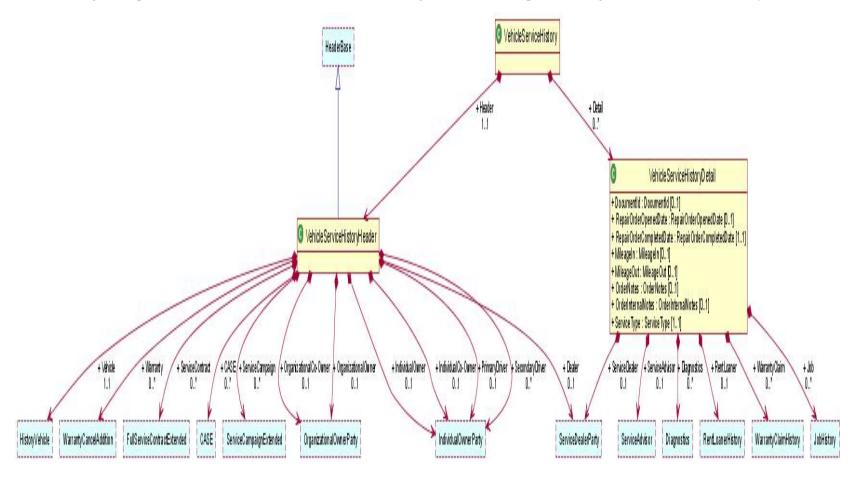
STAR uses the same Noun in the schema for all the Noun/Verb combinations of the Show Vehicle Service History except the Get verb. Please refer to each Noun/Verb combination within this document to understand the requirements for each specific BOD. Although the Noun will always have every field defined for the Noun in the schema, each Noun/Verb combination may not use all of the fields. If a field is not used by a BOD, it will be noted in the business rules.

Business Scenario

The Show Vehicle Service History Binary Collaboration starts with the sending of Vehicle Service information from the OEM to the Dealer. This process occurs on demand as needed. Note: This scenario is an example of how the Vehicle Service History BOD can be used. Implemenations may vary. Note only the PartyId to be retrieved needs to be filled in the SoldToParty component.

Relationship Diagram

The following is a representation of the Noun for this BOD. It is a high level overview provided to give an idea of the hierarchy of the Noun's components.



Schema Document Properties

Declared Namespaces

A schema can contain more than one namespace. According to Whatis.com, "In general, a namespace uniquely identifies a set of names so that there is no ambiguity when objects having different origins but the same names are mixed together." An example would be two namespaces that both defined an element called ID, without a namespace it would be impossible to determine which definition was being used.

Prefix	Namespace
Default namespace	http://www.starstandards.org/STAR
xml	http://www.w3.org/XML/1998/namespace
xsd	http://www.w3.org/2001/XMLSchema

Components and Data Types

Global definitions include components, code lists, and data types. Components are used to build the data structures that make up a Noun and it's requirements. Data types specify the type of data that a component's fields may contain. Not all definitions are included in this documentation. Please see either the STAR Code List guideline or Data Type Guidelines for further information.

Address

Name	Address
Abstract	no

Attributes

Field / Component	Description	R/O	Business Rule
qualifier		R	

Data Elements and Components

Field / Component	Description	R/O	Business Rule
AddressLine	Indicates the multiple lines of an address. The first line is typically the street name and number.	R	
City	Is the City of the Address.	R	
County	County in which the Address is in.	O	
StateOrProvince	Is the State or Province of a given Address.	R	
Country	Country in which the Address is in.	R	
PostalCode	Postal Code of the Address.	R	

XML Instance Representation

<...

AddressBase

Name	AddressBase
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
AddressLine	Indicates the multiple lines of an address. The first line is typically the street name and number.	R	
City	Is the City of the Address.	R	
County	County in which the Address is in.	О	
StateOrProvince	Is the State or Province of a given Address.	R	
Country	Country in which the Address is in.	R	
PostalCode	Postal Code of the Address.	R	

```
<...>
    <AddressLine> AddressLine </AddressLine> [1..*]
    <City> City </City> [1]
    <County> County </County> [0..1]
    <StateOrProvince> StateOrProvince </StateOrProvince> [1]
    <Country> Country </Country> [1]
```

<PostalCode> PostalCode </PostalCode> [1] </...>

AlternatePartyld

Name	AlternatePartyId
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
Id	Alternate Party Identification	R	

XML Instance Representation

```
<...>
        <!d>Id </Id> [1]
</...>
```

Amount

Based on OAGI Amount. Simple content with the currency as an attrbute

Name	Amount
Abstract	no

Attributes

Field / Component	Description	R/O	Business Rule
currency		R	

XML Instance Representation

<...
currency="Currency [1]">

xsd:decimal </...>

ApplicationArea

These field(s) use this type: **ApplicationArea.**

Name	ApplicationArea	
Abstract	no no	

Data Elements and Components

Field / Component	Description	R/O	Business Rule
Sender	Identifies characteristics and control identifiers that relate to the application that created the Business Object Document. The sender area can indicate the logical location of the application and/or database server the application, and the task that was processing to create the BOD.	R ·,	
CreationDateTime	is the date time stamp that the given instance of the Business Object Document was created. This date must not be modified during the life of the Business Object Document.	R	DateTime fields must be formatted as XML Schema Datetimes in UTC/GMT format without offsets. Example: 2003-11-05T13:15:30Z
Signature	If the BOD is to be signed the signature element is included, otherwise it is not. Signature supports any digital signature that maybe used by an implementation of OAGIS. The qualifying Agency identifies the agency that provided the format for the signature. This element supports any digital signature specification that is available today and in the future. This is accomplished by not actually defining the content but by allowing the implementation to specify the digital signature to be used via an external XML Schema namespace declaration. The Signature element is defined to have any content from any other namespace. This allows the user to carry a digital signature in the xml instance of a BOD. The choice of which digital signature to use is left up to the user and their integration needs.		Optional. "qualifyingAgency" attribute.

Field / Component	Description	R/O	Business Rule
BODId	The BODId provides a place to carry a Globally Unique Identifier (GUID) that will make each Business Object Document instance uniquely identifiable. This is a critical success factor to enable software developers to use the Globally Unique Identifier (GUID) to build the following services or capabilities: 1. Legally binding transactions, 2. Transaction logging, 3. Exception handling, 4. Re-sending, 5. Reporting 6. Confirmations, 7. Security.		
Destination	Information related to the receiver of the BOD	R	See Destination Component.

XML Instance Representation

```
<...>
    <Sender> Sender </Sender> [1]
    <CreationDateTime> DateTime </CreationDateTime> [1]
    <Signature> Signature </Signature> [0..1]
    <BODId> Code </BODId> [0..1]
    <Destination> Destination </Destination> [1]
    </...>
```

BatteryVoltage

These field(s) use this type: **BatteryVoltage.**

Reading from a battery check service

Name	BatteryVoltage
Abstract	no

XML Instance Representation



BrandedInfo

These field(s) use this type: **BrandedInfo.**

N	lame	BrandedInfo
_	bstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
BrandedTitleInd	This tag indicates if a vehicle's title has been branded. (i.e., vehicle totaled and state registration title branded as such)	О	1 - Yes, 0 - No.
BrandedTitleDate	Branding Date	О	In YYYY-MM-DD format.
BrandingStateCode	Branding State Code	О	
BrandingStateReference	Branding State Reference Number	O	
BrandingSource	Branding source $\tilde{A}\#\hat{A}\notin\hat{A}\#\hat{A}\#$ (i.e., source who says that the vehicle is branded)	О	

XML Instance Representation

BrandingStateCode

These field(s) use this type: **BrandingStateCode.**

Branding State Code

Name	BrandingStateCode
Abstract	no

XML Instance Representation

<...>
StateOrProvince
</...>

BusinessObjectDocument

Na	me	BusinessObjectDocument
Ab	stract	no

Attributes

Field / Component	Description	R/O	Business Rule
revision	This should contain the STAR repository version in the following recommended format. 4.2.1_M20080416. Where the first part indicate the version of the STAR repository and anything after the _ indicates the Milestone build that is being used. If referring to an official published version then only the STAR Repository version is required.		
release	Indicates the OAGIS release that this BOD belongs.	О	
environment	Indicates whether this BOD is being sent in a "Test" or a "Production" mode. If the BOD is being sent in a test mode, it's information should affect the business operation. However, if the BOD is sent in "Production" mode it is assumed that all test has been complete and the contents of the BOD are to affect the operation of the receiving business application(s).	not e	
lang	Indicates the language that the contents of the BOD is in unless otherwise stated.	O	
bodVersion	Deprecated as of STAR 4.2.2. It is recommended to use the revision attribute to identify the repository and the noun. May be removed in a new major version of the STAR repository. Indicates the version number of the BOD.	O	

Data Elements and Components

Field / Component	Description	R/O	Business Rule
ApplicationArea	Provides the information that an application may need to know in order to communicate in an integration of two or more business applications. The ApplicationArea is used at the applications layer of communication. While the integration frameworks web services and middleware provide the communication layer that OAGIS operates on top of. Provides the information that an application may need to know in order to communicate in an integration of two or more business applications. The ApplicationArea is used at the applications layer of communication. While the integration frameworks web services and middleware provide the communication layer that OAGIS operates on top of.		

XML Instance Representation

CampaignBulletinId

These field(s) use this type: **CampaignBulletinId.**

Identification of the service bulletin associated with a particular campaign

Name	CampaignBulletinId
Abstract	no

CampaignDescription

These field(s) use this type: **CampaignDescription.**

Service Campaign Description

Name	CampaignDescription
------	---------------------

Abstract no

XML Instance Representation

```
<....
language="Language [0..1]">
Description
</...>
```

CASE

These field(s) use this type: **CASE,CASE.**

Name	CASE
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
CaseType	Type of Customer Arbitration Intervention or legal action	R	
CaseNumber	Case number	О	
CaseOpenDate	Case open date	О	
CaseReasonDescription	Case Reason Description	О	
CaseReasonNarrative	Case Reason Narrative	O	
CaseOwner	Case Owner	О	

XML Instance Representation

CaseReasonDescription

These field(s) use this type: **CaseReasonDescription.**

Case Reason Description

Na	me	CaseReasonDescription
Ab	stract	no

XML Instance Representation

```
<...
language="Language [0..1]">
Description
</...>
```

CauseDescription

These field(s) use this type: **CauseDescription.**

Dealer explanation of vehicle malfunction cause

Name	CauseDescription
Abstract	no

```
<...
language="Language [0..1]">
Description
</...>
```

CodesAndComments

These field(s) use this type: **CodesAndComments,CodesAndComments.**

Name		CodesAndComments
Abstrac	et	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
CauseCode	Manufacturer assigned reason the part failed	О	
CauseDescription	Dealer explanation of vehicle malfunction cause	О	
ComplaintCode	Customer complaint category	О	
ComplaintDescription	Customer explanation of vehicle malfunction	О	
CorrectionDescription	Dealer explanation of vehicle repair	О	
TechnicianNotes	Free form technician comments	О	
MiscellaneousNotes	Free form miscellaneous comments	О	
JobDenialCode	Dealer / Manufacturer defined code identifying the reason the customer denied service on a repair order line	О	
JobDenialDescription	Text description of the reason a customer denied service on a repair orde line	erO	

```
<...>
<CauseCode > CauseCode </CauseCode> [0..1]
<CauseDescription > CauseDescription </CauseDescription> [0..1]
```

```
<ComplaintCode> ComplaintCode </ComplaintCode> [0..1]
<ComplaintDescription> ComplaintDescription </ComplaintDescription> [0..1]
<CorrectionDescription> CorrectionDescription </CorrectionDescription> [0..1]
<TechnicianNotes> TechnicianNotes </TechnicianNotes> [0..1]
<MiscellaneousNotes> MiscellaneousNotes </MiscellaneousNotes> [0..1]
<JobDenialCode> JobDenialCode </JobDenialCode> [0..1]
<JobDenialDescription> JobDenialDescription </JobDenialDescription> [0..1]
```

CodesAndCommentsBase

N	lame	CodesAndCommentsBase
Z	Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
CauseCode	Manufacturer assigned reason the part failed	О	
CauseDescription	Dealer explanation of vehicle malfunction cause	O	
ComplaintCode	Customer complaint category	O	
ComplaintDescription	Customer explanation of vehicle malfunction	О	
CorrectionDescription	Dealer explanation of vehicle repair	O	
TechnicianNotes	Free form technician comments	O	
MiscellaneousNotes	Free form miscellaneous comments	О	
JobDenialCode	Dealer / Manufacturer defined code identifying the reason the customer denied service on a repair order line	О	
JobDenialDescription	Text description of the reason a customer denied service on a repair ordeline	erO	

CodeType

Unique code name

Name	CodeType
Abstract	no

Attributes

Field / Component	Description	R/O	Business Rule
listID		О	
listName		О	
listAgencyID		О	
listAgencyName		O	
listVersionID		О	
listURI		О	

```
<...
listID="xsd:token [0..1]"
```

ComplaintDescription

These field(s) use this type: **ComplaintDescription.**

Customer explanation of vehicle malfunction

Name	ComplaintDescription
Abstract	no

XML Instance Representation

```
<...
language="Language [0..1]">
Description
</...>
```

ConfirmableVerb

Name	ConfirmableVerb
Abstract	no

Attributes

Field / Component	Description	R/O	Business Rule
confirm		R	

Data Elements and Components

Field / Component	Description	R/O	Business Rule
Verb		R	

XML Instance Representation

<... confirm="ConfirmType [0..1]"/>

ContactBase

Name	ContactBase
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
Telephone	Contact telephone numbers	О	
EMailAddress	Contact Email addresses	О	
Fax	Contact Fax numbers	О	
PreferredContactMethod	Preferred contact method	O	
ContactTime	Preferred contact time (i.e. Best day/time to reach the contact.	O	
PrimaryContactInd	Indicates if contact is primary contact	О	

```
<...>
    <Telephone> IndividualPartyContactTelephoneNumber </Telephone> [0..*]
    <EMailAddress> IndividualPartyContactEMail </EMailAddress> [0..*]
    <Fax> IndividualPartyContactFax </Fax> [0..*]
    <PreferredContactMethod> PreferredContactMethod </PreferredContactMethod> [0..1]
    <ContactTime> ContactTime </ContactTime> [0..1]
    <PrimaryContactInd> PrimaryContactInd </PrimaryContactInd> [0..1]
</...>
```

ContractDeductible

These field(s) use this type: **ContractDeductible.**

Amount of Contract Deductible

Name	ContractDeductible	
Abstract	no no	

XML Instance Representation

```
<...
currency="Currency [1]">
Amount
</...>
```

ContractId

These field(s) use this type: **ContractId.**

Identification of Contract

Name	ContractId
Abstract	no

XML Instance Representation



ContractPlanDescription

These field(s) use this type: **ContractPlanDescription.**

Description of contract plan. Example: 36 MONTH/36000 MILE"

Name ContractPlanDescription

Abstract

no

XML Instance Representation

```
<...
language="Language [0..1]">
Description
</...>
```

ContractStartMileage

These field(s) use this type: **ContractStartMileage.**

Odometer reading when contract becomes effective

Name ContractStartMileage

Abstract no

XML Instance Representation

```
<....
uom="MileageMeasure [0..1]">
Mileage
</...>
```

ContractTermMileage

These field(s) use this type: **ContractTermMileage.**

Mileage allowed under terms of contract

Name ContractTermMileage

Abstract no

```
<...
uom="MileageMeasure [0..1]">
```

Mileage </...>

CorrectionDescription

These field(s) use this type: **CorrectionDescription.**

Dealer explanation of vehicle repair

Name CorrectionDescription
Abstract no

XML Instance Representation

```
<...
language="Language [0..1]">
Description
</...>
```

Count

Simple quantity type with no attributes

Name Count
Abstract no

XML Instance Representation

DealerPartyBase

Name	DealerPartyBase
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
PartyId	Party Identification Number	О	
DealerName	Dealer name	О	
DistrictCode	Manufacturer Assigned District Code	O	
URI	Dealer URI	O	
ZoneCode	Manufacturer Assigned Zone Code	O	

XML Instance Representation

```
<...>
<PartyId> PartyId </PartyId> [0..1]
<DealerName> DealerName </DealerName> [0..1]
<DistrictCode> DistrictCode </DistrictCode> [0..1]
<URI> URI </URI> [0..1]
<ZoneCode> ZoneCode </ZoneCode> [0..1]
</...>
```

DeliveryMileage

These field(s) use this type: **DeliveryMileage.**

Odometer reading of vehicle at time of delivery

Name	DeliveryMileage
Abstract	no

```
<...
uom="MileageMeasure [0..1]">
Mileage
</...>
```

Description

Description

Name	Description
Abstract	no

Attributes

Field / Component	Description	R/O	Business Rule
language	The ISO language code that the description is written.	О	

XML Instance Representation

```
<...
language="Language [0..1]">
    xsd:string
</...>
```

Destination

These field(s) use this type: **Destination.**

Name	Destination
Abstract	no

Field / Component	Description	R/O	Business Rule
DestinationNameCode	Code for destination of file (i.e.Short Manufacturer or DSP code)		Must use a valid code from the ShortMfg/RSP list on http://www.starstandards.org
DestinationURI	Physical address of the destination	O	

Field / Component	Description	R/O	Business Rule
DestinationSoftwareCode	Additional information about the destination application	О	
DestinationSoftware	For which software destination file is intended (may not be known).	О	
DealerNumber	Target Dealer Code receiving information	О	
StoreNumber	Dealer code store number (DMS assigned)	О	
AreaNumber	Dealer code area number (DMS vendor assigned)	О	
DealerCountry	Target Dealer country location	О	
PartyId	The Party Id field uniquely identifies the Receiver of the message. This O element can be used for parties within the Automotive Community as well as external parties. Party Id is not intended as a replacement for the Dealer Number. Suggested formats for OEMs or other large institutions include: DUNs Number, ShortMfgCode + DUNs, or ShortMfgCode. The suggested format for Dealers is: ShortMfgCode+Dealer Number.		
LocationId	The Location Id field uniquely identifies the location of the Receiver of a O message. This Id may be aligned with a physical address or data centers. This field provides an additional level of granularity beyond the usage of the Party Id for additional routing and deliver of data.		
ServiceId	The Service Id field identifies the particular service to which a message is being sent, e.g., an inventory service.	· 0	

<ServiceId> ServiceId </ServiceId> [0..1] </...>

Diagnostics

These field(s) use this type: **<u>Diagnostics</u>**, **<u>Diagnostics</u>**, **<u>Diagnostics</u>**,

Name	Diagnostics
Abstract	no

Field / Component	Description	R/O	Business Rule
DiagnosticCodes	One or more Manufacturer Diagnostics Codes taken during the Repair Process for this job	О	
BatteryVoltage	Reading from a battery check service	O	
EngineLightInd	Check engine light indicator	О	
PCMFailureCode	Powertrain Control Model failure code	О	
DiagnosticProcessCode	Specifies what diagnostic process was followed by technician	О	(INACTIVE)
DiagnosticResultType	Identifies specific result that was obtained from the diagnostic process	О	(INACTIVE)
DiagnosticResultValue	Identifies the value of the diagnostic process	О	(INACTIVE)
SymptomCode	Manufacturer-assigned code to describe how customer experiences problem	0	Please note that although the Schema shows this as an Optional field, in this BOD usage, it should be Required
SymptomCodeDescription	Description of symptom code	0	Please note that although the Schema shows this as an Optional field, in this BOD usage, it should be Required

Field / Component	Description	R/O	Business Rule
FailureCode	Manufacturer-assigned code to describe the reason that a fault or symptom occurred	0	Please note that although the Schema shows this as an Optional field, in this BOD usage, it should be Required
FailureCodeDescription	Description of trouble failure code	O	Please note that although the Schema shows this as an Optional field, in this BOD usage, it should be Required.
BatteryWarrantyCode	Warranty code generated by battery tester to define the failure type of the O battery (i.e., Midtronics)		
ACCompressorSerialNumber	Serial number of the AC Compressor	0	
TireTreadDepth	Depth of vehicle's tire tread	О	(INACTIVE)

XML Instance Representation

```
<...>
    <DiagnosticCodes> DiagnosticCodes /DiagnosticCodes> [0..*]
    <BatteryVoltage> BatteryVoltage </BatteryVoltage> [0..1]
    < EngineLightInd > EngineLightInd < / EngineLightInd > [0..1]
    <PCMFailureCode> PCMFailureCode </PCMFailureCode> [0..1]
    <DiagnosticProcessCode> DiagnosticProcessCode </DiagnosticProcessCode> [0..1]
    <DiagnosticResultType> DiagnosticResultType </DiagnosticResultType> [0..1]
     <DiagnosticResultValue> DiagnosticResultValue </DiagnosticResultValue> [0..1]
     <SymptomCode> SymptomCode </SymptomCode> [0..1]
    <SymptomCodeDescription> SymptomCodeDescription 
    <FailureCode> FailureCode </FailureCode> [0..1]
    <FailureCodeDescription> FailureCodeDescription </FailureCodeDescription> [0..1]
    <BatteryWarrantyCode> BatteryWarrantyCode </BatteryWarrantyCode> [0..1]
    <a href="https://documers.com/serialNumber">ACCompressorSerialNumber</a> <a href="https://documers.com/documers.com/serialNumber">ACCompressorSerialNumber</a> <a href="https://documers.com/documers.com/serialNumber">ACCompressorSerialNumber</a> <a href="https://documers.com/serialNumber">ACCompressorSerialNumber</a> <a href="https://documers.com/serialNumber-">ACCompressorSerialNumber</a> <a href="https://documers.com/serialNumber-">ACCompressorSerialNumber-</a> <a href="https://d
    <TireTreadDepth> TireTreadDepth </TireTreadDepth> [0..1]
</...>
```

DocumentId

These field(s) use this type: **DocumentId.**

Is the identifier for the document.

Name DocumentId

Abstract no

XML Instance Representation



DoorsQuantity

These field(s) use this type: **DoorsQuantity.**

Number of doors on vehicle

Name DoorsQuantity

Abstract no

XML Instance Representation



FactoryExtWarrantyMileage

These field(s) use this type: **FactoryExtWarrantyMileage.**

End Mileage for Extended Warranty Mileage

Name FactoryExtWarrantyMileage

Abstract no

XML Instance Representation

```
<...
uom="MileageMeasure [0..1]">
Mileage
</...>
```

FactoryExtWarrantyRemaining

These field(s) use this type: **FactoryExtWarrantyRemaining.**

Days Remaining in Extended Warranty.

Name	FactoryExtWarrantyRemaining
Abstract	no

XML Instance Representation

```
<...>
Count
</...>
```

FailureCodeDescription

These field(s) use this type: $\underline{FailureCodeDescription}$.

Description of trouble failure code

Name	FailureCodeDescription
Abstract	no

```
<...
language="Language [0..1]">
Description
</...>
```

FullServiceContract

Name	FullServiceContract
Abstract	no

Field / Component	Description	R/O	Business Rule
ContractCompanyName	Service contract company name	O	
ContractId	Identification of Service Contract	O	
ContractPlanCode	Service Contract Plan Code	О	
ContractType	Service contract type and/or area of coverage	О	
ContractPlanDescription	Description of service plan. Example: 36 MONTH/36000 MILE"	O	
Term	Number of months in contract plan	О	
ContractStartDate	Service Contract sale Date	O	
ContractDeductible	Amount of Deductible at time of service Eg:\$50.00	О	
ContractExpirationDate	Date the Service contract expires	O	
ContractStartMileage	Odometer reading when contract becomes effective	O	
ContractTermMileage	Mileage allowed under terms of service contract	O	
ContractOwnerName	Name on service Contract (i.e., full name - First Last)	O	
InsuranceCompanyName	Memo Field for carrier covering extended service contract	О	
TotalContractAmount	Total amount of the service contract.	O	
ContractNote	Free form comments that relate to the contract	O	
ContractEffectiveDate	Start Date of Service Contract	O	
ContractPlanStates	States where the plan is valid	О	

Field / Component	Description	R/O	Business Rule
ContractTransferInd	Indicates if the contract is transferable	О	
ContractTransferredInd	Indicates if the contract has been transferred	O	
ContractTripInterruptInd	Indicates if the contract allows for trip interruption	O	
LoanerVehicleInd	Service contract loaner vehicle indicator	O	
RoadsideAssistanceInd	Indicates whether coverage includes roadside assistance	О	
RoadHazardInd	Indicates whether Roadside hazard is covered in the contract	O	
FirstDayRentalInd	If first day rental for service is covered in contract	O	
RentalAllowance	Limit for Rental Allowance per day	O	
MaximumRentalAmount	Max Rental Allowance per occurrence	О	
TowingAllowance	Amount allowed for towing of RENTAL car	O	

```
<...>
 <ContractCompanyName> ContractCompanyName </ContractCompanyName> [0..1]
 <ContractId> ContractId </ContractId> [0..1]
 <ContractPlanCode> ContractPlanCode </ContractPlanCode> [0..1]
 <ContractType> ContractType </ContractType> [0..1]
 <ContractPlanDescription> ContractPlanDescription </ContractPlanDescription> [0..1]
 <Term> Term </Term> [0..1]
 <ContractStartDate> ContractStartDate </ContractStartDate> [0..1]
 <ContractDeductible> ContractDeductible </ContractDeductible> [0..1]
 <ContractExpirationDate> ContractExpirationDate </ContractExpirationDate> [0..1]
 <ContractStartMileage> ContractStartMileage </ContractStartMileage> [0..1]
 <ContractTermMileage> ContractTermMileage </ContractTermMileage> [0..1]
 <ContractOwnerName> ContractOwnerName </ContractOwnerName> [0..1]
 <InsuranceCompanyName> InsuranceCompanyName </InsuranceCompanyName> [0..1]
 <TotalContractAmount> TotalContractAmount </TotalContractAmount> [0..1]
 <ContractNote> ContractNote </ContractNote> [0..1]
  <ContractEffectiveDate> ContractEffectiveDate </ContractEffectiveDate> [0..1]
```

```
<ContractPlanStates> ContractPlanStates </ContractPlanStates> [0..*]

<ContractTransferInd> ContractTransferInd </ContractTransferInd> [0..1]

<ContractTransferredInd> ContractTransferredInd> [0..1]

<ContractTripInterruptInd> ContractTripInterruptInd> [0..1]

<ContractTripInterruptInd> ContractTripInterruptInd> [0..1]

<LoanerVehicleInd> LoanerVehicleInd </LoanerVehicleInd> [0..1]

<RoadsideAssistanceInd> RoadsideAssistanceInd </RoadsideAssistanceInd> [0..1]

<RoadHazardInd> RoadHazardInd </RoadHazardInd> [0..1]

<FirstDayRentalInd> FirstDayRentalInd </FirstDayRentalInd> [0..1]

<RentalAllowance> RentalAllowance </RentalAllowance> [0..1]

<MaximumRentalAmount> MaximumRentalAmount </MaximumRentalAmount> [0..1]

<TowingAllowance> TowingAllowance </TowingAllowance> [0..1]

</...>
```

FullServiceContractExtended

These field(s) use this type: **ServiceContract.**

Name	FullServiceContractExtended
Abstract	no

Field / Component	Description	R/O	Business Rule
ContractCompanyName	Service contract company name	О	
ContractId	Identification of Service Contract	О	
ContractPlanCode	Service Contract Plan Code	О	
ContractType	Service contract type and/or area of coverage	О	
ContractPlanDescription	Description of service plan. Example: 36 MONTH/36000 MILE"	О	
Term	Number of months in contract plan	О	
ContractStartDate	Service Contract sale Date	О	
ContractDeductible	Amount of Deductible at time of service Eg:\$50.00	О	

Field / Component	Description	R/O	Business Rule
ContractExpirationDate	Date the Service contract expires	О	
ContractStartMileage	Odometer reading when contract becomes effective	О	
ContractTermMileage	Mileage allowed under terms of service contract	О	
ContractOwnerName	Name on service Contract (i.e., full name - First Last)	O	
InsuranceCompanyName	Memo Field for carrier covering extended service contract	O	
TotalContractAmount	Total amount of the service contract.	О	
ContractNote	Free form comments that relate to the contract	О	
ContractEffectiveDate	Start Date of Service Contract	О	
ContractPlanStates	States where the plan is valid	O	
ContractTransferInd	Indicates if the contract is transferable	O	
ContractTransferredInd	Indicates if the contract has been transferred	О	
ContractTripInterruptInd	Indicates if the contract allows for trip interruption	О	
LoanerVehicleInd	Service contract loaner vehicle indicator	О	
RoadsideAssistanceInd	Indicates whether coverage includes roadside assistance	О	
RoadHazardInd	Indicates whether Roadside hazard is covered in the contract	О	
FirstDayRentalInd	If first day rental for service is covered in contract	О	
RentalAllowance	Limit for Rental Allowance per day	О	
MaximumRentalAmount	Max Rental Allowance per occurrence	О	
TowingAllowance	Amount allowed for towing of RENTAL car	О	
ContractRemaining	Defines how much service contract time is left in either time or miles	О	
ContractStatus	Vehicle service contract plan status	О	
ContractCancelCode	Contract cancellation code	0	If this field is populated, ContractStatus needs to be "Cancel"

Field / Component	Description	R/O	Business Rule
ContractCancelDate	Contract cancel date	0	In YYYY-MM-DD format.
			If this field is populated, ContractStatus needs to be "Cancel"

```
<...>
 <ContractCompanyName> ContractCompanyName </ContractCompanyName> [0..1]
 <ContractId> ContractId </ContractId> [0..1]
 <ContractPlanCode> ContractPlanCode </ContractPlanCode> [0..1]
 <ContractType> ContractType </ContractType> [0..1]
 <ContractPlanDescription> ContractPlanDescription 
 <Term> Term </Term> [0..1]
 <ContractStartDate> ContractStartDate </ContractStartDate> [0..1]
 <ContractDeductible> ContractDeductible </ContractDeductible> [0..1]
 <ContractExpirationDate> ContractExpirationDate </ContractExpirationDate> [0..1]
 <ContractStartMileage> ContractStartMileage </ContractStartMileage> [0..1]
 <ContractTermMileage> ContractTermMileage /ContractTermMileage> [0..1]
 <ContractOwnerName> ContractOwnerName </ContractOwnerName> [0..1]
 <InsuranceCompanyName> InsuranceCompanyName </InsuranceCompanyName> [0..1]
 <TotalContractAmount> TotalContractAmount </TotalContractAmount> [0..1]
 <ContractNote> ContractNote </ContractNote> [0..1]
 <ContractEffectiveDate> ContractEffectiveDate </ContractEffectiveDate> [0..1]
 <ContractPlanStates> ContractPlanStates </ContractPlanStates> [0..*]
 <ContractTransferInd> ContractTransferInd </ContractTransferInd> [0..1]
 <ContractTransferredInd> ContractTransferredInd </ContractTransferredInd> [0..1]
 <ContractTripInterruptInd> ContractTripInterruptInd 
 <LoanerVehicleInd> LoanerVehicleInd </LoanerVehicleInd> [0..1]
 <RoadsideAssistanceInd> RoadsideAssistanceInd </RoadsideAssistanceInd> [0..1]
 < RoadHazardInd > RoadHazardInd < / RoadHazardInd > [0..1]
 <FirstDayRentalInd> FirstDayRentalInd /FirstDayRentalInd> [0..1]
 <RentalAllowance> RentalAllowance </RentalAllowance> [0..1]
 <MaximumRentalAmount> MaximumRentalAmount 
 <TowingAllowance> TowingAllowance </TowingAllowance> [0..1]
 <ContractRemaining> ContractRemaining </ContractRemaining> [0..1]
```

```
<ContractStatus> ContractStatus </ContractStatus> [0..1]
<ContractCancelCode> ContractCancelCode </ContractCancelCode> [0..1]
<ContractCancelDate> ContractCancelDate </ContractCancelDate> [0..1]
</...>
```

HeaderBase

Used on all STAR BODs

Name	HeaderBase
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
DocumentDateTime	Is the date and time the document was last created. This is not the date and time that the BOD message instance was created.	0	DateTime fields must be formatted as XML Schema DateTimes in UTC/GMT format without offsets. Example: 2003-11-05T13:15:30Z (INACTIVE)
SecondaryPassword	Secondary password used to validate access to the dealer information	О	(INACTIVE)
SecondaryDealerNumber	Identifies secondary dealer number if different than primary "Dealer Number"	О	(INACTIVE)

XML Instance Representation

```
<...>
    <br/>
    <br/>
```

HistoryVehicle

These field(s) use this type: **Vehicle.**

Name	HistoryVehicle
Abstract	no

Field / Component	Description	R/O	Business Rule
Model	Manufacturer-assigned model code of vehicle - Usually available in the VIN number (use NCIC code)	0	
ModelYear	Vehicle designated model year	О	
ModelDescription	Descriptive vehicle model name	О	
Make	Vehicle make code - Usually available in the VIN number (use NCIC code).	0	
SaleClass	Class of Sale	О	
Condition	Condition of Vehicle - Example: Excellent, Good, Fair, Poor, Unknown	О	
CertifiedPreownedInd	Identifies as a certified Pre-Owned Vehicle	О	
VehicleNote	Any vehicle related notes	О	
VIN	Federally defined 17 position vehicle identification number	О	
DeliveryMileage	Odometer reading of vehicle at time of delivery	О	
VehicleStock	Dealer assigned vehicle stock number	О	
TrimCode	Manufacturer assigned trim code	О	
DoorsQuantity	Number of doors on vehicle	О	
BodyStyle	Manufacturer-assigned vehicle body style	О	
InteriorColor	Vehicle Interior Color(s)	О	
ExteriorColor	Vehicle Exterior Color(s)	О	
TransmissionType	Vehicle Transmission type	О	

Field / Component	Description	R/O	Business Rule
OdometerStatus	Status of odometer at trade-in. Example:: Replaced, Tampered, Miles> 90,000, etc.	О	
NonUSVehicleInd	Indicates whether the vehicle was produced for the United States or not	0	0 - Created for US Sales. 1 - Created for Non US Sales.
VehicleDemoInd	Indicates whether vehicle was ever a demo	O	1 - Was or is a demo. 0 - Was not or is not a demo.
LicenseNumber	State License plate number of vehicle	О	
BrandedInfo	Vehicle Branding Information	О	
RestrictionInd	Indication that vehicle has restrictions on its use	О	
RestrictionDescription	Description of vehicle use restrictions	О	
TelematicsServiceInd	Indication whether Telematics Service Subscription is turned on	О	
Option	Service Vehicle Options	0	(INACTIVE)
TransmissionCode	Transmission Serial Number	О	(INACTIVE)
DeliveryDate	The date of original retail vehicle sale	O	In YYYY-MM-DD format.
EngineNumber	Serial number of the engine if vehicle not made for US sale	О	
IgnitionKeyNumber	Vehicle Ignition Key Number	О	(INACTIVE)
AxleCode	The code on the axle of the vehicle.	0	(INACTIVE)
SoldAreaEmissionCode	The code for the geographical Area that the unit is sold	О	
VehicleOriginCountry	The country code where the unit was manufactured.	О	
VehicleImage	Contains information about a vehicle graphical image.	О	
InteriorColorCode	Vehicle Interior color code.	О	

Field / Component	Description	R/O	Business Rule
ExteriorColorCode	Vehicle Exterior color code.	О	

```
<...>
 <Model> Model </Model> [0..1]
 <ModelYear> ModelYear </ModelYear> [0..1]
 < ModelDescription > ModelDescription < / ModelDescription > [0..1]
 <Make> Make </Make> [0..1]
 <SaleClass> SaleClass </SaleClass> [0..1]
 <Condition> Condition </Condition> [0..1]
 <CertifiedPreownedInd> CertifiedPreownedInd </CertifiedPreownedInd> [0..1]
 < VehicleNote > VehicleNote < / VehicleNote > [0..*]
 <VIN> VIN </VIN> [0..1]
 <DeliveryMileage> DeliveryMileage /DeliveryMileage> [0..1]
 < VehicleStock > VehicleStock < / VehicleStock > [0..1]
 <TrimCode> TrimCode </TrimCode> [0..1]
 <DoorsQuantity> DoorsQuantity </DoorsQuantity> [0..1]
 <BodyStyle> BodyStyle </BodyStyle> [0..1]
 <InteriorColor> InteriorColor </InteriorColor> [0..*]
 < Exterior Color > Exterior Color < / Exterior Color > [0..*]
 <TransmissionType> TransmissionType </TransmissionType> [0..1]
 <OdometerStatus> OdometerStatus </OdometerStatus> [0..1]
 <NonUSVehicleInd> NonUSVehicleInd </NonUSVehicleInd> [0..1]
 <VehicleDemoInd> VehicleDemoInd </VehicleDemoInd> [0..1]
 <LicenseNumber> LicenseNumber </LicenseNumber> [0..1]
 <BrandedInfo> BrandedInfo </BrandedInfo> [0..1]
 <RestrictionInd> RestrictionInd </RestrictionInd> [0..1]
 <RestrictionDescription> RestrictionDescription 
 <TelematicsServiceInd> TelematicsServiceInd </TelematicsServiceInd> [0..1]
 <Option> ServiceOption </Option> [0..*]
 <TransmissionCode> TransmissionCode </TransmissionCode> [0..1]
 <DeliveryDate> DeliveryDate [0..1]
 <EngineNumber> EngineNumber </EngineNumber> [0..1]
 <IgnitionKeyNumber> IgnitionKeyNumber </IgnitionKeyNumber> [0..1]
 <AxleCode> AxleCode </AxleCode> [0..1]
```

```
<SoldAreaEmissionCode> SoldAreaEmissionCode </SoldAreaEmissionCode> [0..1]
<VehicleOriginCountry> VehicleOriginCountry </VehicleOriginCountry> [0..1]
<VehicleImage> ImageAttachment </VehicleImage> [0..1]
<InteriorColorCode> InteriorColorCode </InteriorColorCode> [0..1]
<ExteriorColorCode> ExteriorColorCode </ExteriorColorCode> [0..1]

</...>
```

Hours

Hours

Name	Hours
Abstract	no

XML Instance Representation

```
<...>
xsd:decimal
</...>
```

ld

These field(s) use this type: **AuthorizationId,Id.**

Party Identification number

Name	ld
Abstract	no

XML Instance Representation

```
<...>
    xsd:string
</...>
```

ImageAttachment

These field(s) use this type: **VehicleImage.**

represents information about the location of on-line vehicle photos.

Name	ImageAttachment
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
URI	URI	О	
ImageWidth	Image tag width. Example: "100"	O	
ImageHeight	Image tag height Example: "120"	O	
ImageAlternateText	Image alternate text. Example: "1997 Honda Accord"	О	

XML Instance Representation

```
<...>
    <URI> URI </URI> [0..1]
    <ImageWidth> ImageWidth </ImageWidth> [0..1]
    <ImageHeight> ImageHeight </ImageHeight> [0..1]
    <ImageAlternateText> ImageAlternateText </ImageAlternateText> [0..*]
    </...>
```

ImageHeight

These field(s) use this type: **ImageHeight.**

Image tag height Example: "120"

Name	ImageHeight
Abstract	no



ImageWidth

These field(s) use this type: **ImageWidth.**

Image tag width. Example: "100"

Name ImageWidth
Abstract no

XML Instance Representation



IndividualOwnerParty

 $These \ field (s) \ use \ this \ type: \\ \underline{\textbf{IndividualOwner,IndividualCo-Owner,PrimaryDriver,SecondaryDriver.}}$

Name IndividualOwnerParty

Abstract no

Field / Component	Description	R/O	Business Rule
PartyId	Party Identification Number	О	
AlternatePartyIds	Individual party alternate party Identification	О	
PersonName	Individual party name	О	
Address	Individual party address	О	
Contact	Individual party contact information	O	

Field / Component	Description	R/O	Business Rule
RelationshipCode	Indicates the Business PartyÃ#¢Â#Â#s relationship to the primary Party (e.g., mother, father, husband, etc.)l	О	(INACTIVE)

XML Instance Representation

IndividualPartyAddress

These field(s) use this type: **Address.**

Name	IndividualPartyAddress
Abstract	no

Field / Component	Description	R/O	Business Rule
AddressLine	Indicates the multiple lines of an address. The first line is typically the street name and number.	R	
City	Is the City of the Address.	R	
County	County in which the Address is in.	О	
StateOrProvince	Is the State or Province of a given Address.	R	
Country	Country in which the Address is in.	R	
PostalCode	Postal Code of the Address.	R	

Field / Component	Description	R/O	Business Rule
UrbanizationCode	Geographic definition of a metropolitan or suburban area	О	

XML Instance Representation

IndividualPartyAlternatePartyId

These field(s) use this type: <u>AlternatePartyIds.</u>

Name	IndividualPartyAlternatePartyId
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
Id	Alternate Party Identification	R	
AssigningPartyId	Agency or entity that validates the Party Id	R	
IssuingState	Indicates that State where the license was issued.	O	
ExpirationDate	Expiration date of the alternate party id (e.g., Driver's License expiration date).	О	In YYYY-MM-DD format.

```
<...>
    <Id> Id </Id> [1]
    <AssigningPartyId> AssigningPartyId </AssigningPartyId> [1]
    <IssuingState> IssuingState </IssuingState> [0..1]
    <ExpirationDate> ExpirationDate </ExpirationDate> [0..1]
    </...>
```

IndividualPartyBase

Name	IndividualPartyBase
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
PartyId	Party Identification Number	О	
AlternatePartyIds	Individual party alternate party Identification	О	
PersonName	Individual party name	О	
Address	Individual party address	O	

XML Instance Representation

```
<...>
    <PartyId> PartyId </PartyId> [0..1]
    <AlternatePartyIds> IndividualPartyAlternatePartyId </AlternatePartyIds> [0..*]
    <PersonName> IndividualPartyPersonName </PersonName> [0..1]
    <Address> IndividualPartyAddress </Address> [0..*]
</...>
```

IndividualPartyContact

These field(s) use this type: $\underline{\textbf{Contact.}}$

Name	IndividualPartyContact
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
Telephone	Contact telephone numbers	O	
EMailAddress	Contact Email addresses	O	
Fax	Contact Fax numbers	O	
PreferredContactMethod	Preferred contact method	O	
ContactTime	Preferred contact time (i.e. Best day/time to reach the contact.	O	
PrimaryContactInd	Indicates if contact is primary contact	O	
PersonName	Contact name	O	

XML Instance Representation

IndividualPartyContactEMail

These field(s) use this type: **EMailAddress.**

Individual Party email

Name	IndividualPartyContactEMail
------	-----------------------------

Abstract	no

Attributes

Field / Component	Description	R/O	Business Rule
desc		R	

XML Instance Representation

IndividualPartyContactFax

These field(s) use this type: **Fax.**

Individual Party Fax number

Name	IndividualPartyContactFax
Abstract	no

Attributes

Field / Component	Description	R/O	Business Rule
desc		R	

IndividualPartyContactTelephoneNumber

These field(s) use this type: **Telephone.**

IndividualParty telephone number

Name	IndividualPartyContactTelephoneNumber
Abstract	no

Attributes

Field / Component	Description	R/O	Business Rule
desc		R	
exten		R	

XML Instance Representation

```
<...

desc="ContactTelephoneNumberDescription [0..1]"

exten="Note [0..1]">

xsd:string

</...>
```

IndividualPartyPersonName

These field(s) use this type: **PersonName,PersonName.**

Name	IndividualPartyPersonName
Abstract	no

Field / Component	Description	R/O	Business Rule
Salutation	Title or greeting of business party	О	

Field / Component	Description	R/O	Business Rule
GivenName	First Name of business party	R	
MiddleName	Middle Initial of business party	О	
FamilyName	Last Name of business party	R	
Suffix	Business Party name suffix designation if individual Ex: Sr, Jr, III, etc.	О	
FormattedName	Full Name of business party. Format for name should be "First Last" with no commas between first and last name	О	
SortName	Index name used as a sort for report purposes	0	(INACTIVE)

XML Instance Representation

ItemId

These field(s) use this type: **ItemId,ItemId.**

Item part number

Name	ItemId
Abstract	no



</...>

ItemIdDescription

These field(s) use this type: **ItemIdDescription.**

Item part number detail description

Name	ItemIdDescription
Abstract	no

XML Instance Representation

```
<...
language="Language [0..1]">
Description
</...>
```

ItemQuantity

These field(s) use this type: **ItemQuantity.**

Quantity of Part number.

Name	ItemQuantity
Abstract	no

XML Instance Representation

```
<...
uom="UOM [1]">
Quantity
</...>
```

JobDenialDescription

These field(s) use this type: **JobDenialDescription.**

Text description of the reason a customer denied service on a repair order line

Name	JobDenialDescription
Abstract	no

XML Instance Representation

```
<...
language="Language [0..1]">
Description
</...>
```

JobHistory

These field(s) use this type: **Job.**

Name	JobHistory
Abstract	no

Field / Component	Description	R/O	Business Rule
JobNumber	DMS assigned job or line identification number	O	
OperationId	Dealer or DMS assigned operation code identifier	O	
OperationName	Dealer or DMS assigned operation description	O	
CodesAndComments	Codes and comments related to job	O	
Diagnostics	Diagnostics from vehicle service associated with job	O	
ServiceParts	Parts used on job	O	
ServiceLabor	Labor used on job	O	
CASE	Customer arbitration information associated with job	О	(INACTIVE)

Field / Component	Description	R/O	Business Rule
WarrantyClaim	Warranty Claim information related to job	O	You can use WarrantyClaim or WarrantyClaim on Job, but as a Best Practice, you should not use both on the same VSH.
HazmatInd	Indicator that Hazmat Was Used and Disposed Of as Part of	the Repair O	0 - Hazmat was not used. 1 - Hazmat was used.

XML Instance Representation

LaborAdditionalHours

These field(s) use this type: **LaborAdditionalHours.**

Additional labor hours above flat rate allowance

Name	LaborAdditionalHours
Abstract	no

XML Instance Representation

<...>
Hours

</...>

LaborAllowanceHours

These field(s) use this type: **LaborAllowanceHours.**

Flat rate labor hour allowance for this operation

Name	LaborAllowanceHours
Abstract	no

XML Instance Representation

```
<...>
Hours
</...>
```

LaborOperationDescription

These field(s) use this type: **LaborOperationDescription.**

Description of a particular operation code

Name	LaborOperationDescription
Abstract	no

XML Instance Representation

```
<...
language="Language [0..1]">
Description
</...>
```

LaborOperationId

These field(s) use this type: **LaborOperationId.**

Currently assigned code for this operation (preferably manufacturer code)

Name LaborOperationId

Abstract no

XML Instance Representation



LaborOperationQuantity

These field(s) use this type: **LaborOperationQuantity.**

Number of times this operation was performed for this labor line

Name LaborOperationQuantity

Abstract no

XML Instance Representation



LocationId

These field(s) use this type: **LocationId**, **LocationId**.

Code identifying a physical location

Name LocationId

Abstract no



</...>

MaximumRentalAmount

These field(s) use this type: **MaximumRentalAmount.**

Max Rental Allowance per occurrence

Abstract no

XML Instance Representation

```
<...
currency="Currency [1]">
Amount
</...>
```

Measurement

Decimal measurement

Name	Measurement
Name	Micasurenient

Abstract no

XML Instance Representation

Mileage

Mileage definition

Name	Mileage
Abstract	no

Attributes

Field / Component	Description	R/O	Business Rule
uom		О	

XML Instance Representation

```
<...
uom="MileageMeasure [0..1]">
        Count
</...>
```

MileageIn

These field(s) use this type: MileageIn.

Odometer reading of vehicle when repair order was opened

Name	Mileageln
Abstract	no

XML Instance Representation

```
<...
uom="MileageMeasure [0..1]">
Mileage
</...>
```

MileageOut

These field(s) use this type: MileageOut.

Odometer reading of vehicle when repair order was closed

Name	MileageOut
Abstract	no

XML Instance Representation

```
<...
uom="MileageMeasure [0..1]">
Mileage
</...>
```

OperationId

These field(s) use this type: **OperationId.**

Dealer or DMS assigned operation code identifier

Name	OperationId
Abstract	no

XML Instance Representation

```
<...>
    Id
</...>
```

OperationName

These field(s) use this type: **OperationName.**

Dealer or DMS assigned operation description

Name	OperationName
Abstract	no

```
<...
language="Language [0..1]">
Description
</...>
```

OptionBase

Name	OptionBase
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
OptionType	An option type for a vehicle or other component. Usually references an OEM supplied list of codes.	О	
OptionName	Name of vehicle option	O	
OptionStockNumber	Stock Number of Vehicle Option	O	
Manufacturer	Manufacturer of Vehicle Option	О	

XML Instance Representation

```
<...>
    <OptionType> OptionType </OptionType> [0..1]
    <OptionName> OptionName </OptionName> [0..1]
    <OptionStockNumber> OptionStockNumber </OptionStockNumber> [0..1]
    <Manufacturer> Manufacturer </Manufacturer> [0..1]
    </...>
```

OptionType

These field(s) use this type: **OptionType.**

Option Type from an OEM or other sources list of codes.

Name	OptionType
Abstract	no

XML Instance Representation

<...

```
listID="xsd:token [0..1]"
listName="xsd:string [0..1]"
listAgencyID="xsd:token [0..1]"
listAgencyName="xsd:string [0..1]"
listVersionID="xsd:token [0..1]"
listURI="xsd:anyURI [0..1]">
CodeType
</...>
```

OrganizationAddress

These field(s) use this type: **Address**.

Name	OrganizationAddress
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
AddressLine	Indicates the multiple lines of an address. The first line is typically the street name and number.	R	
City	Is the City of the Address.	R	
County	County in which the Address is in.	O	
StateOrProvince	Is the State or Province of a given Address.	R	
Country	Country in which the Address is in.	R	
PostalCode	Postal Code of the Address.	R	
UrbanizationCode	Geographic definition of a metropolitan or suburban area	О	

```
<...>
<AddressLine> AddressLine </AddressLine> [1..*]
```

```
<City> City </City> [1]
  <County> County </County> [0..1]
  <StateOrProvince> StateOrProvince </StateOrProvince> [1]
  <Country> Country </Country> [1]
  <PostalCode> PostalCode </PostalCode> [1]
  <UrbanizationCode> UrbanizationCode </UrbanizationCode> [0..1]
  </...>
```

OrganizationalOwnerParty

These field(s) use this type: **OrganizationalOwner,OrganizationalCo-Owner.**

Name	OrganizationalOwnerParty
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
PartyId	Party Identification Number	О	
AlternatePartyIds	Alternate organizational party Identification	О	
Name	Company name of organizational party	O	
Address	Organizational Party address	О	
DBAName	Doing Business As name.	O	
Contact	Organizational Party contact information	O	
RelationshipCode	Indicates the Business Party \tilde{A} # \hat{A} ¢ \hat{A} # \hat{A} #s relationship to the primary Party (e.g., mother, father, husband, etc.)l	О	(INACTIVE)

```
<...>
<PartyId> PartyId </PartyId> [0..1]
<AlternatePartyIds> OrganizationalPartyAlternatePartyId </AlternatePartyIds> [0..*]
<Name> CompanyName </Name> [0..1]
```

```
<Address> OrganizationAddress </Address> [0..1]
<DBAName> DBAName </DBAName> [0..1]
<Contact> OrganizationContactExtended </Contact> [0..1]
<RelationshipCode> RelationshipCode </RelationshipCode> [0..1]
</...>
```

OrganizationalPartyAlternatePartyId

These field(s) use this type: <u>AlternatePartyIds</u>, <u>AlternatePartyIds</u>.

Name	OrganizationalPartyAlternatePartyId
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
Id	Alternate Party Identification	R	
AssigningPartyId	Agency or entity that validates the Party Id	R	
IssuingState	Indicates that State where the license was issued.	О	
ExpirationDate	Expiration date of the alternate party id (e.g., Driver's License expiration date).	О	

XML Instance Representation

```
<...>
    <Id> Id </Id> [1]
    <AssigningPartyId> AssigningOrganizationPartyId </AssigningPartyId> [1]
    <IssuingState> IssuingState </IssuingState> [0..1]
    <ExpirationDate> ExpirationDate </ExpirationDate> [0..1]
    </...>
```

OrganizationContact

	Name	OrganizationContact	
--	------	---------------------	--

Abstract no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
PersonName	Contact name	О	
Telephone	Contact telephone numbers	О	
EMailAddress	Contact Email address	O	
Fax	Contact Fax number	O	
PreferredContactMethod	Preferred contact method	O	
ContactTime	Preferred contact time (i.e. Best day/time to reach the contact.	О	

XML Instance Representation

OrganizationContactExtended

These field(s) use this type: **Contact.**

Name	OrganizationContactExtended
Abstract	no

Field / Component	Description	R/O	Business Rule
PersonName	Contact name	О	
Telephone	Contact telephone numbers	O	
EMailAddress	Contact Email address	О	
Fax	Contact Fax number	O	
PreferredContactMethod	Preferred contact method	O	
ContactTime	Preferred contact time (i.e. Best day/time to reach the contact.	O	
PreferredLanguage	Organization's preferred language	O	

XML Instance Representation

OrganizationContactPersonName

These field(s) use this type: **PersonName.**

Derived from oa:PersonName

Name	OrganizationContactPersonName
Abstract	no

Field / Component	Description	R/O	Business Rule
GivenName	First Name of business party	R	
FamilyName	Last Name of business party	R	
FormattedName	Full Name of business party. Format for name should be "First Last" with no commas between first and last name	О	

XML Instance Representation

```
<...>
    <GivenName> Name </GivenName> [1]
    <FamilyName> Name </FamilyName> [1]
    <FormattedName> Name </FormattedName> [0..1]
    </...>
```

OrganizationPartyBase

Name	OrganizationPartyBase
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
PartyId	Party Identification Number	О	
AlternatePartyIds	Alternate organizational party Identification	О	
Name	Company name of organizational party	О	
Address	Organizational Party address	О	
DBAName	Doing Business As name.	О	

```
<...>
<PartyId> PartyId </PartyId> [0..1]
```

```
<AlternatePartyIds> OrganizationalPartyAlternatePartyId </AlternatePartyIds> [0..*]
<Name> CompanyName </Name> [0..1]
<Address> OrganizationAddress </Address> [0..1]
<DBAName> DBAName </DBAName> [0..1]
</...>
```

OrganizationPartyEmail

These field(s) use this type: **EMailAddress.**

Organization email

Name	OrganizationPartyEmail
Abstract	no

XML Instance Representation

```
<...>
    xsd:string
</...>
```

OrganizationPartyFax

These field(s) use this type: **Fax.**

OrganizationFax number

Name	OrganizationPartyFax
Abstract	no

XML Instance Representation

```
<...>
    xsd:string
</...>
```

OrganizationPartyTelephone

These field(s) use this type: **Telephone.**

OrganizationParty telephone number

Name	OrganizationPartyTelephone
Abstract	no

Attributes

Field / Component	Description	R/O	Business Rule
desc		R	
exten		R	

XML Instance Representation

```
<...
desc="ContactTelephoneNumberOrganizationDescription [0..1]"
exten="Note [0..1]">
        xsd:string
</...>
```

PartNameCodeDescription

These field(s) use this type: **PartNameCodeDescription.**

Description of Part identifier (PNC) that caused the failure

Name	PartNameCodeDescription
Abstract	no

```
<...
language="Language [0..1]">
Description
</...>
```

PartyBase

Derived from oa:Party

Nar	me	PartyBase
Abs	stract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
PartyId	Party Identification Number	О	

XML Instance Representation

```
<...>
<PartyId> PartyId </PartyId> [0..1]
</...>
```

Partyld

These field(s) use this type: **<u>DealerNumber,PartyId,DealerNumber,PartyId,PartyId.</u>**

Party Identification Number

Name	Partyld
Abstract	no

XML Instance Representation



Quantity

A decimal value with uom

Name	Quantity
Abstract	no

Attributes

Field / Component	Description	R/O	Business Rule
uom		R	

XML Instance Representation

RentalAllowance

These field(s) use this type: **RentalAllowance.**

Limit for Rental Allowance per day

Name	RentalAllowance
Abstract	no

XML Instance Representation

```
<...
currency="Currency [1]">
Amount
</...>
```

RentDaysQuantity

These field(s) use this type: **RentDaysQuantity.**

Number of days rental/loaner was out

Name	RentDaysQuantity
Abstract	no

XML Instance Representation

```
<...>
    Count
</...>
```

RentLoanerBase

Name	RentLoanerBase
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
VIN	Rental Loaner Vehicle Identification Number	О	
RentDaysQuantity	Number of days rental/loaner was out	O	
RentOutDate	Date rental/loaner vehicle provided to customer	O	
RentInDate	Date rental/loaner vehicle turned in by customer	O	
Model	Model description of rental/loaner vehicle	O	
RentNotes	Rent Loaner Comments	O	

```
<...>
    <VIN> VIN </VIN> [0..1]
    <RentDaysQuantity> RentDaysQuantity </RentDaysQuantity> [0..1]
    <RentOutDate> RentOutDate </RentOutDate> [0..1]
    <RentInDate> RentInDate </RentInDate> [0..1]
    <Model> Model </Model> [0..1]
    <RentNotes> RentNotes </RentNotes> [0..1]
```

</...>

RentLoanerHistory

These field(s) use this type: **RentLoaner.**

Name		RentLoanerHistory
Abstra	ct	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
VIN	Rental Loaner Vehicle Identification Number	О	
RentDaysQuantity	Number of days rental/loaner was out	О	
RentOutDate	Date rental/loaner vehicle provided to customer	О	
RentInDate	Date rental/loaner vehicle turned in by customer	О	
Model	Model description of rental/loaner vehicle	O	
RentNotes	Rent Loaner Comments	О	

XML Instance Representation

```
<...>
    <VIN> VIN </VIN> [0..1]
    <RentDaysQuantity> RentDaysQuantity </RentDaysQuantity> [0..1]
    <RentOutDate> RentOutDate </RentOutDate> [0..1]
    <RentInDate> RentInDate </RentInDate> [0..1]
    <Model> Model </Model> [0..1]
    <RentNotes> RentNotes </RentNotes> [0..1]
</...>
```

ResponseVerb

Name	ResponseVerb
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
Verb		R	
OriginalBODId		О	

XML Instance Representation

```
<...
confirm="ConfirmType [0..1]">
    <OriginalBODId> xsd:NMTOKEN </OriginalBODId> [0..1]
    </...>
```

RestrictionDescription

These field(s) use this type: **RestrictionDescription.**

Description of vehicle use restrictions

Name	RestrictionDescription
Abstract	no

XML Instance Representation

```
<...
language="Language [0..1]">
Description
</...>
```

SecondaryDealerNumber

These field(s) use this type: **SecondaryDealerNumber.**

Identifies secondary dealer number if different than primary "Dealer Number"

Name	SecondaryDealerNumber
Abstract	no

XML Instance Representation



Sender

These field(s) use this type: **Sender.**

Name	Sender
Abstract	no

Field / Component	Description	R/O	Business Rule
LogicalId	Provides the logical location of the server and applications from which the Business Object Document originated. It can be used to establish a logical to physical mapping, however its use is optional. Each system or combination of systems should maintain an external central reference table containing the logical names or logical addresses of the application systems in the integration configuration. This enables the logical names to be mapped to the physical network addresses of the resources needed on the network. Note: The technical implementation of this Domain Naming Service is not dictated by this specification. This logical to physical mapping may be done at execution time by the application itse or by a middleware transport mechanism, depending on the integration architecture used. This provides for a simple but effective directory access capability while maintaining application independence from the physical location of those resources on the network	n	

Field / Component	Description	R/O	Business Rule
Component	Provides a finer level of control than Logical Identifier and represent business application that issued the Business Object Document. Its us optional. For STAR's use this is the DCS Software code name		
Task	Describes the business event that initiated the need for the Business Object Document to be created. For STAR, the task is defined in the Implementation Guidelines for each BOD. It is usually a short description of the BOD. Ex: SalesLead, CreditDecision, etc.	R	
ReferenceId	Enables the sending application to indicate the instance identifier of t event or task that caused the BOD to be created. This is used to corre a response BOD to an originating BOD		
AuthorizationId	Identifyies the authorization level of the user or application that is sending the Business Object Document Message. This authorization being recognized be the receiving system indicates what can be done the receiving system. For STAR, this is the User ID.		
CreatorNameCode	DCS Software Creator Code	R	
SenderNameCode	Additional information about the sending platform (i.e., Short MFG of DSP code).	or R	Must use a valid code from the ShortMfg/RSP list on http://www.starstandards.org
SenderURI	Physical address of the sender	О	
DealerNumber	Dealer Code of source of information	О	Dealer Number is Required if originating from DMS.
StoreNumber	Dealer code store number (DMS assigned)	О	
AreaNumber	Dealer code area number (DMS vendor assigned)	О	
DealerCountry	Source Dealer country location	О	Reference Country enumerator.
Language	This code is used to define the language of the data used in this transaction	О	Reference Language enumerator.

Field / Component	Description	R/O	Business Rule
DeliverPendingMailInd	Indicates if the user requests to receive pending mail that has been st and has yet not been delivered yet. By selecting 0, the user will only receive the response for the current transaction the user is performing		1 - Receive Pending Mail. 0 - Do not receive pending mail.
Password	Token for application specific authentication. Used to authenticate dealership/users through application specific security	О	
SystemVersion	The sender's software version number.	0	
PartyId	The Party Id field uniquely identifies the Sender of the message. This element can be used for parties within the Automotive Community a well as external parties. Party Id is not intended as a replacement for Dealer Number. Suggested formats for OEMs or other large institution include: DUNs Number, ShortMfgCode + DUNs, or ShortMfgCode. suggested format for Dealers is: ShortMfgCode+Dealer Number.	s the ons	
LocationId	The Location Id field uniquely identifies the location of the Sender or message. This Id may be aligned with a physical address or data cent This field provides an additional level of granularity beyond the usage the Party Id for additional routing and deliver of data.	ters.	
ServiceId	The Service Id field identifies the particular service from which a message is being sent, e.g., an inventory service.	0	

```
<Language> Language </Language> [0..1]
  <DeliverPendingMailInd> Indicator </DeliverPendingMailInd> [0..1]
  <Password> Text </Password> [0..1]
  <SystemVersion> SystemVersion </SystemVersion> [0..1]
  <PartyId> PartyId </PartyId> [0..1]
  <LocationId> LocationId </LocationId> [0..1]
  <ServiceId> ServiceId </ServiceId> [0..1]
```

SenderBase

Name	SenderBase SenderBase
Abstract	no no

Field / Component	Description	R/O	Business Rule
LogicalId	Provides the logical location of the server and applications from which the Business Object Document originated. It can be used to establish a logical to physical mapping, however its use is optional. Each system or combination of systems should maintain an external central reference table containing the logical names or logical addresses of the application systems in the integration configuration. This enables the logical names to be mapped to the physical network addresses of the resources needed on the network. Note: The technical implementation of this Domain Naming Service is not dictated by this specification. This logical to physical mapping may be done at execution time by the application itself or by a middleware transport mechanism, depending on the integration architecture used. This provides for a simple but effective directory access capability while maintaining application independence from the physical location of those resources on the network		
Component	Provides a finer level of control than Logical Identifier and represents the business application that issued the Business Object Document. Its use is optional. For STAR's use this is the DCS Software code name		

Field / Component	Description	R/O	Business Rule
Task	Describes the business event that initiated the need for the Business Object Document to be created. For STAR, the task is defined in the Implementation Guidelines for each BOD. It is usually a short description of the BOD. Ex: SalesLead, CreditDecision, etc.	R	
ReferenceId	Enables the sending application to indicate the instance identifier of the event or task that caused the BOD to be created. This is used to correlate a response BOD to an originating BOD		
AuthorizationId	Identifyies the authorization level of the user or application that is sending the Business Object Document Message. This authorization leve being recognized be the receiving system indicates what can be done on the receiving system. For STAR, this is the User ID.		

XML Instance Representation

```
<...>
<LogicalId> Text </LogicalId> [0..1]
<Component> Text </Component> [1]
<Task> Text </Task> [1]
<ReferenceId> Reference </ReferenceId> [0..1]
<AuthorizationId> Id </AuthorizationId> [0..1]
</...>
```

ServiceAdvisor

These field(s) use this type: **ServiceAdvisor.**

Name	ServiceAdvisor
Abstract	no

Field / Component	Description	R/O	Business Rule
PartyId	Party Identification Number	О	

Field / Component	Description	R/O	Business Rule
AlternatePartyIds	Social security number or other legal document Id of service advisor assigned to Repair Order	О	
ServiceAdvisorName	Name of service advisor	O	Please note that although the Schema shows this as an Optional field, in this BOD usage, it should be Required

XML Instance Representation

```
<...>
    <PartyId> PartyId </PartyId> [0..1]
    <AlternatePartyIds> OrganizationalPartyAlternatePartyId </AlternatePartyIds> [0..*]
    <ServiceAdvisorName> ServiceAdvisorName </ServiceAdvisorName> [0..1]
</...>
```

ServiceCampaign

Name	ServiceCampaign
Abstract	no

Field / Component	Description	R/O	Business Rule
CampaignNumber	Manufacturer assigned campaign number	O	
CampaignOptionCode	Manufacturer assigned Campaign Option Code	O	
CampaignReimbursementCode	A campaign related field specifying the reimbursement code for a campaign service. Reimbursement codes denote the mix of part and lab operations the dealer used to perform the service. Ex: Numeric value between 1 and 9	O or	
CampaignDescription	Service Campaign Description	O	
CampaignDispositionCode	A campaign related field specifying the disposition of a campaign Ex: completed, open, etc.	0	

Field / Component	Description	R/O	Business Rule
SupplementalCampaignInd	Denotes whether claim is actual campaign service or additional service, but still related to the campaign	О	
CampaignNotes	Free form comments related to campaign	О	

XML Instance Representation

ServiceCampaignExtended

These field(s) use this type: **ServiceCampaign, ServiceCampaign.**

Name	ServiceCampaignExtended
Abstract	no

Field / Component	Description	R/O	Business Rule
CampaignNumber	Manufacturer assigned campaign number	О	
CampaignOptionCode	Manufacturer assigned Campaign Option Code	О	
CampaignReimbursementCode	A campaign related field specifying the reimbursement code for a campaign service. Reimbursement codes denote the mix of part and labor operations the dealer used to perform the service. Ex: Numeric value between 1 and 9	O or	
CampaignDescription	Service Campaign Description	О	

Field / Component	Description	R/O	Business Rule
CampaignDispositionCode	A campaign related field specifying the disposition of a campaign Ex: completed, open, etc.	О	
SupplementalCampaignInd	Denotes whether claim is actual campaign service or additional service, but still related to the campaign	О	
CampaignNotes	Free form comments related to campaign	О	
CampaignBulletinId	Identification of the service bulletin associated with a particular campaign	О	

XML Instance Representation

ServiceContractBase

Name	ServiceContractBase
Abstract	no

Field / Component	Description	R/O	Business Rule
ContractCompanyName	Service contract company name	О	
ContractId	Identification of Service Contract	О	
ContractPlanCode	Service Contract Plan Code	O	

Field / Component	Description	R/O	Business Rule
ContractType	Service contract type and/or area of coverage	О	
ContractPlanDescription	Description of service plan. Example: 36 MONTH/36000 MILE"	О	
Term	Number of months in contract plan	O	
ContractStartDate	Service Contract sale Date	O	
ContractDeductible	Amount of Deductible at time of service Eg:\$50.00	O	
ContractExpirationDate	Date the Service contract expires	О	
ContractStartMileage	Odometer reading when contract becomes effective	О	
ContractTermMileage	Mileage allowed under terms of service contract	О	
ContractOwnerName	Name on service Contract (i.e., full name - First Last)	O	
InsuranceCompanyName	Memo Field for carrier covering extended service contract	O	
TotalContractAmount	Total amount of the service contract.	О	
ContractNote	Free form comments that relate to the contract	O	

ĺ	<>	
	<contractcompanyname> ContractCompanyName </contractcompanyname> [01]	
	<contractid> ContractId </contractid> [01]	
	<contractplancode> ContractPlanCode </contractplancode> [01]	
	<contracttype> ContractType </contracttype> [01]	
	<contractplandescription> ContractPlanDescription </contractplandescription> [01]	
	<term> Term </term> [01]	
	<contractstartdate> ContractStartDate </contractstartdate> [01]	
	<contractdeductible> ContractDeductible </contractdeductible> [01]	
	<contractexpirationdate> ContractExpirationDate </contractexpirationdate> [01]	
	<contractstartmileage> ContractStartMileage </contractstartmileage> [01]	
	<contracttermmileage> ContractTermMileage </contracttermmileage> [01]	
	<contractownername> ContractOwnerName </contractownername> [01]	
	<insurancecompanyname> InsuranceCompanyName </insurancecompanyname> [01]	

```
<TotalContractAmount> TotalContractAmount </TotalContractAmount> [0..1]
<ContractNote> ContractNote </ContractNote> [0..1]
</...>
```

ServiceDealerParty

These field(s) use this type: **Dealer, Service Dealer.**

Name	ServiceDealerParty
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
PartyId	Party Identification Number	O	
DealerName	Dealer name	O	
DistrictCode	Manufacturer Assigned District Code	О	
URI	Dealer URI	O	
ZoneCode	Manufacturer Assigned Zone Code	O	
BusinessCenter	Identification of business area. Example: grouping of zones	О	

XML Instance Representation

```
<...>
<PartyId> PartyId </PartyId> [0..1]
<DealerName> DealerName </DealerName> [0..1]
<DistrictCode> DistrictCode </DistrictCode> [0..1]
<URI> URI </URI> [0..1]
<ZoneCode> ZoneCode </ZoneCode> [0..1]
<BusinessCenter> BusinessCenter </BusinessCenter> [0..1]
</...>
```

ServiceId

These field(s) use this type: **ServiceId**, **ServiceId**.

The Service Id field identifies the particular service to or from which a message is being sent, e.g., an inventory service.

Name Serviceld
Abstract no

XML Instance Representation



ServiceLaborBase

Name	ServiceLaborBase
Abstract	no

Field / Component	Description	R/O	Business Rule
LaborOperationId	Currently assigned code for this operation (preferably manufacturer code)	О	
LaborOperationIdType	Labor operation category code	О	
LaborOperationDescription	Description of a particular operation code	О	
PartNameCodeDescription	Description of Part identifier (PNC) that caused the failure	О	
LaborOperationLocation	Code Indicating Position/Location on Vehicle where labor was performed	О	
LaborActionCode	Manufacturer-assigned code to describe type of labor performed	О	
LaborAllowanceHours	Flat rate labor hour allowance for this operation	О	
LaborAdditionalHours	Additional labor hours above flat rate allowance	О	
LaborOperationQuantity	Number of times this operation was performed for this labor line	О	

Field / Component	Description	R/O	Business Rule
Diagnostics	Diagnostics from vehicle service associated with labor	О	

XML Instance Representation

ServiceLaborHistory

These field(s) use this type: **ServiceLabor.**

Name	ServiceLaborHistory
Abstract	no

Field / Component	Description	R/O	Business Rule
LaborOperationId	Currently assigned code for this operation (preferably manufacturer code)	O	
LaborOperationIdType	Labor operation category code	O	
LaborOperationDescription	Description of a particular operation code	O	
PartNameCodeDescription	Description of Part identifier (PNC) that caused the failure	О	

Field / Component	Description	R/O	Business Rule
LaborOperationLocation	Code Indicating Position/Location on Vehicle where labor was performed	О	
LaborActionCode	Manufacturer-assigned code to describe type of labor performed	O	
LaborAllowanceHours	Flat rate labor hour allowance for this operation	O	
LaborAdditionalHours	Additional labor hours above flat rate allowance	O	
LaborOperationQuantity	Number of times this operation was performed for this labor line	O	
Diagnostics	Diagnostics from vehicle service associated with labor	O	

XML Instance Representation

ServiceOption

These field(s) use this type: **Option.**

Name	ServiceOption
Abstract	no

Field / Component	Description	R/O	Business Rule
OptionType	An option type for a vehicle or other component. Usually references an OEM supplied list of codes.	О	
OptionName	Name of vehicle option	О	
OptionStockNumber	Stock Number of Vehicle Option	О	
Manufacturer	Manufacturer of Vehicle Option	O	
OptionSecurityCode	Security code to unlock option. (i.e, radio code)	О	

XML Instance Representation

```
<...>
    <OptionType> OptionType </OptionType> [0..1]
    <OptionName> OptionName </OptionName> [0..1]
    <OptionStockNumber> OptionStockNumber </OptionStockNumber> [0..1]
    <Manufacturer> Manufacturer </Manufacturer> [0..1]
    <OptionSecurityCode> OptionSecurityCode </OptionSecurityCode> [0..1]
    </...>
```

ServicePartsBase

Name	ServicePartsBase
Abstract	no

Field / Component	Description	R/O	Business Rule
ItemId	Item part number identifier	O	
ItemIdDescription	Item part number detail description	O	
ItemQuantity	Quantity of Part number used on service	O	
GroupNumber	Group Number	O	

Field / Component	Description	R/O	Business Rule
PartType	Specifies whether the parts are indicated by manufacturer part code or Part Number	О	

XML Instance Representation

```
<...>
    <ItemId> ItemId </ItemId> [0..1]
    <ItemIdDescription> ItemIdDescription </ItemIdDescription> [0..1]
    <ItemQuantity> ItemQuantity </ItemQuantity> [0..1]
    <GroupNumber> GroupNumber </GroupNumber> [0..1]
    <PartType> PartType </PartType> [0..1]
    </...>
```

ServicePartsHistory

These field(s) use this type: **ServiceParts.**

Name	ServicePartsHistory
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
ItemId	Item part number identifier	О	
ItemIdDescription	Item part number detail description	O	
ItemQuantity	Quantity of Part number used on service	O	
GroupNumber	Group Number	O	
PartType	Specifies whether the parts are indicated by manufacturer part code or Part Number	О	



```
<ItemId> ItemId </ItemId> [0..1]
<ItemIdDescription> ItemIdDescription </ItemIdDescription> [0..1]
<ItemQuantity> ItemQuantity </ItemQuantity> [0..1]
<GroupNumber> GroupNumber </GroupNumber> [0..1]
<PartType> PartType </PartType> [0..1]
</...>
```

Show

These field(s) use this type: **Show.**

Name	Show
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
Verb		R	
OriginalBODId		O	

XML Instance Representation

```
<...
confirm="ConfirmType [0..1]">
    <OriginalBODId> xsd:NMTOKEN </OriginalBODId> [0..1]
    </...>
```

ShowVehicleServiceHistory

These field(s) use this type: $\underline{\textbf{ShowVehicleServiceHistory.}}$

Name	ShowVehicleServiceHistory
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
ApplicationArea	Provides the information that an application may need to know in order to communicate in an integration of two or more business applications. The ApplicationArea is used at the applications layer of communication. While the integration frameworks web services and middleware provide the communication layer that OAGIS operates on top of. Provides the information that an application may need to know in order to communicate in an integration of two or more business applications. The ApplicationArea is used at the applications layer of communication. While the integration frameworks web services and middleware provide the communication layer that OAGIS operates on top of.	2	
DataArea		R	

XML Instance Representation

ShowVehicleServiceHistoryDataArea

These field(s) use this type: **DataArea.**

Name	ShowVehicleServiceHistoryDataArea
Abstract	no

Field / Component	Description	R/O	Business Rule
Show	The Show verb is used when sending the information about a specific instance of a business document or entity. The Show verb may be use respond to a Get request or it can be used in a publish scenario, where pushes information to other applications based on a business event. Although BODs based on this verb do not commonly cause updates to occur, there may be times when the component receiving the Show decides to use the information it receives to update. This is entited decision of the receiving software component and is not forbidden. The behavior of the Show verb is quite straight forward with one exception. The Show response to any Get request needs to read the request carefully to ensure the response is returning the requested Dat Types.	d to it ne rely h	
VehicleServiceHistory		R	

XML Instance Representation

```
<...>
    <Show> ... </Show> [1]
    <VehicleServiceHistory> ... </VehicleServiceHistory> [1..*]
    </...>
```

Signature

These field(s) use this type: **Signature.**

Name	Signature
Abstract	no

Attributes

Field / Component	Description	R/O	Business Rule
qualifyingAgency		O	

XML Instance Representation

```
<...
qualifyingAgency="Text [0..1]">
Allow any elements from any namespace (strict validation). [0..1]
</...>
```

SparePartMileage

These field(s) use this type: **SparePartMileage.**

Mileage at which the failed part was originally installed

Name	SparePartMileage
Abstract	no

XML Instance Representation

```
<...
uom="MileageMeasure [0..1]">
Mileage
</...>
```

SymptomCodeDescription

These field(s) use this type: **SymptomCodeDescription.**

Description of symptom code

Name	SymptomCodeDescription
Abstract	no

```
<... language="Language [0..1]">
```

Description </...>

Term

These field(s) use this type: $\underline{\textbf{Term.}}$

Number of months of contract term

Name	Term
Abstract	no

Attributes

Field / Component	Description	R/O	Business Rule
length		R	

XML Instance Representation

<... length="TermLength [0..1]">
Count
</...>

TireTreadDepth

These field(s) use this type: **TireTreadDepth.**

Depth of vehicle's tire tread

Name TireTreadDepth
Abstract no

XML Instance Representation

<...>
Measurement

</...>

TotalContractAmount

These field(s) use this type: **TotalContractAmount.**

Total amount of the contract.

Name	TotalContractAmount
Abstract	no

XML Instance Representation

```
<...
currency="Currency [1]">
Amount
</...>
```

TowingAllowance

These field(s) use this type: **TowingAllowance.**

towing alooowance

Name TowingAllowance
Abstract no

XML Instance Representation

```
<...
currency="Currency [1]">
Amount
</...>
```

Vehicle

Name	Vehicle
------	---------

Abstract no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
Model	Manufacturer-assigned model code of vehicle - Usually available in the VIN number (use NCIC code)	О	
ModelYear	Vehicle designated model year	O	
ModelDescription	Descriptive vehicle model name	O	
Make	Vehicle make code - Usually available in the VIN number (use NCIC code).	О	

XML Instance Representation

```
<...>
    <Model> Model </Model> [0..1]
    <ModelYear> ModelYear </ModelYear> [0..1]
    <ModelDescription> ModelDescription </ModelDescription> [0..1]
    <Make> Make </Make> [0..1]
    </...>
```

VehicleBase

Name	VehicleBase
Abstract	no

Field / Component	Description	R/O	Business Rule
Model	Manufacturer-assigned model code of vehicle - Usually available in the VIN number (use NCIC code)	О	
ModelYear	Vehicle designated model year	O	

Field / Component	Description	R/O	Business Rule
ModelDescription	Descriptive vehicle model name	О	
Make	Vehicle make code - Usually available in the VIN number (use NCIC code).	0	
SaleClass	Class of Sale	О	
Condition	Condition of Vehicle - Example: Excellent, Good, Fair, Poor, Unknown	О	
CertifiedPreownedInd	Identifies as a certified Pre-Owned Vehicle	О	
VehicleNote	Any vehicle related notes	О	
VIN	Federally defined 17 position vehicle identification number	О	
DeliveryMileage	Odometer reading of vehicle at time of delivery	О	
VehicleStock	Dealer assigned vehicle stock number	О	
TrimCode	Manufacturer assigned trim code	О	
DoorsQuantity	Number of doors on vehicle	О	
BodyStyle	Manufacturer-assigned vehicle body style	O	
InteriorColor	Vehicle Interior Color(s)	O	
ExteriorColor	Vehicle Exterior Color(s)	О	
TransmissionType	Vehicle Transmission type	О	
OdometerStatus	Status of odometer at trade-in. Example:: Replaced, Tampered, Miles> 90,000, etc.	0	
NonUSVehicleInd	Indicates whether the vehicle was produced for the United States or not	О	0 - Created for US Sales. 1 - Created for Non US Sales.
VehicleDemoInd	Indicates whether vehicle was ever a demo	О	1 - Was or is a demo. 0 - Was not or is not a demo.
LicenseNumber	State License plate number of vehicle	О	

Field / Component	Description	R/O	Business Rule
BrandedInfo	Vehicle Branding Information	O	
RestrictionInd	Indication that vehicle has restrictions on its use	O	
RestrictionDescription	Description of vehicle use restrictions	O	
TelematicsServiceInd	Indication whether Telematics Service Subscription is turned on	О	

```
<...>
 <Model> Model </Model> [0..1]
 <ModelYear> ModelYear </ModelYear> [0..1]
 < ModelDescription > ModelDescription < / ModelDescription > [0..1]
 <Make> Make </Make> [0..1]
 <SaleClass> SaleClass </SaleClass> [0..1]
 <Condition> Condition </Condition> [0..1]
 <CertifiedPreownedInd> CertifiedPreownedInd </CertifiedPreownedInd> [0..1]
 < VehicleNote > VehicleNote < / VehicleNote > [0..*]
 <VIN> VIN </VIN> [0..1]
 <DeliveryMileage> DeliveryMileage </DeliveryMileage> [0..1]
 < VehicleStock > VehicleStock < / VehicleStock > [0..1]
 <TrimCode> TrimCode </TrimCode> [0..1]
 <DoorsQuantity> DoorsQuantity </DoorsQuantity> [0..1]
 <BodyStyle> BodyStyle </BodyStyle> [0..1]
 <InteriorColor> InteriorColor </InteriorColor> [0..*]
 < Exterior Color > Exterior Color < / Exterior Color > [0..*]
 <TransmissionType> TransmissionType </TransmissionType> [0..1]
 <OdometerStatus> OdometerStatus </OdometerStatus> [0..1]
 <NonUSVehicleInd> NonUSVehicleInd </nonUSVehicleInd> [0..1]
 <VehicleDemoInd> VehicleDemoInd </VehicleDemoInd> [0..1]
 <LicenseNumber> LicenseNumber </LicenseNumber> [0..1]
 <BrandedInfo> BrandedInfo </BrandedInfo> [0..1]
 <RestrictionInd> RestrictionInd </RestrictionInd> [0..1]
 <RestrictionDescription> RestrictionDescription 
 <TelematicsServiceInd> TelematicsServiceInd </TelematicsServiceInd> [0..1]
</...>
```

VehicleServiceHistory

These field(s) use this type: **VehicleServiceHistory.**

STAR Version 4.0 - Draft

STAR Version 3.0, STAR approved 04/20/2005; effective date 07/04/2005

STAR Version 2.0, STAR approved 05/07/2004; effective date 07/04/2004

STAR Version 1.0, STAR approved 7/31/2002; OAGI approved 8/16/2002; effective date 1/01/2003

Name	VehicleServiceHistory
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
Header		R	
Detail		О	

XML Instance Representation

```
<...>
    <Header> ... </Header> [1]
    <Detail> ... </Detail> [0..*]
    </...>
```

VehicleServiceHistoryDetail

These field(s) use this type: **Detail.**

Detail for each service visit requested

Name	VehicleServiceHistoryDetail
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
DocumentId	RepairOrderNumber	O	
RepairOrderOpenedDate	System date when Repair Order was opened	О	In YYYY-MM-DD format.
RepairOrderCompletedDate	The date the last line was closed on the repair order	R	In YYYY-MM-DD format.
ServiceAdvisor	Service Advisor for repair order	О	
MileageIn	Odometer reading of vehicle when repair order was opened	O	
MileageOut	Odometer reading of vehicle when repair order was opened	О	
OrderNotes	Free form text for general repair order comment which will be printed o the invoice	n O	
OrderInternalNotes	Free form text for internal repair order remarks that will NOT be printed on the invoice	l O	
ServiceDealer	Dealer that performed vehicle servicen	0	(INACTIVE)
ServiceType	Type of service preformed	R	
Diagnostics	Diagnostics from vehicle service	О	
RentLoaner	Rent Loaner information related to vehicle service	О	
WarrantyClaim	Warranty Claim information related to vehicle service	О	
Job	Job information related to vehicle service	O	

XML Instance Representation

- <...> <DocumentId> DocumentId </DocumentId> [0..1]

 - <RepairOrderOpenedDate> RepairOrderOpenedDate </RepairOrderOpenedDate> [0..1]
 <RepairOrderCompletedDate> RepairOrderCompletedDate </RepairOrderCompletedDate> [1]
 - <ServiceAdvisor> ServiceAdvisor </ServiceAdvisor> [0..1]
 - <MileageIn> MileageIn </MileageIn> [0..1]

```
<MileageOut> MileageOut </mileageOut> [0..1]
<OrderNotes> OrderNotes </orderNotes> [0..1]
<OrderInternalNotes> OrderInternalNotes </orderInternalNotes> [0..1]
<ServiceDealer> ServiceDealerParty </serviceDealer> [0..1]
<ServiceType> ServiceType </serviceType> [1]
<Diagnostics> Diagnostics </Diagnostics> [0..*]
<RentLoaner> RentLoanerHistory </RentLoaner> [0..1]
<WarrantyClaim> WarrantyClaimHistory </WarrantyClaim> [0..*]
<Job> JobHistory </Job> [0..*]
</...>
```

VehicleServiceHistoryHeader

These field(s) use this type: **Header.**

N	ame	VehicleServiceHistoryHeader
A	bstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
DocumentDateTime	Is the date and time the document was last created. This is not the date and time that the BOD message instance was created.	0	DateTime fields must be formatted as XML Schema DateTimes in UTC/GMT format without offsets. Example: 2003-11-05T13:15:30Z (INACTIVE)
SecondaryPassword	Secondary password used to validate access to the dealer information	О	(INACTIVE)
SecondaryDealerNumber	Identifies secondary dealer number if different than primary "Dealer Number"	0	(INACTIVE)
Dealer	Dealer that is receiving the vehicle service history information	О	(INACTIVE)

Field / Component	Description	R/O	Business Rule
IndividualOwner	Individual who owns the vehicle	0	Either the IndividualOwner or OrganizationalOwner component can be used but not both.
OrganizationalOwner	Organization that owns the vehicle	0	Either the IndividualOwner or OrganizationalOwner component can be used but not both.
IndividualCo-Owner	Individual who co-owns the vehicle	О	Can only be used if the IndividualOwner component is used.
OrganizationalCo-Owner	Organization that co-owns the vehicle	О	Can only be used if the OrganizationalOwner component is used.
PrimaryDriver	Primary driver of the vehicle	О	(INACTIVE)
SecondaryDriver	Secondary driver(s) of the vehicle	О	(INACTIVE)
Vehicle	Static information on vehicle	R	
Warranty	Vehicle warranty information	О	
ServiceContract	Vehicle Servcie Contract(s)	О	
CASE	Customer arbitration information	О	(INACTIVE)
ServiceCampaign	Service Campaign information related to vehicle service	О	

XML Instance Representation

<...>

- <DocumentDateTime> DocumentDateTime </DocumentDateTime> [0..1]
- <SecondaryPassword> SecondaryPassword </SecondaryPassword> [0..1]
- <SecondaryDealerNumber> SecondaryDealerNumber
- <Dealer> ServiceDealerParty /Dealer> [0..1]
- <IndividualOwner> IndividualOwnerParty </IndividualOwner> [0..1]

```
<OrganizationalOwner> OrganizationalOwnerParty </organizationalOwner> [0..1]
<IndividualCo-Owner> IndividualOwnerParty </ndividualCo-Owner> [0..1]
<OrganizationalCo-Owner> OrganizationalOwnerParty </organizationalCo-Owner> [0..1]
<PrimaryDriver> IndividualOwnerParty 
PrimaryDriver> [0..1]
<SecondaryDriver> IndividualOwnerParty </secondaryDriver> [0..*]
<Vehicle> HistoryVehicle </vehicle> [1]
<Warranty> WarrantyCancelAddition </warranty> [0..*]
<ServiceContract> FullServiceContractExtended </serviceContract> [0..*]
<CASE> CASE </CASE> [0..*]
<ServiceCampaign> ServiceCampaignExtended </serviceCampaign> [0..*]
</mre>
```

Verb

These field(s) use this type: **Verb.**

Name	Verb
Abstract	no

Data Elements and Components

- Isla / Composition	Field / Component Des	scription	R/O	Business Rule
----------------------	-----------------------	-----------	-----	---------------

XML Instance Representation

<.../>

Warranty

Name	Warranty
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
WarrantyStartMileage	Mileage at start date of vehicle warranty	O	
WarrantyEndMileage	Mileage limit for vehicle warranty coverage for warranty currently in force at time of repair	О	
WarrantyStartDate	Start date of vehicle warranty	О	
WarrantyExpirationDate	Last date of vehicle warranty coverage for warranty currently in force at time of repair	О	
RoadsideAssistanceInd	Indicates whether coverage includes roadside assistance	O	
MasterShieldInd	Indicates if vehicle is covered by the Master Shield Extended warranty	О	
WarrantyTransferInd	Indicates if warranty is transferable	O	
WarrantyTypeDescription	Description of type of warranty Example: Basic /Powertrain, etc.	O	
WarrantyStatus	Whether warranty is still applicable	O	
WarrantyRemaining	Defines how much warranty is left, either in time or miles	O	
WarrantyNotes	Any Warranty related Notes	O	

XML Instance Representation

WarrantyBase

Name	WarrantyBase
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
WarrantyStartMileage	Mileage at start date of vehicle warranty	О	
WarrantyEndMileage	Mileage limit for vehicle warranty coverage for warranty currently in force at time of repair	О	
WarrantyStartDate	Start date of vehicle warranty	О	
WarrantyExpirationDate	Last date of vehicle warranty coverage for warranty currently in force at time of repair	О	
RoadsideAssistanceInd	Indicates whether coverage includes roadside assistance	О	
MasterShieldInd	Indicates if vehicle is covered by the Master Shield Extended warranty	O	
WarrantyTransferInd	Indicates if warranty is transferable	О	
WarrantyTypeDescription	Description of type of warranty Example: Basic /Powertrain, etc.	О	
WarrantyStatus	Whether warranty is still applicable	О	
WarrantyRemaining	Defines how much warranty is left, either in time or miles	О	
WarrantyNotes	Any Warranty related Notes	О	

XML Instance Representation

<...>
 <WarrantyStartMileage> WarrantyStartMileage </WarrantyStartMileage> [0..1]
 <WarrantyEndMileage> WarrantyEndMileage </WarrantyEndMileage> [0..1]
 <WarrantyStartDate> WarrantyStartDate </WarrantyStartDate> [0..1]
 <WarrantyExpirationDate> WarrantyExpirationDate </WarrantyExpirationDate> [0..1]
 <RoadsideAssistanceInd> RoadsideAssistanceInd </RoadsideAssistanceInd> [0..1]

- <MasterShieldInd> MasterShieldInd </MasterShieldInd> [0..1]
- <WarrantyTransferInd> WarrantyTransferInd </WarrantyTransferInd> [0..1]
- <WarrantyTypeDescription> WarrantyTypeDescription
- <WarrantyStatus> WarrantyStatus </WarrantyStatus> [0..1]
- <WarrantyRemaining> WarrantyRemaining </WarrantyRemaining> [0..1]
- <WarrantyNotes> WarrantyNotes> [0..1]

</...>

WarrantyCancelAddition

These field(s) use this type: Warranty.

Name	WarrantyCancelAddition
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
WarrantyStartMileage	Mileage at start date of vehicle warranty	О	
WarrantyEndMileage	Mileage limit for vehicle warranty coverage for warranty currently in force at time of repair	О	
WarrantyStartDate	Start date of vehicle warranty	О	
WarrantyExpirationDate	Last date of vehicle warranty coverage for warranty currently in force at time of repair	О	
RoadsideAssistanceInd	Indicates whether coverage includes roadside assistance	О	
MasterShieldInd	Indicates if vehicle is covered by the Master Shield Extended warranty	O	
WarrantyTransferInd	Indicates if warranty is transferable	O	
WarrantyTypeDescription	Description of type of warranty Example: Basic /Powertrain, etc.	O	
WarrantyStatus	Whether warranty is still applicable	O	
WarrantyRemaining	Defines how much warranty is left, either in time or miles	O	

Field / Component	Description	R/O	Business Rule
WarrantyNotes	Any Warranty related Notes	О	
WarrantyCancelCode	Warranty cancellation code	О	If this field is populated, WarrantyStatus needs to be "Cancel"
WarrantyCancelDate	Warranty cancel date	О	If this field is populated, WarrantyStatus needs to be "Cancel"
FactoryExtWarrantyMileage	End Mileage for Extended Warranty Mileage	О	
FactoryExtWarrantyDate	End Date for Extended Warranty Date.	0	In YYYY-MM-DD format.
FactoryExtWarrantyRemaining	Days Remaining in Extended Warranty	О	
FactoryExtWarrantyCode	Codes that define what is covered under extended warranty	О	May occur multiple times.

XML Instance Representation

<>
<warrantystartmileage> WarrantyStartMileage </warrantystartmileage> [01]
<warrantyendmileage> WarrantyEndMileage </warrantyendmileage> [01]
<warrantystartdate> WarrantyStartDate </warrantystartdate> [01]
<warrantyexpirationdate> WarrantyExpirationDate </warrantyexpirationdate> [01]
<roadsideassistanceind> RoadsideAssistanceInd </roadsideassistanceind> [01]
<mastershieldind> MasterShieldInd </mastershieldind> [01]
<warrantytransferind> WarrantyTransferInd </warrantytransferind> [01]
<warrantytypedescription> WarrantyTypeDescription </warrantytypedescription> [01]
<warrantystatus> WarrantyStatus </warrantystatus> [01]
<warrantyremaining> WarrantyRemaining </warrantyremaining> [01]
<warrantynotes> WarrantyNotes </warrantynotes> [01]
<warrantycancelcode> WarrantyCancelCode </warrantycancelcode> [01]
<warrantycanceldate> WarrantyCancelDate </warrantycanceldate> [01]
<pre><factoryextwarrantymileage> FactoryExtWarrantyMileage </factoryextwarrantymileage> [01]</pre>
<pre><factoryextwarrantydate> FactoryExtWarrantyDate </factoryextwarrantydate></pre> /FactoryExtWarrantyDate> [01]
<pre><factoryextwarrantyremaining> FactoryExtWarrantyRemaining </factoryextwarrantyremaining></pre> /FactoryExtWarrantyRemaining> [01]
<factoryextwarrantycode> FactoryExtWarrantyCode </factoryextwarrantycode> [0*]

</...>

WarrantyClaimBase

Name	WarrantyClaimBase
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
ClaimNumber	Identifier of claim entered by dealer	О	
ClaimType	Identifier of the type of claim	O	
OEMClaimNumber	Assigned by OEM at time of claim processing	O	
ExternalReferenceNumber	Secondary identifying scheme that is meaningful to claimant	О	

XML Instance Representation

WarrantyClaimHistory

These field(s) use this type: WarrantyClaim, WarrantyClaim.

Name	WarrantyClaimHistory
Abstract	no

Data Elements and Components

Field / Component	Description	R/O	Business Rule
ClaimNumber	Identifier of claim entered by dealer	O	
ClaimType	Identifier of the type of claim	O	
OEMClaimNumber	Assigned by OEM at time of claim processing	O	
ExternalReferenceNumber	Secondary identifying scheme that is meaningful to claimant	O	
FreightClaimNumber	The claim number of the freight claim associated with the current warranty claim	О	
AccessoryClaimType	Manufacturer identifier of the type of accessory claim	O	
DefectCode	Manufacturer assigned code that defines failed component that caused the claim	О	Please note that although the Schema shows this as an Optional field, in this BOD usage, it should be Required
ItemId	Primary part responsible for vehicle failure	О	Please note that although the Schema shows this as an Optional field, in this BOD usage, it should be Required
PartType	Specifies whether the parts are indicated by manufacturer part code or Part Number	0	H - Manufacturer Part Code, P - Part Number is Used
SparePartDate	The date the part was purchased	0	In YYYY-MM-DD format.
SparePartInvoiceNumber	The invoice number on which the part was sold over the counter	О	
SparePartMileage	Mileage at which the failed part was originally installed	О	
WarrantyAppealInd	Warranty Appeal indicator	О	(INACTIVE)
ServiceCampaign	Service Campaign information related to vehicle service	О	
CodesAndComments	Codes and Comments related to vehicle service	О	

XML Instance Representation

<...>

```
<ClaimNumber> ClaimNumber </ClaimNumber> [0..1]
 <ClaimType> ClaimType </ClaimType> [0..1]
 <OEMClaimNumber> OEMClaimNumber </OEMClaimNumber> [0..1]
 <ExternalReferenceNumber> ExternalReferenceNumber </ExternalReferenceNumber> [0..1]
 <FreightClaimNumber> FreightClaimNumber /FreightClaimNumber> [0..1]
 <AccessoryClaimType> AccessoryClaimType </AccessoryClaimType> [0..1]
 <DefectCode> DefectCode </DefectCode> [0..1]
 <ItemId> ItemId </ItemId> [0..1]
 <PartType> PartType </PartType> [0..1]
 <SparePartDate> SparePartDate </SparePartDate> [0..1]
 <SparePartInvoiceNumber> SparePartInvoiceNumber </SparePartInvoiceNumber> [0..1]
 <SparePartMileage> SparePartMileage /SparePartMileage> [0..1]
 <WarrantyAppealInd> WarrantyAppealInd </WarrantyAppealInd> [0..1]
 <ServiceCampaign> ServiceCampaignExtended </ServiceCampaign> [0..*]
 <CodesAndComments> CodesAndComments </CodesAndComments> [0..1]
</...>
```

WarrantyEndMileage

These field(s) use this type: WarrantyEndMileage.

Mileage limit for vehicle warranty coverage for warranty currently in force at time of repair

Name	WarrantyEndMileage
Abstract	no

XML Instance Representation

```
<...
uom="MileageMeasure [0..1]">
Mileage
</...>
```

WarrantyStartMileage

These field(s) use this type: WarrantyStartMileage.

Mileage at start Date of vehicle warranty

Name	WarrantyStartMileage
Abstract	no

XML Instance Representation

```
<...
uom="MileageMeasure [0..1]">
Mileage
</...>
```

WarrantyTypeDescription

These field(s) use this type: **WarrantyTypeDescription.**

A code used to classify into coverage categories

Name	WarrantyTypeDescription
Abstract	no

XML Instance Representation

```
<...
language="Language [0..1]">
Description
</...>
```

AccessoryClaimType

These field(s) use this type: **AccessoryClaimType.**

Manufacturer identifier of the type of accessory claim

Base XSD Type: string

ACCompressorSerialNumber

These field(s) use this type: $\underline{\textbf{ACCompressorSerialNumber.}}$

Serial number of the AC Compressor

Name ACCompressorSerialNumber

Base XSD Type: string

AddressLine

These field(s) use this type: **AddressLine.**

Indicates the multiple lines of an address. The first line is typically the street name and number.

Name AddressLine

Base XSD Type: string

AddressQualifier

Address Qualifier

Name	AddressQualifier	
Base XSD Type: string		
Code Value	Description	
WorkAddress	Work Address	
SeasonalAddress	Seasonal Address	
DeliveryAddress	Delivery Address	
HomeAddress	Home Address	
PreviousAddress	Previous Address	
Other	Other	
Garage	Garage	

Code Value	Description
Billing	Billing
NonSigningSpouseAddress	Non Signing Spouse Address
N/A	Not Applicable

AssigningOrganizationPartyld

These field(s) use this type: **AssigningPartyId.**

Assigning Organization Party Id

Name	AssigningOrganizationPartyId	
Base XSD Type: string		
Code Value	Description	
LegalId	Legal ID	
NationalId	Government-assigned ID such as a social security Number	
Other	Other	
DUNS	Dun and Bradstreet	
MotorDealerRegistrationId	Department of Motor Vehicle Registration number for a dealer. This is the dealer's license number to do business.	
GSTRegistrationId	Canadian Goods and Services Tax Id.	
HSTRegistrationId	Canadian HarmonizedTax Id.	
Certification Of Registration Id	Id of the certificate of registration assigned to a business to allow that business to collect and remit certain taxes or fees to a state.	
QSTRegistrationId	Quebec sales tax id.	

AssigningPartyId

These field(s) use this type: **AssigningPartyId.**

Agency or entity that validates the Party Id

Name	AssigningPartyId	
Base XSD Type: string		
Code Value	Description	
LegalId	Legal ID	
DriversLicense	Drivers License	
NationalId	Government-assigned ID such as a social security Number	
Other	Other	
GSTRegistrationId	Canadian Goods and Services Tax Id.	
HSTRegistrationId	Canadian HarmonizedTax Id.	
PreviousAccountNumber		
QSTRegistrationId	Quebec sales tax id.	

AxleCode

These field(s) use this type: **AxleCode.**

The code on the axle of the vehicle.

Name AxleCode

Base XSD Type: string

BatteryWarrantyCode

These field(s) use this type: **BatteryWarrantyCode.**

Warranty code generated by battery tester to define the failure type of the battery (i.e., Midtronics)

Name BatteryWarrantyCode

Base XSD Type: string

BodyStyle

These field(s) use this type: $\underline{\textbf{BodyStyle.}}$

Manufacturer-assigned vehicle body style

Name BodyStyle

Base XSD Type: string

BrandedTitleDate

These field(s) use this type: **BrandedTitleDate.**

Branding Date

Name BrandedTitleDate

Base XSD Type: date

BrandedTitleInd

These field(s) use this type: **BrandedTitleInd.**

This tag indicates if a vehicle's title has been branded. (i.e., vehicle totaled and state registration title branded as such)

Name	BrandedTitleInd
Base XSD Type: string	
Code Value	Description
0	

Code Value	Description
1	

BrandingSource

These field(s) use this type: **BrandingSource.**

Branding source (i.e., source who says that the vehicle is branded)

Name BrandingSource

Base XSD Type: string

BrandingStateReference

These field(s) use this type: **BrandingStateReference.**

Branding State Reference Number

Name BrandingStateReference

Base XSD Type: string

BusinessCenter

These field(s) use this type: **BusinessCenter.**

Identification of business area. Example: grouping of zones

Name BusinessCenter

Base XSD Type: string

CampaignDispositionCode

These field(s) use this type: **CampaignDispositionCode.**

A campaign related field specifying the disposition of a campaign Ex: completed, open, etc.

Name

CampaignDispositionCode

Base XSD Type: string

CampaignNotes

These field(s) use this type: **CampaignNotes.**

Free form comments related to campaign

Name

CampaignNotes

Base XSD Type: string

CampaignNumber

These field(s) use this type: **CampaignNumber.**

Manufacturer assigned campaign number

Name

CampaignNumber

Base XSD Type: string

CampaignOptionCode

These field(s) use this type: **CampaignOptionCode.**

Manufacturer assigned Campaign Option Code

Name

CampaignOptionCode

Base XSD Type: string

CampaignReimbursementCode

These field(s) use this type: **CampaignReimbursementCode.**

A campaign related field specifying the reimbursement code for a campaign service. Reimbursement codes denote the mix of part and labor operations the dealer used to perform the service. Ex: Numeric value between 1 and 9

Name

CampaignReimbursementCode

Base XSD Type: string

CaseNumber

These field(s) use this type: **CaseNumber.**

Case number

Name

CaseNumber

Base XSD Type: string

CaseOpenDate

These field(s) use this type: **CaseOpenDate.**

Case open date

Name

CaseOpenDate

Base XSD Type: date

CaseOwner

These field(s) use this type: **CaseOwner.**

Case Owner

Name

CaseOwner

Base XSD Type: string

CaseReasonNarrative

These field(s) use this type: **CaseReasonNarrative.**

Case Reason Narrative

Name CaseReasonNarrative

Base XSD Type: string

CaseType

These field(s) use this type: **CaseType.**

Type of Customer Arbitration Intervention or legal action

Name	СаѕеТуре
Base XSD Type: string	
Code Value	Description
Arbitration	
Legal	
Technical Analysis	
Customer Relations	
Better Business	
Other	Other

CauseCode

These field(s) use this type: <u>CauseCode</u>. Manufacturer assigned reasonfor failure

Name CauseCode

Base XSD Type: string

CertifiedPreownedInd

These field(s) use this type: **CertifiedPreownedInd.**

Identifies as a certified Pre-Owned Vehicle

Name	CertifiedPreownedInd
Base XSD Type: string	
Code Value	Description
0	
1	

City

These field(s) use this type: **City.**

City of the Address.

Base XSD Type: string

ClaimNumber

These field(s) use this type: ClaimNumber.

Identifier of claim entered by dealer

Name	ClaimNumber
------	-------------

Base XSD Type: string

ClaimType

These field(s) use this type: ClaimType.

ClaimType

Identifier of the type of claim

Name

Base XSD Type: string

Code

These field(s) use this type: **BODId.**

Unique code name

Name Code

Base XSD Type: string

CompanyName

These field(s) use this type: Name.

Company name of customer

Name CompanyName

Base XSD Type: string

ComplaintCode

These field(s) use this type: **ComplaintCode.**

Customer complaint category

Name ComplaintCode

Base XSD Type: string

Condition

These field(s) use this type: **Condition.**

Condition of Vehicle - Example: Excellent, Good, Fair, Poor, Unknown

Base XSD Type: string

ConfirmType

Name	ConfirmType		
Base XSD Type: NMTOKEN			
Code Value	Description		
Always	Always		
OnChange			
Never			

${\bf Contact Telephone Number Description}$

Contact Telephone Number Description

Name	ContactTelephoneNumberDescription	
Base XSD Type: string		
Code Value	Description	
Evening Phone	Evening Phone	
Day Phone	Day Phone	
Cell Phone	Cell Phone	

Code Value	Description
Pager	Pager
Other	Other

${\bf Contact Telephone Number Organization Description}$

Contact Telephone Number Organization Description

Name	ContactTelephoneNumberOrganizationDescription	
Base XSD Type: string		
Code Value	Description	
Day Phone	Day Phone	
Cell Phone	Cell Phone	
Pager	Pager	
Other	Other	

ContactTime

These field(s) use this type: **ContactTime,ContactTime.**

Preferred contact time (i.e. Best day/time to reach the contact.

Name ContactTime

Base XSD Type: string

ContractCancelCode

These field(s) use this type: **ContractCancelCode.**

Contract cancellation code

Name ContractCancelCode

Base XSD Type: string

ContractCancelDate

These field(s) use this type: **ContractCancelDate.**

Contract cancel date

Name ContractCancelDate

Base XSD Type: date

ContractCompanyName

These field(s) use this type: **ContractCompanyName.**

Contract company name

Name ContractCompanyName

Base XSD Type: string

ContractEffectiveDate

These field(s) use this type: **ContractEffectiveDate.**

Start Date of Service Contract

Name ContractEffectiveDate

Base XSD Type: date

ContractExpirationDate

These field(s) use this type: **ContractExpirationDate.**

Date the contract expires

Name ContractExpirationDate

Base XSD Type: date

ContractNote

These field(s) use this type: **ContractNote.**

Free form comments that relate to the contract

Name ContractNote

Base XSD Type: string

ContractOwnerName

These field(s) use this type: **ContractOwnerName.**

Name on service Contract (i.e., full name - First Last)

Name ContractOwnerName

Base XSD Type: string

ContractPlanCode

These field(s) use this type: **ContractPlanCode**.

Contract Plan Code

Name ContractPlanCode

Base XSD Type: string

ContractPlanStates

These field(s) use this type: **ContractPlanStates.**

States where the plan is valid

Name

ContractPlanStates

Base XSD Type: string

ContractRemaining

These field(s) use this type: **ContractRemaining.**

Defines how much service contract time is left in either time or miles

Name

ContractRemaining

Base XSD Type: string

ContractStartDate

These field(s) use this type: **ContractStartDate.**

Contract sale Date

Name

ContractStartDate

Base XSD Type: date

ContractStatus

These field(s) use this type: **ContractStatus.**

Contract plan status

Name

ContractStatus

Base XSD Type: string

ContractTransferInd

These field(s) use this type: **ContractTransferInd.**

Indicates if the contract is transferable

Name	ContractTransferInd
Base XSD Type: strin	lg
Code Value	Description
0	
1	

ContractTransferredInd

These field(s) use this type: **ContractTransferredInd.**

Indicates if the contract has been transferred

Name	ContractTransferredInd	
Base XSD Type: string		
Code Value	Description	
0		
1		

ContractTripInterruptInd

These field(s) use this type: ${\color{red} {\bf ContractTripInterruptInd.}}$

Indicates if the contract allows for trip interruption

Name	ContractTripInterruptInd
------	--------------------------

Base XSD	Type:	string
----------	-------	--------

Code Value	Description
0	
1	

ContractType

These field(s) use this type: **ContractType.**

Contract type and/or area of coverage

Name ContractType

Base XSD Type: string

Country

These field(s) use this type: **DealerCountry, DealerCountry, Country.**

Country in which the Address is in. Conforms to ISO 3166-2. AF -AFGHANISTAN AL -ALBANIA DZ -ALGERIA AS -AMERICAN SAMOA AD -ANDORRA AO -ANGOLA AI -ANGUILLA AQ -ANTARCTICA AG -ANTIGUA AND BARBUDA AR -ARGENTINA AM -ARMENIA AW -ARUBA AU -AUSTRALIA AT -AUSTRIA AZ -AZERBAIJAN BS -BAHAMAS BH -BAHRAIN BD -BANGLADESH BB -BARBADOS BY -BELARUS BE -BELGIUM BZ -BELIZE BJ -BENIN BM -BERMUDA BT -BHUTAN BO -BOLIVIA BA -BOSNIA AND HERZEGOVINA BW -BOTSWANA BV -BOUVET ISLAND BR -BRAZIL IO-BRITISH INDIAN OCEAN TERRITORY BN -BRUNEI DARUSSALAM BG -BULGARIA BF -BURKINA FASO BI -BURUNDI KH -CAMBODIA CM -CAMEROON CA -CANADA CV -CAPE VERDE KY -CAYMAN ISLANDS CF -CENTRAL AFRICAN REPUBLIC TD -CHAD CL -CHILE CN -CHINA CX -CHRISTMAS ISLAND CC -COCOS (KEELING) ISLANDS CO -COLOMBIA KM -COMOROS CG -CONGO CD -CONGO, THE DEMOCRATIC REPUBLIC OF THE CK -COOK ISLANDS CR -COSTA RICA CI -CÃ#Â#TE D'IVOIRE HR -CROATIA CU -CUBA CY -CYPRUS CZ -CZECH REPUBLIC DK -DENMARK DJ -DJIBOUTI DM -DOMINICA DO -DOMINICAN REPUBLIC EC -ECUADOR EG -EGYPT SV -EL SALVADOR GQ -EQUATORIAL GUINEA ER -ERITREA EE -ESTONIA ET -ETHIOPIA FK -FALKLAND ISLANDS (MALVINAS) FO -FAROE ISLANDS FJ -FIJI FI -FINLAND FR -FRANCE GF -FRENCH GUIANA PF -FRENCH POLYNESIA TF -FRENCH SOUTHERN TERRITORIES GA -GABON GM -GAMBIA GE -GEORGIA DE -GERMANY GH -GHANA GI -GIBRALTAR GR -GREECE GL -GREENLAND GD -GRENADA GP -GUADELOUPE GU -GUAM GT -GUATEMALA GN -GUINEA GW -GUINEA GW -GUINEA-BISSAU GY -GUYANA HT -HAITI HM -HEARD ISLAND AND MCDONALD ISLANDS VA -HOLY SEE (VATICAN CITY STATE) HN -HONDURAS HK -HONG KONG HU -HUNGARY IS -ICELAND IN -INDIA ID -INDONESIA IR -IRAN. ISLAMIC REPUBLIC OF 10 -IRAO

IE -IRELAND IL -ISRAEL IT -ITALY JM -JAMAICA JP -JAPAN JO -JORDAN KZ -KAZAKHSTAN KE -KENYA KI -KIRIBATI KP -KOREA. DEMOCRATIC PEOPLE'S REPUBLIC OF KR -KOREA, REPUBLIC OF KW -KUWAIT KG -KYRGYZSTAN LA -LAO PEOPLE'S DEMOCRATIC REPUBLIC LV -LATVIA LB -LEBANON LS -LESOTHO LR -LIBERIA LY -LIBYAN ARAB JAMAHIRIYA LI -LIECHTENSTEIN LT -LITHUANIA LU -LUXEMBOURG MO -MACAO MK -MACEDONIA, THE FORMER YUGOSLAV REPUBLIC OF MG -MADAGASCAR MW -MALAWI MY -MALAYSIA MV -MALDIVES ML -MALI MT -MALTA MH -MARSHALL ISLANDS MQ -MARTINIQUE MR -MAURITANIA MU -MAURITIUS YT -MAYOTTE MX -MEXICO FM -MICRONESIA. FEDERATED STATES OF MD -MOLDOVA. REPUBLIC OF MC -MONACO MN -MONGOLIA MS -MONTSERRAT MA -MOROCCO MZ -MOZAMBIQUE MM -MYANMAR NA -NAMIBIA NR -NAURU NP -NEPAL NL -NETHERLANDS AN -NETHERLANDS ANTILLES NC -NEW CALEDONIA NZ -NEW ZEALAND NI -NICARAGUA NE -NIGER NG -NIGERIA NU -NIUE NF -NORFOLK ISLAND MP -NORTHERN MARIANA ISLANDS NO -NORWAY OM -OMAN PK -PAKISTAN PW -PALAU PS -PALESTINIAN TERRITORY, OCCUPIED PA -PANAMA PG -PAPUA NEW GUINEA PY -PARAGUAY PE -PERU PH -PHILIPPINES PN -PITCAIRN PL -POLAND PT -PORTUGAL PR -PUERTO RICO QA -QATAR RE -RÃ#Â#UNION RO -ROMANIA RU -RUSSIAN FEDERATION RW -RWANDA SH -SAINT HELENA KN -SAINT KITTS AND NEVIS LC -SAINT LUCIA PM -SAINT PIERRE AND MIQUELON VC -SAINT VINCENT AND THE GRENADINES WS -SAMOA SM -SAN MARINO ST -SAO TOME AND PRINCIPE SA -SAUDI ARABIA SN -SENEGAL CS -SERBIA AND MONTENEGRO SC -SEYCHELLES SL -SIERRA LEONE SG -SINGAPORE SK -SLOVAKIA SI -SLOVENIA SB -SOLOMON ISLANDS SO -SOMALIA ZA -SOUTH AFRICA GS -SOUTH GEORGIA AND THE SOUTH SANDWICH ISLANDS ES -SPAIN LK -SRI LANKA SD -SUDAN SR -SURINAME SJ -SVALBARD AND JAN MAYEN SZ -SWAZILAND SE -SWEDEN CH -SWITZERLAND SY -SYRIAN ARAB REPUBLIC TW -TAIWAN, PROVINCE OF CHINA TJ -TAJIKISTAN TZ -TANZANIA, UNITED REPUBLIC OF TH -THAILAND TL -TIMOR-LESTE TG - TOGO TK -TOKELAU TO -TONGA TT -TRINIDAD AND TOBAGO TN -TUNISIA TR -TURKEY TM -TURKMENISTAN TC -TURKS AND CAICOS ISLANDS TV -TUVALU UG -UGANDA UA -UKRAINE AE -UNITED ARAB EMIRATES GB -UNITED KINGDOM US -UNITED STATES UM -UNITED STATES MINOR OUTLYING ISLANDS UY -URUGUAY UZ -UZBEKISTAN VU -VANUATU VE -VENEZUELA VN -VIET NAM VG -VIRGIN ISLANDS. BRITISH VI -VIRGIN ISLANDS. U.S. WF -WALLIS AND FUTUNA EH -WESTERN SAHARA YE -YEMEN ZM -ZAMBIA ZW -ZIMBABWE

Name	Country		
Base XSD Type: string			
Code Value		Description	
US			
AF			
AL			
DZ			
AS			
AD			

Code Value	Description
AO	
AI	
AQ	
AG	
AR	
AM	
AW	
AU	
AT	
AZ	
BS	
вн	
BD	
ВВ	
BY	
BE	
BZ	
ВЈ	
BM	
BT	
ВО	
BA	

Code Value	Description
BW	
BV	
BR	
IO	
BN	
BG	
BF	
BI	
КН	
CM	
CA	
CV	
KY	
CF	
TD	
CL	
CN	
CX	
CC	
СО	
KM	
CG	

Code Value	Description
CD	
CK	
CR	
CI	
HR	
CU	
СУ	
CZ	
DK	
DJ	
DM	
DO	
EC	
EG	
SV	
GQ	
ER	
EE	
ET	
FK	
FO	
FJ	

Code Value	Description
FI	
FR	
GF	
PF	
TF	
GA	
GM	
GE	
DE	
GH	
GI	
GR	
GL	
GD	
GP	
GU	
GT	
GN	
GW	
GY	
HT	
HM	

Code Value	Description
VA	
HN	
НК	
HU	
IS	
IN	
ID	
IR	
IQ	
IE	
IL	
IT	
JM	
JP	
lO	
KZ	
KE	
KI	
KP	
KR	
KW	
KG	

Code Value	Description
LA	
LV	
LB	
LS	
LR	
LY	
LI	
LT	
LU	
MO	
MK	
MG	
MW	
MY	
MV	
ML	
MT	
МН	
MQ	
MR	
MU	
YT	

Code Value	Description
MX	
FM	
MD	
MC	
MN	
MS	
MA	
MZ	
MM	
NA	
NR	
NP	
NL	
AN	
NC	
NZ	
NI	
NE	
NG	
NU	
NF	
MP	

Code Value	Description
NO	
OM	
PK	
PW	
PS	
PA	
PG	
PY	
PE	
РН	
PN	
PL	
PT	
PR	
QA	
RE	
RO	
RU	
RW	
SH	
KN	
LC	

Code Value	Description
PM	
VC	
WS	
SM	
ST	
SA	
SN	
CS	
SC	
SL	
SG	
SK	
SI	
SB	
SO	
ZA	
GS	
ES	
LK	
SD	
SR	
SJ	

Code Value	Description
SZ	
SE	
СН	
SY	
TW	
ТЈ	
TZ	
TH	
TL	
TG	
ТК	
ТО	
ТТ	
TN	
TR	
TM	
TC	
TV	
UG	
UA	
AE	
GB	

Description

County

These field(s) use this type: **County.**

Business party county location

Name	County
------	--------

Base XSD Type: string

Currency

The ISO code identifying the type of currency in use.

Name	Currency		
Base XSD Type: s	tring		
Code Value		Description	
USD			
ADP			
AED			
AFA			
ALL			
ANG			
AOK			
ARA			
ATS			
AUD			
AWG			
BBD			
BDT			
BEF			
BGL			
ВНО			
BIF			
BMD			
BND			
BOB			

Code Value	Description
BRC	
BSD	
BTN	
BUK	
BWP	
BZD	
CAD	
CHF	
CLF	
CLP	
CNY	
COP	
CRC	
CSK	
CUP	
CVE	
СҮР	
DDM	
DEM	
DJF	
DKK	
DOP	

-	
Code Value	Description
DZD	
ECS	
EGP	
ESP	
ЕТВ	
EUR	
FIM	
FKP	
FRF	
GBP	
GHC	
GIP	
GMD	
GNF	
GRD	
GTQ	
GWP	
GYD	
HKD	
HNL	
HTG	
HUF	

Code Value	Description
IDR	
IEP	
ILS	
INR	
IQD	
IRR	
ISK	
ITL	
JMD	
JOD	
JPY	
KES	
KHR	
KMF	
KPW	
KRW	
KWD	
KYD	
LAK	
LBP	
LKR	
LRD	

Code Value	Description
LSL	
LUF	
LYD	
MAD	
MGF	
MNT	
MOP	
MRO	
MTL	
MUR	
MVR	
MWK	
MXN	
MYR	
MZM	
NGN	
NIC	
NLG	
NOK	
NPR	
NZD	
OMR	

Code Value	Description
PAB	
PEI	
PGK	
PHP	
PKR	
PLZ	
PTE	
PYG	
QAR	
ROL	
RWF	
SAR	
SBD	
SCR	
SDP	
SEK	
SGD	
SHP	
SLL	
SKK	
sos	
SRG	

Code Value	Description
STD	
SUR	
SVC	
SYP	
SZL	
ТНВ	
TND	
TOP	
TPE	
TRL	
TTD	
TWD	
TZS	
UGS	
UYP	
VEB	
VND	
VUV	
WST	
YDD	
YER	
YUD	

Code Value	Description	
ZAR	Везеприон	
ZRZ		
ZWD		
Other		

Date

Name Date

Base XSD Type: date

DateTime

These field(s) use this type: **CreationDateTime.**

Date and time conforms to ISO 8601format rules without offset EX:2003-11-05T13:15:30Z

Name DateTime

Base XSD Type: dateTime

DBAName

These field(s) use this type: **DBAName.**

Doing Business As name.

Name DBAName

DealerName

These field(s) use this type: **DealerName.**

Dealer name

Name DealerName

Base XSD Type: string

DefectCode

These field(s) use this type: **DefectCode.**

Manufacturer assigned code that defines failed component that caused the claim

Name DefectCode

Base XSD Type: string

DeliveryDate

These field(s) use this type: **DeliveryDate.**

The date of original retail vehicle sale

Name DeliveryDate

Base XSD Type: date

DiagnosticCodes

These field(s) use this type: **DiagnosticCodes.**

One or more Manufacturer Diagnostics Codes taken during the Repair Process for this job

Name DiagnosticCodes

DiagnosticProcessCode

These field(s) use this type: **<u>DiagnosticProcessCode.</u>**

Specifies what diagnostic process was followed by technician

Name DiagnosticProcessCode

Base XSD Type: string

DiagnosticResultType

These field(s) use this type: **DiagnosticResultType.**

Identifies specific result that was obtained from the diagnostic process

Name DiagnosticResultType

Base XSD Type: string

DiagnosticResultValue

These field(s) use this type: **DiagnosticResultValue.**

Identifies the value of the diagnostic process

Name DiagnosticResultValue

Base XSD Type: string

DistrictCode

These field(s) use this type: **DistrictCode.**

Manufacturer Assigned District Code

Name DistrictCode

DocumentDateTime

These field(s) use this type: **DocumentDateTime.**

Is the date and time the document was last created. This is not the date and time that the BOD message instance was created.

Name DocumentDateTime

Base XSD Type: dateTime

EngineLightInd

These field(s) use this type: **EngineLightInd.**

Check engine light indicator

Name	EngineLightInd
Base XSD Type: string	
Code Value	Description
0	

EngineNumber

These field(s) use this type: **EngineNumber.**

Serial number of the engine if vehicle not made for US sale

Name EngineNumber

Base XSD Type: string

ExpirationDate

These field(s) use this type: **ExpirationDate, ExpirationDate.**

Expiration Date

Name ExpirationDate

Base XSD Type: date

ExteriorColor

These field(s) use this type: **ExteriorColor.**

Vehicle Exterior Color(s)

Name ExteriorColor

Base XSD Type: string

ExteriorColorCode

These field(s) use this type: **ExteriorColorCode.**

Vehicle exterior color code

Name ExteriorColorCode

Base XSD Type: string

ExternalReferenceNumber

These field(s) use this type: **ExternalReferenceNumber.**

Secondary identifying scheme that is meaningful to claimant

Name ExternalReferenceNumber

Base XSD Type: string

FactoryExtWarrantyCode

These field(s) use this type: **FactoryExtWarrantyCode.**

Codes that define what is covered under extended warranty

Name

FactoryExtWarrantyCode

Base XSD Type: string

FactoryExtWarrantyDate

These field(s) use this type: **FactoryExtWarrantyDate.**

End Date for Extended Warranty Date

Name

FactoryExtWarrantyDate

Base XSD Type: date

FailureCode

These field(s) use this type: **FailureCode.**

Manufacturer-assigned code to describe the reason that a fault or symptom occurred

Name

FailureCode

Base XSD Type: string

FamilyName

These field(s) use this type: **FamilyName.**

Last Name of business party

Name

FamilyName

FirstDayRentalInd

These field(s) use this type: **FirstDayRentalInd.**

If first day rental for service is covered in contract

Name	FirstDayRentalInd		
Base XSD Type: string			
Code Value		Description	
0			
1			

FormattedName

These field(s) use this type: **FormattedName.**

Full Name of business party. Format for name should be "First Last" with no commas between first and last name

Name FormattedName

Base XSD Type: string

FreightClaimNumber

These field(s) use this type: **FreightClaimNumber.**

The claim number of the freight claim associated with the current warranty claim

Name FreightClaimNumber

Base XSD Type: string

GivenName

These field(s) use this type: **GivenName.**

First Name of business party

Name GivenName

Base XSD Type: string

GroupNumber

These field(s) use this type: **GroupNumber.**

Group Number

Name GroupNumber

Base XSD Type: string

HazmatInd

These field(s) use this type: **HazmatInd.**

Indicator that Hazmat Was Used

Name HazmatInd

Base XSD Type: string

Code Value Description

0

1

HomeWork

Home or Work

Name HomeWork

Code Value	Description
Home	Home
Work	Work
Other	Other

IgnitionKeyNumber

These field(s) use this type: **IgnitionKeyNumber.**

Vehicle Ignition Key Number

Name IgnitionKeyNumber

Base XSD Type: string

ImageAlternateText

These field(s) use this type: **ImageAlternateText.**

Image alternate text. Example: "1997 Honda Accord"

Name ImageAlternateText

Base XSD Type: string

Indicator

These field(s) use this type: **<u>DeliverPendingMailInd.</u>**

0 = No, 1 = Yes

Name Indicator

Code Value	Description
0	
1	

InsuranceCompanyName

These field(s) use this type: **InsuranceCompanyName.**

Insurance company name

Name InsuranceCompanyName

Base XSD Type: string

InteriorColor

These field(s) use this type: **InteriorColor.**

Vehicle Interior Color(s)

Name InteriorColor

Base XSD Type: string

InteriorColorCode

These field(s) use this type: **InteriorColorCode.**

Vehicle Interior color code

Name InteriorColorCode

Base XSD Type: string

IssuingState

These field(s) use this type: **IssuingState,IssuingState.**

Indicates that State where the license was issued.

Name IssuingState

Base XSD Type: string

JobDenialCode

These field(s) use this type: **JobDenialCode**.

Dealer / Manufacturer defined code identifying the reason the customer denied service on a repair order line

Name JobDenialCode

Base XSD Type: string

JobNumber

These field(s) use this type: **JobNumber.**

DMS assigned job or line identification number

Name JobNumber

Base XSD Type: string

LaborActionCode

These field(s) use this type: **LaborActionCode**.

Manufacturer-assigned code to describe type of labor performed

Name LaborActionCode

LaborOperationIdType

These field(s) use this type: **LaborOperationIdType.**

Labor operation category code

Name

LaborOperationIdType

Base XSD Type: string

LaborOperationLocation

These field(s) use this type: **LaborOperationLocation**.

Code Indicating Position/Location on Vehicle where labor was performed

Name

LaborOperationLocation

Base XSD Type: string

Language

These field(s) use this type: Language.

Language conforms to ISO 639-2 rules. Note the format for this field is language-Country (see Country data type for the list of countries with definitions). AA "Afar", AB "Abkhazian", AF "Afrikaans", AM "Amharic", AR "Arabic", AS "Assamese", AY "Aymara", AZ "Azerbaijani", BA "Bashkir", BE "Byelorussian", BG "Bulgarian", BH "Bihari", BI "Bislama", BN "Bengali" "Bangla", BO "Tibetan", BR "Breton", CA "Catalan", CO "Corsican", CS "Czech", CY "Welsh", DA "Danish", DE "German", DZ "Bhutani", EL "Greek", EN "English" "American", ES "Spanish", ET "Estonian", EU "Basque", FA "Persian", FI "Finnish", FJ "Fiji", FO "Faeroese", FR "French", FY "Frisian", GA "Irish", GD "Gaelic" "Scots Gaelic", GL "Galician", GN "Guarani", GU "Gujarati", HA "Hausa", HI "Hindi", HR "Croatian", HU "Hungarian", HY "Armenian", IK "Inupiak", IN "Indonesian", IS "Icelandic", IT "Italian", W "Hebrew", JA "Japanese", JI "Yiddish", JW "Javanese", KA "Georgian", KK "Kazakh", KL "Greenlandic", KM "Cambodian", KN "Kannada", KO "Korean", KS "Kashmiri", KU "Kurdish", KY "Kirghiz", LA "Latin", LN "Lingala", LO "Laothian", LT "Lithuanian", LV "Lattian" "Lettish", MG "Malagasy". MI "Maori", MK "Macedonian", ML "Malayalam", MN "Mongolian", MO "Moldavian", MR "Marathi", MS "Malay", MT "Maltese", MY "Burmese", NA "Nauru", NE "Nepali", NL "Dutch", NO "Norwegian", OC "Occitan", OM "Oromo" "Afan", OR "Oriya", PA "Punjabi", PL "Polish", PS "Pashto" "Pushto", PT "Portuguese", QU "Quechua", RM "Rhaeto-Romance", RN "Kirundi", RO "Romanian", RU "Russian", RW "Kinyarwanda", SA "Sanskrit", SD "Sindhi", SG "Sangro", SH "Serbo-Croatian", SI "Singhalese", SK "Slovak", SL "Slovenian", SM "Samoan", SN "Shona", SO "Somali", SQ "Albanian", SR "Serbian", SS "Siswati", ST "Sesotho", SU "Sudanese", SV "Swedish", SW "Swahili", TA "Tamil", TE "Tegulu", TG "Tajik", TH "Thai", TI "Tigrinya", TK "Turkmen", TL "Tagalog", TN "Setswana", TO "Tonga", TR "Turkish", TS "Tsonga", TT "Tatar", TW "Twi", UK "Ukrainian",

UR "Urdu", UZ "Uzbek", VI "Vietnamese", WO "Wolof", XH "Xhosa", YO "Yoruba", ZH "Chinese", ZU "Zulu"

Name	Language
Base XSD Type: string	
Code Value	Description
en-US	
en-CA	
aa-ET	
ab-GE	
af-ZA	
am- ET	
ar-SA	
as-IN	
ay-BO	
az-AZ	
ba-RU	
be-BY	
bg-BG	
bh-IN	
bi-VU	
bn-BD	
bo-BT	
br-FR	
ca-ES	

C. I. W.I.	Description .
Code Value	Description
co-FR	
cs-CZ	
cy-GB	
da-DE	
de-DE	
dz-BT	
el-GR	
es-ES	
et-EE	
eu-ES	
fa-AF	
fi-FI	
fj-FJ	
fo-FO	
fr-CA	
fr-FR	
fy-NL	
ga-IE	
gd-GB	
gl-ES	
gn-PY	
gu-IN	

Code Value	Description
ha-NG	
hi-IN	
hr-HR	
hu-HU	
hy-AM	
ik-GL	
in-ID	
is-IS	
it-IT	
iw-IL	
ja-JP	
ji-IL	
jw-ID	
ka-GE	
kk-KZ	
kl-GL	
km-KH	
kn-IN	
ko-KP	
ko-KR	
ks-IN	
ku-IQ	

Code Value	Description
ky-CN	
la-VA	
ln-CD	
lo-LA	
lt-LT	
lv-LV	
mg-MG	
mi-NZ	
mk-MK	
ml-IN	
mn-MN	
mo-MO	
mr-IN	
ms-MY	
mt-MH	
my-MM	
na-NR	
ne-NP	
nl-NL	
no-NO	
oc-FR	
om- ET	

Code Value	Description
or-IN	
pa-IN	
pl-PL	
ps-PK	
pt-PT	
qu-PE	
rm-CH	
rn-BI	
ro-RO	
ru-RU	
rw-RW	
sa-IN	
sd-PK	
sg-CF	
sh-HR	
si-LK	
sk-SK	
sl-SI	
sm-WS	
sn-ZW	
so-SO	
sq-AL	

Code Value	Description
sr-CS	
ss-ZA	
st-ZA	
su-SD	
sv-SE	
sw-TL	
ta-IN	
te-IN	
tg-TJ	
th-TH	
ti-ET	
tk-TM	
tl-PH	
tn-ZA	
то-ТО	
tr-TR	
ts-ZA	
tt-RU	
tw-GH	
uk-UA	
ur-PK	
uz-UZ	

Code Value	Description	
vi-VN		
wo-SN		
xh-ZA		
xh-ZA yo-NG zh-CN		
zh-CN		
zu-ZA		

LicenseNumber

These field(s) use this type: **LicenseNumber.**

State License plate number of vehicle

Name LicenseNumber

Base XSD Type: string

LoanerVehicleInd

These field(s) use this type: **LoanerVehicleInd.**

Ioaner vehicle indicator

Name	LoanerVehicleInd
Base XSD Type: string	
Code Value	Description
0	
1	

LocationDescription

Location Description

Name Location Description

Base XSD Type: string

Make

These field(s) use this type: Make.

Vehicle make code - Usually available in the VIN number (use NCIC code).

Name Make

Base XSD Type: string

Manufacturer

These field(s) use this type: **Manufacturer.**

Manufacturer Name

Name Manufacturer

Base XSD Type: string

MasterShieldInd

These field(s) use this type: **MasterShieldInd.**

Indicates if vehicle is covered by the Master Shield Extended warranty

Name MasterShieldInd

Code Value	Description
0	
1	

MiddleName

These field(s) use this type: **MiddleName.**

Middle Initial of business party

Name MiddleName

Base XSD Type: string

MileageMeasure

M = Miles, K = KIlometers

Name	MileageMeasure
Base XSD Type: string	
Code Value Description	
M	"M" = Modified
K	Kilometers

MiscellaneousNotes

These field(s) use this type: MiscellaneousNotes.

Free form miscellaneous comments

Name	MiscellaneousNotes	
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Base XSD Type: string

Model

These field(s) use this type: **Model, Model.**

Manufacturer-assigned model code of vehicle - Usually available in the VIN number (use NCIC code)

Name Model

Base XSD Type: string

ModelDescription

These field(s) use this type: **ModelDescription.**

Descriptive vehicle model name

Name ModelDescription

Base XSD Type: string

ModelYear

These field(s) use this type: **ModelYear.**

Vehicle designated model year

Name ModelYear

Base XSD Type: gYear

Name

These field(s) use this type: **GivenName,FamilyName,FormattedName.**

Name of the Party.

Name Name

Base XSD Type: string

NonUSVehicleInd

These field(s) use this type: **NonUSVehicleInd.**

Indicates whether the vehicle was produced for the United States or not

Name	NonUSVehicleInd	
Base XSD Type: string		
Code Value	e Value Description	
0		

Note

A free form note.

Name Note

Base XSD Type: string

OdometerStatus

These field(s) use this type: **OdometerStatus.**

Status of odometer at trade-in. Example:: Replaced, Tampered, Miles> 90,000, etc.

Name OdometerStatus

OEMClaimNumber

These field(s) use this type: **OEMClaimNumber.**

Assigned by OEM at time of claim processing

Name

OEMClaimNumber

Base XSD Type: string

OptionName

These field(s) use this type: **OptionName.**

Name of vehicle option

Name

OptionName

Base XSD Type: string

OptionSecurityCode

These field(s) use this type: $\underline{\textbf{OptionSecurityCode.}}$

Security code to unlock option. (i.e, radio code)

Name

OptionSecurityCode

Base XSD Type: string

OptionStockNumber

These field(s) use this type: **OptionStockNumber.**

Stock Number of Vehicle Option

Name

OptionStockNumber

OrderInternalNotes

These field(s) use this type: **OrderInternalNotes.**

Free form text for internal repair order remarks that will NOT be printed on the invoice

Name OrderInternalNotes

Base XSD Type: string

OrderNotes

These field(s) use this type: **OrderNotes.**

Free form text for general repair order comment which will be printed on the invoice

Name OrderNotes

Base XSD Type: string

PartType

These field(s) use this type: $\underline{\textbf{PartType}},\underline{\textbf{PartType}}.$

 $Specifies \ whether \ the \ parts \ are \ indicated \ by \ manufacturer \ part \ Code, \ P=Part \ Number \ -H=Manufacturer \ Part \ Code, \ P=Part \ Number \ -H=Manufacturer \ Part \ Code, \ P=Part \ Number \ -H=Manufacturer \ Part \ Number \ -H=Manufacturer \ -$

Name	PartType	
Base XSD Type: string		
Code Value	Description	
Н	Manufacturer Part Code	
P	"P" = Pending	

PCMFailureCode

These field(s) use this type: **PCMFailureCode**.

Powertrain Control Model failure code

Name PCMFai	lureCode
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Base XSD Type: string

PostalCode

These field(s) use this type: **PostalCode.**

Postal Code of the Address.

Name PostalCode

Base XSD Type: string

PreferredContactMethod

These field(s) use this type: **PreferredContactMethod.**

Preferred contact method

Name	PreferredContactMethod	
Base XSD Type: string		
Code Value	Description	
Day Phone	Day Phone	
Evening Phone	Evening Phone	
Cell Phone	Cell Phone	
Work Fax	Work Fax	
Home Fax	Home Fax	
Pager	Pager	
Work Email	Work Email	

Code Value	Description
Home Email	Home Email
US Mail	US Mail
Other	Other
N/A	Not Applicable

${\bf Preferred Contact Method Organization}$

These field(s) use this type: **PreferredContactMethod.**

Preferred Contact Method Organization

Name	PreferredContactMethodOrganization
Base XSD Type: string	
Code Value	Description
Day Phone	Day Phone
Cell Phone	Cell Phone
Work Fax	Work Fax
Pager	Pager
Work Email	Work Email
US Mail	US Mail
Other	Other

PreferredLanguage

These field(s) use this type: **PreferredLanguage.**

Preferred language

Name	PreferredLanguage PreferredLanguage
Base XSD Type: string	
Code Value	Description
en-US	
en-CA	
aa-ET	
ab-GE	
af-ZA	
am- ET	
ar-SA	
as-IN	
ay-BO	
az-AZ	
ba-RU	
be-BY	
bg-BG	
bh-IN	
bi-VU	
bn-BD	
bo-BT	
br-FR	
ca-ES	
co-FR	

Code Value	Description
cs-CZ	
cy-GB	
da-DE	
de-DE	
dz-BT	
el-GR	
es-ES	
et-EE	
eu-ES	
fa-AF	
fi-FI	
fj-FJ	
fo-FO	
fr-CA	
fr-FR	
fy-NL	
ga-IE	
gd-GB	
gl-ES	
gn-PY	
gu-IN	
ha-NG	

Code Value	Description
hi-IN	
hr-HR	
hu-HU	
hy-AM	
ik-GL	
in-ID	
is-IS	
it-IT	
iw-IL	
ja-JP	
ji-IL	
jw-ID	
ka-GE	
kk-KZ	
kl-GL	
km-KH	
kn-IN	
ko-KP	
ko-KR	
ks-IN	
ku-IQ	
ky-CN	

Code Value	Description
la-VA	
ln-CD	
lo-LA	
lt-LT	
lv-LV	
mg-MG	
mi-NZ	
mk-MK	
ml-IN	
mn-MN	
mo-MO	
mr-IN	
ms-MY	
mt-MH	
my-MM	
na-NR	
ne-NP	
nl-NL	
no-NO	
oc-FR	
om- ET	
or-IN	

Code Value	Description
pa-IN	
pl-PL	
ps-PK	
pt-PT	
qu-PE	
rm-CH	
rn-BI	
ro-RO	
ru-RU	
rw-RW	
sa-IN	
sd-PK	
sg-CF	
sh-HR	
si-LK	
sk-SK	
sl-SI	
sm-WS	
sn-ZW	
so-SO	
sq-AL	
sr-CS	

Code Value	Description
ss-ZA	
st-ZA	
su-SD	
sv-SE	
sw-TL	
ta-IN	
te-IN	
tg-TJ	
th-TH	
ti-ET	
tk-TM	
tl-PH	
tn-ZA	
to-TO	
tr-TR	
ts-ZA	
tt-RU	
tw-GH	
uk-UA	
ur-PK	
uz-UZ	
vi-VN	

Code Value	Description	
wo-SN		
xh-ZA		
yo-NG		
zh-CN		
zu-ZA		

PrimaryContactInd

These field(s) use this type: **PrimaryContactInd.**

Indicates if contact is primary contact

Name	PrimaryContactInd
Base XSD Type: string	
Code Value	Description
0	
1	

Reference

These field(s) use this type: **ReferenceId.**

Reference notation

Name	Reference

ReferenceNumber

Reference number

Name ReferenceNumber

Base XSD Type: string

RelationshipCode

These field(s) use this type: **RelationshipCode**, **RelationshipCode**.

Indicates the Business Party's relationship to the primary Party (e.g., mother, father, husband, etc.).

Name RelationshipCode

Base XSD Type: string

RentInDate

These field(s) use this type: **RentInDate.**

Date rental/loaner vehicle provided to customer

Name RentInDate

Base XSD Type: date

RentNotes

These field(s) use this type: **RentNotes.**

Rent Loaner Comments

Name RentNotes

RentOutDate

These field(s) use this type: **RentOutDate.**

Date rental/loaner vehicle provided to customer

Name

RentOutDate

Base XSD Type: date

RepairOrderCompletedDate

These field(s) use this type: **RepairOrderCompletedDate.**

The date the last line was closed on the repair order

Name

RepairOrderCompletedDate

Base XSD Type: date

RepairOrderOpenedDate

These field(s) use this type: **RepairOrderOpenedDate.**

System date when Repair Order was opened

Name

RepairOrderOpenedDate

Base XSD Type: date

RestrictionInd

These field(s) use this type: **RestrictionInd.**

Indication that vehicle has restrictions on its use

Name

RestrictionInd

Code Value	Description
0	
1	

RoadHazardInd

These field(s) use this type: **RoadHazardInd.**

Indicates whether Roadside hazard is covered in the contract

Name	RoadHazardInd		
Base XSD Type: strin	g		
Code Value		Description	
0			
1			

RoadsideAssistanceInd

These field(s) use this type: **RoadsideAssistanceInd,RoadsideAssistanceInd.**

Indicates whether coverage includes roadside assistance

Name	RoadsideAssistanceInd	
Base XSD Type: string		
Code Value	Description	
0		
1		

SaleClass

These field(s) use this type: **SaleClass.**

Class of sale.

Name	SaleClass
Base XSD Type: string	
Code Value	Description
New	Never owned.
Used	Previously Owned
Demo	Demonstration item.
Other	Other
N/A	Not Applicable
Floor Sample	This is a vehicle that is provided in the showroom as an example.
Factory	Identifies that the vehicle may have been used as a product demonstration for an official or executive from the manufacturer.

Salutation

These field(s) use this type: **Salutation.**

Title or greeting of business party

Name Salutatio

Base XSD Type: string

SecondaryPassword

These field(s) use this type: **SecondaryPassword.**

Secondary password used to validate access to the dealer information

Name SecondaryPassword

Base XSD Type: string

SerialNumber

Serial Number

Name SerialNumber

Base XSD Type: string

ServiceAdvisorName

These field(s) use this type: **ServiceAdvisorName.**

Name of service advisor

Name ServiceAdvisorName

Base XSD Type: string

ServiceType

These field(s) use this type: **ServiceType.**

Type of service preformed

Name	ServiceType	
Base XSD Type: string		
Code Value		Description
Warranty		Service performed under warranty
Customer Pay		Service performed under customer pay

Code Value	Description
Internal Pay	Service performed under internal pay

ShortMfg

These field(s) use this type: **SenderNameCode, DestinationNameCode.**

Short Manfacturer or RSP Codes

Name ShortMfg

Base XSD Type: string

SoldAreaEmissionCode

These field(s) use this type: **SoldAreaEmissionCode.**

The code for the geographical Area that the unit is sold.

Name SoldAreaEmissionCode

Base XSD Type: string

SortName

These field(s) use this type: **SortName.**

Index name used as a sort for report purposes

Name SortName

Base XSD Type: string

SparePartDate

These field(s) use this type: **SparePartDate.**

The date the part was purchased

Name

SparePartDate

Base XSD Type: date

SparePartInvoiceNumber

These field(s) use this type: **SparePartInvoiceNumber.**

The invoice number on which the part was sold over the counter

Name

SparePartInvoiceNumber

Base XSD Type: string

StateOrProvince

These field(s) use this type: **StateOrProvince.**

Is the State or Province of a given Address.

Name

StateOrProvince

Base XSD Type: string

Suffix

These field(s) use this type: **Suffix.**

Business Party name suffix designation if individual Ex: Sr, Jr, III, etc.

Name

Suffix

Base XSD Type: string

SupplementalCampaignInd

These field(s) use this type: **SupplementalCampaignInd.**

Denotes whether claim is actual campaign service or additional service, but still related to the campaign

Name	SupplementalCampaignInd
Base XSD Type: string	
Code Value	Description
0	
1	

SymptomCode

These field(s) use this type: **SymptomCode.**

Manufacturer-assigned code to describe how customer experiences problem

Name SymptomCode

Base XSD Type: string

SystemVersion

These field(s) use this type: **SystemVersion.**

The sender's software version number .

Name SystemVersion

Base XSD Type: string

TechnicianNotes

These field(s) use this type: <u>TechnicianNotes.</u>

Free form technician comments

Name TechnicianNotes

Base XSD Type: string

TelematicsServiceInd

These field(s) use this type: **TelematicsServiceInd.**

Indication whether Telematics Service Subscription is turned on

Name	TelematicsServiceInd
Base XSD Type: string	
Code Value	Description
0	
1	

TermLength

Term Length

Name	TermLength	
Base XSD Type: string		
Code Value Description		Description
Months		Months
Weeks		Weeks
Years		Years

Text

These field(s) use this type:

 $\underline{CreatorNameCode,StoreNumber,AreaNumber,Password,DestinationSoftwareCode,DestinationSoftware,StoreNumber,AreaNumber,LogicalId,Component,Tassword,DestinationSoftwareCode,De$

Indicates generic text type

Name Text

Base XSD Type: string

TransmissionCode

These field(s) use this type: **TransmissionCode**.

Transmission Serial Number

Name TransmissionCode

Base XSD Type: string

TransmissionType

These field(s) use this type: **TransmissionType.**

Vehicle Transmission type - 3 = 3 speed, 4 = 4 speed, 5 = 5 speed, 6 = 6 speed, A - Automatic

Name	I ransmission i ype
*Base XSD Type: string	
Code Value	Description
3	3 Speed
4	4 Speed
5	5 Speed
6	6 Speed
A	"A" = Automatic
Automatic 3	Automatic 3 speed transmission type

Code Value	Description
Automatic 4	Automatic 4 speed transmission type
Automatic 5	Automatic 5 speed transmission type
Automatic 6	Automatic 6 speed transmission type
Automatic 7	Automatic 7 speed transmission type
7	7 Speed
CVT Automatic 3	Continuously Variable T ransmission Automatic 3 speed transmission type (natural gas and hybrid).
CVT Automatic 4	Continuously Variable T ransmission Automatic 4 speed transmission type (natural gas and hybrid).
CVT Automatic 5	Continuously Variable T ransmission Automatic 5 speed transmission type (natural gas and hybrid).
CVT Automatic 6	Continuously Variable T ransmission Automatic 6 speed transmission type (natural gas and hybrid).
CVT Automatic 7	Continuously Variable T ransmission Automatic 7 speed transmission type (natural gas and hybrid).
M	M = Manual

TrimCode

These field(s) use this type: **TrimCode.**

Manufacturer assigned trim code

Name	TrimCode
------	----------

Base XSD Type: string

Type

Type

Name	Type
------	------

Base XSD Type: string

UOM

Units of Measure - ea=Each; bx=Box; case=Case; ctn=Carton; gal=Gallon; qt=Quart; pt=Pint; ft=Feet; yd=Yard; in=Inch; L=Liter; m=Meter; cm=Centimeter; kg=Kilograms; g=grams; other=Other

Name	UOM	
Base XSD Type: st	ring	
Code Value		Description
ea		Each
bx		Box
case		Case
ctn		Carton
gal		Gallon
qt		Quart
pt		Pint
ft		ft = feet
yd		yd = yard
in		in = inch
L		"L" = Canceled
m		m = meter
cm		cm = centimeter
kg		Kilogram

Code Value	Description
g	Gram
other	
tn	Ton
km	kilometers
mi	miles
hp	horsepower
kw	kilowatt

UrbanizationCode

These field(s) use this type: <u>UrbanizationCode</u>, <u>UrbanizationCode</u>.

Geographic definition of a metropolitan or suburban area

Name UrbanizationCode

Base XSD Type: string

URI

These field(s) use this type: **SenderURI,DestinationURI,URI,URI.**

URI

Name URI

Base XSD Type: anyURI

VehicleDemoInd

These field(s) use this type: **VehicleDemoInd.**

Indicates whether vehicle was ever a demo

Name	VehicleDemoInd
Base XSD Type: string	
Code Value	Description
0	
1	

VehicleNote

These field(s) use this type: **VehicleNote.**

Any vehicle related notes

Name VehicleNote

Base XSD Type: string

VehicleOriginCountry

These field(s) use this type: **VehicleOriginCountry.**

The country where the vehicle was manufactured.

Name	VehicleOriginCountry
*Base XSD Type: string	
Code Value	Description
US	
AF	
AL	
DZ	

Code Value	Description
AS	
AD	
AO	
AI	
AQ	
AG	
AR	
AM	
AW	
AU	
AT	
AZ	
BS	
вн	
BD	
ВВ	
BY	
BE	
BZ	
ВЈ	
BM	
BT	

Code Value	Description
ВО	
BA	
BW	
BV	
BR	
IO	
BN	
BG	
BF	
BI	
КН	
CM	
CA	
CV	
KY	
CF	
TD	
CL	
CN	
CX	
CC	
СО	

Code Value	Description
KM	
CG	
CD	
CK	
CR	
CI	
HR	
CU	
СУ	
CZ	
DK	
DJ	
DM	
DO	
EC	
EG	
SV	
GQ	
ER	
EE	
ET	
FK	

Code Value	Description
FO	
FJ	
FI	
FR	
GF	
PF	
TF	
GA	
GM	
GE	
DE	
GH	
GI	
GR	
GL	
GD	
GP	
GU	
GT	
GN	
GW	
GY	

Code Value	Description
HT	
HM	
VA	
HN	
НК	
HU	
IS	
IN	
ID	
IR	
IQ	
IE	
IL	
IT	
JM	
JP	
lO	
KZ	
KE	
KI	
KP	
KR	

Code Value	Description
KW	
KG	
LA	
LV	
LB	
LS	
LR	
LY	
LI	
LT	
LU	
MO	
MK	
MG	
MW	
MY	
MV	
ML	
MT	
MH	
MQ	
MR	

Code Value	Description
MU	·
YT	
MX	
FM	
MD	
MC	
MN	
MS	
MA	
MZ	
MM	
NA	
NR	
NP	
NL	
AN	
NC	
NZ	
NI	
NE	
NG	
NU	
NU	

Code Value	Description
NF	
MP	
NO	
OM	
PK	
PW	
PS	
PA	
PG	
PY	
PE	
РН	
PN	
PL	
PT	
PR	
QA	
RE	
RO	
RU	
RW	
SH	

Code Value	Description
KN	
LC	
PM	
VC	
ws	
SM	
ST	
SA	
SN	
CS	
SC	
SL	
SG	
SK	
SI	
SB	
SO	
ZA	
GS	
ES	
LK	
SD	

Code Value	Description
SR	
SJ	
SZ	
SE	
СН	
SY	
TW	
ТЈ	
TZ	
ТН	
TL	
TG	
ТК	
ТО	
TT	
TN	
TR	
TM	
TC	
TV	
UG	
UA	

Code Value	Description	
AE		
GB		
UM		
UY		
UZ		
VU		
VE		
VN		
VG		
VI		
WF		
ЕН		
YE		
ZM		
ZW		

VehicleStock

These field(s) use this type: **VehicleStock.**

Dealer assigned vehicle stock number

Name VehicleStock

VIN

These field(s) use this type: **VIN,VIN.**

Federally defined 17 position vehicle identification number

Name

VIN

Base XSD Type: string

WarrantyAppealInd

These field(s) use this type: WarrantyAppealInd.

Warranty Appeal indicator

Name	WarrantyAppealInd
Base XSD Type: string	
Code Value	Description
0	

WarrantyCancelCode

These field(s) use this type: WarrantyCancelCode.

Warranty cancellation code

Name WarrantyCancelCode

Base XSD Type: string

WarrantyCancelDate

These field(s) use this type: WarrantyCancelDate.

Warranty cancel date

Name WarrantyCancelDate

Base XSD Type: date

WarrantyExpirationDate

These field(s) use this type: **WarrantyExpirationDate.**

Last Date of vehicle warranty coverage for warranty currently in force at time of repair

Name WarrantyExpirationDate

Base XSD Type: date

WarrantyNotes

These field(s) use this type: WarrantyNotes.

Any Warranty related Notes

Name WarrantyNotes

Base XSD Type: string

WarrantyRemaining

These field(s) use this type: WarrantyRemaining.

Defines how much warranty is left, either in time or miles

Name WarrantyRemaining

Base XSD Type: string

WarrantyStartDate

These field(s) use this type: $\underline{WarrantyStartDate}$.

Start Date of vehicle warranty

Name WarrantyStartDate

Base XSD Type: date

WarrantyStatus

These field(s) use this type: WarrantyStatus.

Whether warranty is still applicable

Name WarrantyStatus

Base XSD Type: string

WarrantyTransferInd

These field(s) use this type: WarrantyTransferInd.

Indicates if warranty is transferable

Base XSD Type: string

Code Value Description

0

1

Year

Year

Name

Base XSD Type: gYear

ZoneCode

These field(s) use this type: **ZoneCode.**

Manufacturer Assigned Zone Code

Name ZoneCode

Fields and Global Attributes

Global declarations are items such as elements, attribute groups, and group definitions. These items are not defined within any particular component. A component may reference these definitions. Within a STAR XML Schemas these are typically known as global fields.

ApplicationArea

These field(s) use this type: **ApplicationArea**.

Provides the information that an application may need to know in order to communicate in an integration of two or more business applications. The ApplicationArea is used at the applications layer of communication. While the integration frameworks web services and middleware provide the communication layer that OAGIS operates on top of.

Provides the information that an application may need to know in order to communicate in an integration of two or more business applications. The ApplicationArea is used at the applications layer of communication. While the integration frameworks web services and middleware provide the communication layer that OAGIS operates on top of.

Name	ApplicationArea
Туре	ApplicationArea
Nillable	no
Abstract	no

XML Instance Representation

Detail

Name

Туре	VehicleServiceHistoryDetail
Nillable	no
Abstract	no

XML Instance Representation

```
<Detail>
 <DocumentId> DocumentId </DocumentId> [0..1]
 <RepairOrderOpenedDate> RepairOrderOpenedDate </RepairOrderOpenedDate> [0..1]
 <RepairOrderCompletedDate> RepairOrderCompletedDate 
 <ServiceAdvisor> ServiceAdvisor </ ServiceAdvisor> [0..1]
 <MileageIn> MileageIn </MileageIn> [0..1]
 <MileageOut> MileageOut </MileageOut> [0..1]
 <OrderNotes> OrderNotes </OrderNotes> [0..1]
 <OrderInternalNotes> OrderInternalNotes> (O.1]
 <ServiceDealer> ServiceDealerParty </ServiceDealer> [0..1]
 <ServiceType> ServiceType </ServiceType> [1]
 <Diagnostics> Diagnostics </Diagnostics> [0..*]
 <RentLoaner> RentLoanerHistory </RentLoaner> [0..1]
 <WarrantyClaim> WarrantyClaimHistory </WarrantyClaim> [0..*]
 <Job> JobHistory </Job> [0..*]
</Detail>
```

Header

Name	Header
Туре	VehicleServiceHistoryHeader
Nillable	no
Abstract	no

XML Instance Representation

```
<SecondaryPassword> SecondaryPassword </SecondaryPassword> [0..1]

<SecondaryDealerNumber> SecondaryDealerNumber </SecondaryDealerNumber> [0..1]

<Dealer> ServiceDealerParty </Dealer> [0..1]

<IndividualOwner> IndividualOwnerParty </IndividualOwner> [0..1]

<OrganizationalOwner> OrganizationalOwnerParty </OrganizationalOwner> [0..1]

<IndividualCo-Owner> IndividualOwnerParty </IndividualCo-Owner> [0..1]

<OrganizationalCo-Owner> OrganizationalOwnerParty </OrganizationalCo-Owner> [0..1]

<PrimaryDriver> IndividualOwnerParty </PrimaryDriver> [0..1]

<SecondaryDriver> IndividualOwnerParty </SecondaryDriver> [0..*]

<Vehicle> HistoryVehicle </Vehicle> [1]

<Warranty> WarrantyCancelAddition </Warranty> [0..*]

<ServiceContract> FullServiceContractExtended </ServiceContract> [0..*]

<CASE> CASE </CASE> [0..*]

<ServiceCampaign> ServiceCampaignExtended </ServiceCampaign> [0..*]
```

Show

These field(s) use this type: **Show.**

The Show verb is used when sending the information about a specific instance of a business document or entity. The Show verb may be used to respond to a Get request or it can be used in a publish scenario, where it pushes information to other applications based on a business event. Although BODs based on this verb do not commonly cause updates to occur, there may be times when the component receiving the Show decides to use the information it receives to update. This is entirely the decision of the receiving software component and is not forbidden. The behavior of the Show verb is quite straight forward with one exception. The Show response to any Get request needs to read the request carefully to ensure the response is returning the requested Data Types.

Name	Show
Туре	Show
Nillable	no
Abstract	no

XML Instance Representation

```
<Show
confirm="ConfirmType [0..1]">
  <OriginalBODId> xsd:NMTOKEN </OriginalBODId> [0..1]
```

</Show>

ShowVehicleServiceHistory

These field(s) use this type: **ShowVehicleServiceHistory.**

Name ShowVehicleServiceHistory

Type ShowVehicleServiceHistory

Nillable no
Abstract no

XML Instance Representation

```
<ShowVehicleServiceHistory
revision="Text [0..1]"
release="8.1-Lite [0..1]"
environment="Text [0..1]"
lang="Language [0..1]"
bodVersion="Text [0..1]">
    <ApplicationArea> ... </ApplicationArea> [1]
    <DataArea> ShowVehicleServiceHistoryDataArea </DataArea> [1]
</ShowVehicleServiceHistory>
```

VehicleServiceHistory

These field(s) use this type: **VehicleServiceHistory.**

Name VehicleServiceHistory

Type VehicleServiceHistory

Nillable no

Abstract no

XML Instance Representation

```
<VehicleServiceHistory>
  <Header> ... </Header> [1]
  <Detail> ... </Detail> [0..*]
  </VehicleServiceHistory>
```

Verb

These field(s) use this type: $\underline{\text{Verb.}}$

Name	Verb
Туре	Verb
Nillable	no
Abstract	yes

XML Instance Representation

<Verb/>

Show	Vehicle	e Service	History
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